PLEASE NOTE:

Tables 6, 7, and 8 appear out of page order to facilitate word processing requirements.

Page 34 actually appears after Table 8 but should appear before Table 6.
PROSPECTS FOR RETAIL COMPETITION IN THE ELECTRIC POWER INDUSTRY: THE CASE OF KANSAS

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EXECUTIVE SUMMARY

Electric power industry restructuring has become a world-wide phenomenon. Whether because of the increasing perception that governmental intervention has caused serious economic distortions or because of technological advances, reforms in the electric power industry have proliferated in recent years. These reforms reflect the political acceptance throughout the world of the merits of markets in driving the behavior of industry participants.

In the United States, restructuring activities have grown by leaps and bounds. Significant is the recent passage of legislation in Montana and Oklahoma, each of which from a national perspective has below-average electricity prices. Prior to these events, one common belief was that restructuring efforts were concentrated in only those areas with high electricity prices such as California and the Northeast. This view now has little credibility as restructuring sweeps across the country.

Reform proposals in the U.S. electric power industry have primarily, and not surprisingly, come from special interests who stand to benefit the most from a more open electricity marketplace. Another source revolves around the public-interest-type concern that regulation of utility monopolists has not benefited consumers. Regulation was established under the premise that it would keep electricity prices below what they otherwise would be. Although, throughout much of its history regulation arguably achieved this, it has failed to do so in recent years. Technological advances in the electric power industry have now made it possible and desirable to expose at least parts of the industry to competition. Restructuring activities reveal, perhaps more than anything, the growing political and economic costs of the status quo where utilities hold wide-ranging monopoly power controlled by regulatory statutes and rules.

Kansas has joined the circle of states currently contemplating what path to follow for their electric power industries. Their policy on industry restructuring hinges largely on their position on retail competition, which is synonymous with the concepts “retail wheeling” and “customer choice.” These terms all refer to allowing retail electricity consumers, namely
residential, commercial, and industrial customers, to have the right to purchase unbundled electric services from other than the local franchised electric utility. Currently, virtually all retail consumers in Kansas purchase what can be called “bundled sales service” from the local utility, whether an investor-owned utility, rural electric cooperative, or municipality. Bundled sales service combines different components or subservices — electric energy, transmission, distribution, metering, billing, and so forth — for retail consumers in the form of “packaged” electric service; retail customers pay one price for this service.

Consumers who take bundled sales service currently have no choice but to buy all of the subservices from the local utility. Under retail competition, consumers would have the right to buy one or more of these subservices from a third party. As retail competition evolves over time, consumers may purchase only distribution service from the local utility with other subservices supplied under competitive conditions. In that environment, subservices may be rebundled but, unlike existing bundled sales service, retail consumers could choose among different combinations of electric services offered by available providers.

The pertinent questions for Kansas with regard to retail competition are: “How and when?” Some interest groups in the state may believe, or want to believe, that other states could follow the path of retail competition while Kansas does nothing. It seems implausible that this would happen. First, common sense dictates that the U.S. electric power industry will not be bifurcated, where some states will have open retail markets while others will not. Second, past experiences in other restructured-deregulated industries, such as natural gas and telecommunications, have shown the common pattern of competitive forces, once initiated, dispersing to all parts of the industry. Believing, for example, that competition in the electric power industry will stop at wholesale markets runs contrary to both economic theory and the recent history of other industries undergoing restructuring.

Having made an argument that retail competition is inevitable for Kansas, the question then shifts to: “What effect will it have?” Specifically, would retail competition be good for the state or would it essentially result in wealth transfers where some citizens would be better off while others would be worse off? First, viewing retail competition from a long-term perspective, it should produce positive benefits for Kansas. After a period of
adjustment, retail competition should effectuate a more customer-responsive, efficient electric power industry in Kansas. Consumers should see lower prices and the availability of a wider array of electric services, partially because of the greater incentive of Kansas utilities to restructure their costs and service offerings in accordance with consumer demands. Just as increased efficiencies in the growing of wheat in Kansas benefit the state as a whole, an improved-performing electric power industry should have the same result.

In the short term or transition period, efficiency gains would be made but wealth transfers may fall out. Some of the benefits to consumers would result from cost reductions by utilities, but other benefits may also be gained from allocating existing utility surpluses to consumers. Electricity prices should fall farthest in those areas of the state where the differences between the current (embedded) price of wholesale or generated power and the market price are the greatest. How the resultant uneconomical sunk costs are treated would significantly influence the short-term effects on consumers and utilities. For example, allowing utilities to fully recover these sunk costs would diminish gains to consumers.

The major findings of this report, conducted for the Kansas Corporation Commission, can be summarized as follows:

(1) *Retail competition represents a natural and expected outgrowth of current reforms in the electric power industry.* Competition in wholesale electricity markets alone will not go far enough to appease consumers, generators and marketers, and to maximize benefits to consumers.

(2) *The pertinent questions attending retail competition are not “if” but “how” and “when.”* These are the real questions that Kansas should be addressing. Increasingly, other states are debating these questions.

(3) *Good public policy requires positive benefits to society at large.* While distributional effects should be taken into account, they should not dictate policy. Too often we observe public policy being shaped by the political muscle of interest groups who stand to benefit at the expense of the general
public. Kansas should not fall into the trap of protecting certain interests, whoever they may be, if the general public would suffer as a result. Primary consideration should be given to how retail competition would affect electricity consumers in the state.

(4) *Realization of the potential benefits of retail competition requires well-founded ground rules for creating equal opportunities for incumbents and new entrants, and true competition in retail electricity markets.*

Anticompetitive practices shifting the potential benefits of an open retail market from consumers to producers should be avoided.

(5) *The long-term benefits of retail competition are inherently difficult to measure.* How utilities, new entrants, and consumers would fully adjust to the new regime falls beyond anyone's comprehension, let alone precise calculation. Policymakers must resort to less stringent standards in determining the expected outcomes of retail competition.

(6) *Kansas electric utilities are already preparing for the day when retail competition will arrive.* Recent activities by utilities, including mergers, the open-access proposal by Midwest Energy, and the offering of discount rates to large customers, all reflect efforts to improve the positions of these utilities in tomorrow's electric power marketplace.

(7) *Kansas cannot be characterized as a low-cost state for which, under open markets, electricity prices would rise toward the regional average.* Electricity prices in Kansas are currently above those in surrounding states. If the "regional average" theory has any validity, it would predict that electricity prices in Kansas would fall relative to those in the surrounding states.

(8) *Retail competition in Kansas does not mean complete deregulation of the electric power industry.* Prices of distribution services, at least for the foreseeable future, would still be subject to regulation. The KCC may also
have to assume a new role of “antitrust” enforcer to help assure the avoidance of anticompetitive practices. Finally, at least during the transition period, the Commission may want to require or encourage customer education.

(9) _Kansas policy on the trading of electric energy should be similar to its policy on wheat_. Both electric energy and wheat can be characterized as commodities, that is, homogenous economic goods that can best be transacted in competitive markets. Kansas should look at the export of both commodities in the same light: both are good for in-state producers and for the state as a whole.

(10) _Retail competition would contribute toward the efficient and equitable pricing of electricity in the state_. The unbundling of electric service should make prices more transparent to consumers. Market pressures would elicit changes in existing rate designs to mitigate against subsidies and to move prices toward marginal-cost principles. Prices would be more equitable in that the price of electric service would correspond more closely to its true cost.

(11) _Several intricate issues surround the implementation of retail competition_. Those addressed in this report include the funding of stranded costs by what is called “securitization,” FERC-state commission jurisdictional matters, anticompetitive practices, pilot programs, the meaning of “bypass” in the context of retail competition, and taxes. The complexities of these issues point to the concerted effort that would be required by various parties in the state to reach consensus.

The empirical analysis done for this report indicates that, for the major investor-owned plants in Kansas, one company may face the possibility of having a small amount of stranded cost. Western Resources and a combined company of Western Resources and Kansas City Power and Light would have no stranded costs, only a net benefit from competition. Under the lower market price scenario used in the analysis, Kansas City
Power and Light could incur a loss when the net book value is subtracted from the net present value of the projected cash flow for its Kansas power plants only. However, no loss occurs for the company in the higher market price scenario, and the company is projected to have a positive cash flow in each year of the forecasted period under either price scenario. Also, these losses are relatively small and would be overwhelmed by the company’s Missouri power plant competitive gains. Only one power plant in Kansas (owned by investor-owned utilities), the Wolf Creek nuclear power plant, faces the possibility of a loss in a competitive market because of the plant’s investment costs. This loss is offset, however, by the net gain of the owners’ other plants. Wolf Creek’s relatively low variable cost makes it one of the country’s most efficient plants to operate. Consequently, the plant should be profitable for the owning companies under either scenario. In both forecasted price scenarios, all customer classes in Kansas would see lower prices from a competitive market.

Taking everything into account, the best strategy for Kansas would be, in the shortest time possible, to pass legislation that would open up the state’s retail markets to competition. Legislation should specify (1) a date by which full-scale retail competition would be in place, and (2) guidelines for implementing retail competition. The KCC could be given the authority to interpret and execute the guidelines and other pertinent provisions in the new legislation. In carrying out these responsibilities, the Commission could hold a forum encouraging interested parties to reach consensus on those major issues accompanying retail competition. The forum could also be used by the Commission to acquire information on the outcomes of retail competition in other states and of any existing or planned in-state pilot programs.
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PREFACE

This report was adapted from a report prepared by The National Regulatory Research Institute pursuant to a contract with the Kansas Corporation Commission. The report, titled An Assessment of Retail Competition in Kansas’ Electric Power Industry, was submitted to the Commission in September 1997.

We are grateful to the Commission for permitting the NRRI to print the report and distribute it to our clientele. The report should be valuable to states that are investigating retail competition in the electric power industry.

Douglas N. Jones
Director, NRRI
Columbus, Ohio
January 1998
1. INTRODUCTION

States around the country are at a crossroads in deciding whether or not to advance the scope of competition of the electric power industry to the retail sector. Unlike wholesale market reforms, which fall under the purview of the federal government, restructuring of retail power markets will be heavily influenced by state actions. Even if federal legislation is passed requiring the opening of retail markets to competition, the states will play a vital role in deciding how retail competition will be structured and implemented.

In this report, the term “retail competition” is used instead of retail wheeling.\(^1\) It refers to the situation where retail customers have been given the right to buy electric energy or other unbundled services from entities other than the local franchised utility.\(^2\) Under retail competition, for example, end-use customers would have the option to buy electric energy directly from power generators or from intermediaries, such as load aggregators, power marketers, or energy service companies.\(^3\) In a more fully-developed form of retail competition, customers would be able to choose from a wide range of services, such as metering, billing, energy management, and risk management, priced separately and opened to alternative suppliers. Under retail competition, customers could continue to purchase bundled sales service from the local utility,\(^4\) purchase their electric energy for their retail customers.

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1. Retail wheeling sometimes carries the narrow interpretation of involving only bilateral transactions between a generator and an end-use customer. Under the usual meaning of retail competition, the price of electric energy can be either the spot price determined in the power exchange or a price negotiated between the buyer and seller.

2. Currently, electric utilities sell bundled service to retail customers. This bundled service encompasses electric energy, transmission, ancillary services, distribution, billing, metering, and other retail services. These services are combined and sold at one aggregate price.

3. Load aggregation may be necessary to give small customers a reasonable bargaining position with market suppliers. Municipalities could act as aggregators for their residents and any organization, for that matter, could aggregate its members’ load.

4. This assumes that the local utility would continue to be able to generate power or purchase electric energy for their retail customers.
energy from a power exchange, with or without what are called “contracts for differences,” or bilaterally with a power generator. Customers may have special meters to take advantage of real-time pricing.⁵

States face three choices: (1) suspend consideration of retail competition for an indefinite period, (2) initiate steps to phase-in retail competition, or (3) move immediately toward full-scale comprehensive retail competition. The first choice seems increasingly unlikely in view of the accelerated actions of states around the country in endorsing the idea of retail competition and the political tenor in Washington, D.C. to restructure the electric power industry.⁶

The second choice, which can be characterized as a “moving-deliberatively approach,” typifies the activities of several states. In these states, retail competition is being phased-in over a number of years, in many instances with pilot or experimental programs.

The third choice, immediate movement toward full-scale retail competition, is being carried out by a few states, notably California. These states generally have high electricity prices relative to the rest of the country, and anticipate large short-term benefits for consumers.

With retail competition unfolding across the country, it seems inevitable that states will have to face the reality that doing nothing today only postpones having to do something tomorrow.⁷ If one believes this to be true, then the choice for an individual state narrows to how fast should retail competition be initiated and what ground rules should apply. The analysis performed for this report suggests that for many states, the longer they wait to

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⁵ Special meters would probably not be required to initiate retail competition. Of course, under real-time pricing (which, incidentally, is one of the choices California electricity customers will have available), hourly meters would be necessary. As retail competition evolves, maximum benefits would probably require special meters to apply pricing methodologies that take into account variations in the cost of electricity during different time periods. In the near term, however, average load curves or other estimated usage data should be an adequate alternative to special meters. This would be especially true for residential and most other small customers.

⁶ See, for example, Edison Electric Institute, Retail Wheeling and Restructuring Report (Washington, D.C.: Edison Electric Institute, June 1997).

⁷ This argument is discussed in more detail later in this report.
open up retail markets, the longer electricity consumers will have to wait to enjoy the full benefits of competition in the wholesale power market.

Good public policy dictates that a governmental action should produce positive benefits for society. In the context of retail competition in the electric power industry, this means essentially that electricity consumers, in the long term, should benefit from being allowed to choose among alternative suppliers for the purchase of different electric services. The benefits will accrue gradually over a number of years, with longer-term gains resulting from innovations and efficiencies in new investments and new services tailored to meet customers’ needs.\(^8\)

Although the growing consensus among analysts is that consumers would benefit under retail competition, proper institutional mechanisms would be required. A serious concern of some interest groups is that the transition period may bring costs to certain consumers and utilities.\(^9\) A major policy question for a state is: *Should it proceed with retail competition even if some utilities or consumers expect to be worse off during the transition period?* This “equity” issue should be an integral part of the debate over retail competition. If, for example, some groups would be seriously injured, then, at least for political purposes, some transitory mechanisms may be required to mitigate this outcome.\(^10\)

This report examines the fundamental question of how retail competition would affect the electric power industry in one state, Kansas. Since Kansas has not yet implemented retail competition, the analysis conducted for this report can be characterized as *ex ante* in nature. As a benchmark, this report assumes that the wholesale power market will continue to develop in the same direction that it has over the past several years. That is to say, wholesale power transactions will increasingly be consummated under

\(^8\) Experiences in recently deregulated or restructured industries (natural gas, long-distance telecommunications, airlines, trucking, and railroads) have shown that consumer benefits increase over time. See Robert Crandall and Jerry Ellig, *Economic Deregulation and Customer Choice: Lessons for the Electric Industry* (Fairfax, VA: Center for Market Processes, 1977), 2.

\(^9\) These costs would generally be in the form of reallocating existing utility costs to either small customers (assuming they are still held “captive” by the local utility) or utility shareholders.

\(^10\) One possible mechanism would be a temporary price cap on the electricity purchased by “captive” customers.
competitive conditions. We designate this scenario as the status quo against which retail competition will be assessed.

As a case study, Kansas exemplifies a state where electricity prices are neither high nor low, relative to the rest of the country. From at least a short-term perspective, it is not apparent that Kansas would benefit greatly or negatively from retail competition. Sizable short-term benefits would be more obvious in areas such as California and the Northeast where current electricity prices are far above market levels. The analysis done for this report, along with its conclusions, can therefore be generalized in terms of policymaking for those states that fall within the “intermediate” range with regard to electricity prices. They constitute the majority of states in the United States.

The empirical analysis performed for this report attempts to estimate the potential changes in electricity prices to retail customers and the attendant “stranded costs”\(^\text{11}\) when these customers are able to directly purchase electric energy in wholesale markets. Increasingly, electric utilities are taking advantage of attractive prices in wholesale markets and are passing these cost savings to their customers. One may then ask: How can retail customers benefit any more than they are currently when they, instead of the local utility, purchase low-cost wholesale power? The simple answer is that much of the power sold by utilities to their retail customers throughout the country is priced above the market level. The price for this power, net of transportation and distribution costs, is based on historical embedded costs that commonly lie far above the price of power currently available in a competitive wholesale marketplace.\(^\text{12}\)

This report also discusses the problem of forming a judgment on retail competition when its effects are inherently difficult to measure in any precise sense. This high degree of uncertainty has important implications for a state legislature or public utility commission (PUC). Specifically, a legislature or PUC may not want to move immediately in implementing full-scale retail competition, in effect minimizing the costs of error if events

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\(^{11}\) Stranded costs are defined as generation costs that are currently recovered in utility prices under existing regulatory practices, but may not be recovered in a competitive market.

\(^{12}\) As shown later in this report, this condition holds for Kansas electric utilities.
turn out unfavorably. What this implies in the context of retail competition is that an optimal strategy for an intermediate-electricity-price state such as Kansas may consist of pilot programs and phase-ins over a specified time period. By following this course of action, a state would be able to observe more of the experiences of other states (e.g., California and Pennsylvania) and retail customers would be given more time to become educated about their role in the new regime. Retail customers must become informed consumers if retail competition is to be successful. This will take time and some effort to achieve.

This report offers some general guidelines for executing retail competition. These guidelines will help to assure that customer choice will improve the economic performance of the electric power industry in a particular state and the well-being of its citizens as a whole.

Finally, this report addresses some major issues pertaining to retail competition. They include the funding of stranded costs by “securitization,” taxes, pilot programs, anticompetitive practices, jurisdiction over distribution assets, and the meaning of “bypass” in the context of retail competition.

2. BACKGROUND AND RELEVANT STATISTICS

Recent actions by Kansas electric utilities reflect ongoing changes occurring in the U.S. electric power industry. It should be expected that utilities in Kansas will continue to undergo restructuring and reform irrespective of the status of retail competition in the state. The electric power industry in Kansas will evolve on a course toward restructuring in line with emerging technological, political, and economic realities. As argued elsewhere in this report, the pertinent question for Kansas at this point in time is not whether retail competition will come, but when and how. A valuable lesson can be learned from the

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13 Unfavorable outcomes include incumbent utilities engaging in anticompetitive abuses, certain customers “unfairly” paying higher prices, significant loss of economies of scope (which refers to cost increases attributable to vertical deintegration), and any economic distortions that may result from misconceived ground rules, including regulatory rules.
natural gas industry where competition, starting in the wellhead sector, has shifted to the other sectors of the industry. For any industry it is difficult to bottle up competition once initiated. The spread of competition from wholesale to retail markets seems inevitable, as it is a natural outgrowth of economic pressures exerted by market participants who want to receive the full benefits of an open marketplace.

In many ways recent actions in Kansas exemplify those in other states. Mergers, consideration of revamping the activities and structure of power pools, pressures to transmit low-cost wholesale power to end-use consumers, formation of utility marketing affiliates, cost restructuring by electric utilities, and the offering of special discount rates to large customers all reflect the movement in the electric power industry toward competition.

The Southwest Power Pool (SPP), of which Kansas utilities are members, is considering whether to form an independent system operator (ISO) that would fall within the guidelines established by the Federal Energy Regulatory Commission (FERC). In recent years the SPP has expanded its membership to accommodate the increased number of suppliers in the region’s wholesale power market. In response to open transmission access, in 1996 the SPP established a security plan that calls for the exchange of real-time operating information and around-the-clock security coordination performed by SPP staff. Also initiated in 1996 was a next-hour energy exchange system that allows for real-time trading of electric power.

Kansas has also seen a recent merger proposal between Western Resources, Inc. and Kansas City Power and Light. Western Resources, which is now the thirty-third largest electric utility in the U.S. in terms of sales, distributes both electricity and natural

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14 Other lessons learned from the natural gas industry include: (1) self-procurement, especially by large customers, would likely occur on a large scale, (2) initial service unbundling would eventually lead to rebundling by full-service providers, (3) the benefits of competition would be widely shared, although to varying degrees on a customer-class basis, and (4) new players and technologies will emerge. See Ronald G. Oechsler, “Lessons Learned from Restructuring the Natural Gas Industry,” Retail Competition and Restructuring Conference, Denver, Colorado, March 30, 1995.

15 Much of the information obtained about the SPP came from telephone conversations with Larry Holloway of the Kansas Corporation Commission and Nick Brown of SPP.

16 The proposal still requires the approval of the Kansas Corporation Commission, the Missouri Public Service Commission, the FERC, and other jurisdictional governmental agencies.
Western Resources distributes electricity and natural gas through its operating utilities, Kansas Power and Light and Kansas Gas and Electric. Western Resources is also actively developing power plants in China and other areas of the Far East.

UtiliCorp, which operates in Kansas, has recently launched a new marketing company, Energy One, in partnership with PECO Energy. The new company will market electricity and natural gas services, as well as AT&T residential communication services and ADT home and business electronic security services. Energy One will initially function as a retail distributor; participating utilities will later serve as retail distributors of products, drawing on Energy One’s national marketing identity and support. Energy One will receive revenues from franchise royalty and transaction fees from participating distributors and suppliers.

On April 30, 1997, Midwest Energy, a cooperative electric and natural gas utility and propane distributor located in Hayes, announced an experimental plan to provide customers with a choice of electric and natural gas supplies. The program, called Open Access, would provide retail customers with different service options starting in early 1998 differentiated by price, risk to consumers, and other terms and conditions. The plan still requires the approval of the Kansas Corporation Commission (KCC).

Kansas utilities have, for some time, offered special discount rates to large customers. The rates are generally applicable to the incremental load of existing firms or to a new firm’s entire load. These rates are oftentimes contained in a special contract negotiated between a utility and individual customers. Over the last several years, special

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17 Western Resources distributes electricity and natural gas through its operating utilities, Kansas Power and Light and Kansas Gas and Electric.

18 On July 30, 1997, Western Resources announced its plans to combine its security services with Protection One, Inc. to establish the second largest monitored security firm in the country.


20 Phase one of the plan should not be construed as retail wheeling, since Midwest Energy would continue to assume the role of electric-energy intermediary (i.e., aggregator) for retail customers.

discount rates have resulted in electricity prices to large customers falling relative to prices charged to smaller customers.

Table 1 shows that since 1985 industrial prices charged by Kansas investor-owned utilities have slightly fallen while prices to residential and commercial customers have slightly increased.\(^{22}\) This in part reflects the offering of special discount rates during the period to large customers. This pattern of electricity prices reflects a national trend (although to a lesser degree) where over the last ten years industrial prices have declined by 6.6 percent, while residential and commercial prices have risen by 13.1 percent and 6.6 percent, respectively.\(^{23}\) One possible outcome of retail competition would be to reverse this trend of rising electricity prices for small customers relative to large customers.

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\(^{22}\) This data was obtained from various issues of Edison Electric Institute’s *Statistical Yearbook of the Electric Utility Industry*.

\(^{23}\) Ibid.
A recent article reported on the relative efficiencies of ninety-four investor-owned utilities, including three that serve Kansas. Operational efficiencies were estimated for the period 1990-1995 using statistical techniques. Out of the ninety-four utilities, Kansas Power and Light was twenty-first, Kansas City Power and Light was thirty-fourth, and UtiliCorp United was fifty-seventh. Overall, the utilities in the study serving Kansas scored reasonably well. As the authors pointed out, high efficiency is essential for a utility to be competitive in commodity markets.

One often-heard argument in opposition to retail competition is that electricity prices would rise in the short term in states and regions where prices are currently low. This position has been particularly advanced in the Pacific Northwest and the Southeast, where electricity prices are below the national average. The contention is that regional electricity prices would gravitate toward some level that exceeds the current prices in low-cost states. This belief comports with what can be called the “regional average” hypothesis. One study done for the SCANA Corporation, the corporate parent of South Carolina Electric and Gas, articulates the concept:

Geographic aggregation. . .masks the fact that the effects of retail competition will not be distributed evenly across the country. States with low-cost generation can expect their utilities to export to higher-cost regions out of state with the possibility prices in low-price states could increase while those in high-price states could fall. . . A low-price state that goes first is simply inviting its utility to export power up to the point where the price in-state rises to the price out-of-state (p. 61).

The legitimacy of this belief in terms of conforming to the dynamic effects of open markets can be questioned. More reliable is the prediction that those states and regions


26 See, for example, Kenneth W. Costello, “Low-Cost States Should Open Up Too,” Public Utilities Fortnightly (January 15, 1997): 16-17. The author questions the underlying presumption that interstate trading of electric power represents a zero-sum game where out-of-state consumers would benefit at the expense of in-state consumers. According to the author, this hypothesis seems to run counter to the expected outcome of trading benefiting both buyer and seller.
that currently have the highest electricity prices will, in the short term, benefit the most from retail competition. The reason for this is that the gap between existing prices and market-based prices, which can be used to measure the potential short-term benefits of retail competition, is larger in those states or regions with higher electricity prices. This underlies the reason why the early interest in retail competition occurred mainly in those areas (e.g., California, Northeast) with the highest electricity prices.

The pertinent question to be posed here is: *Is Kansas a low-cost state for which retail competition would likely have a minimal or even adverse effect on electricity prices?*\(^27\) When comparing electricity prices in Kansas relative to those in neighboring states, the answer seems to be, no. In 1995, for example (see Table 2), electricity prices in Kansas, as a whole, were higher than in any of the surrounding states (Oklahoma, Nebraska, Missouri, Colorado, Iowa, and Arkansas).

Particularly conspicuous are the higher prices charged by Kansas rural electric cooperatives (co-ops). Taking the (unweighted) average price for the six surrounding states, the average price charged by Kansas co-ops was over 30 percent higher. Compared to the national average price for co-op electricity, the Kansas co-op average price was about 28 percent higher. Although this evidence may not be conclusive, it suggests that the customers of Kansas co-ops stand to benefit more than their counterparts in the other states from retail competition.

Another indicator that this outcome seems plausible is the large gap between the average wholesale price being paid by co-op distributors and the market-based price for wholesale power. For example, in 1996 Sunflower Electric Power Cooperative charged its all-requirements customers an average price of 6.4 cents per kilowatthour (kWh) (includes transmission costs); in contrast, Sunflower’s price for nonfirm power averaged only 1.7 cents per kWh.\(^28\) In 1996, Kansas Electric Power Cooperative charged its firm

\(^{27}\) This question is asked under the presumption that the “regional average” hypothesis may have some validity.

wholesale customers (most of whom were associated co-op distributors) an average price of over 5 cents per kWh, while its price for nonfirm power to investor-owned utilities averaged less than 1 cent per kWh. With the apparent availability of low-cost, wholesale power, the evidence points clearly to the fact that the citizens of rural Kansas are not paying low prices for electricity. To the contrary, the evidence shows that they are paying high prices relative to other consumers in the state and their rural counterparts in surrounding states.

With respect to investor-owned utilities, electricity prices in Kansas are more in line with those in surrounding states (see Table 2). Oklahoma, which in 1997 passed retail-

\[\text{Table 2} \]

**Comparison of Electricity Prices in Kansas and Neighboring States by Class of Utility for 1995**

(cents per kWh)

<table>
<thead>
<tr>
<th>Class of Utility</th>
<th>Investor-Owned</th>
<th>Publicly-Owned</th>
<th>Rural Cooperative</th>
<th>All Classes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kansas</td>
<td>6.37</td>
<td>6.02</td>
<td>8.85</td>
<td>6.56</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>5.23</td>
<td>5.95</td>
<td>7.14</td>
<td>5.57</td>
</tr>
<tr>
<td>Nebraska</td>
<td>— *</td>
<td>5.40</td>
<td>7.19</td>
<td>5.40</td>
</tr>
<tr>
<td>Missouri</td>
<td>6.40</td>
<td>5.62</td>
<td>6.12</td>
<td>6.25</td>
</tr>
<tr>
<td>Colorado</td>
<td>6.13</td>
<td>5.28</td>
<td>6.86</td>
<td>6.12</td>
</tr>
<tr>
<td>Iowa</td>
<td>5.90</td>
<td>5.47</td>
<td>7.88</td>
<td>6.03</td>
</tr>
<tr>
<td>Arkansas</td>
<td>6.72</td>
<td>5.47</td>
<td>5.50</td>
<td>6.27</td>
</tr>
<tr>
<td>U.S.</td>
<td>7.15</td>
<td>6.02</td>
<td>6.92</td>
<td>6.89</td>
</tr>
</tbody>
</table>

* Nebraska has no investor-owned electric utilities.

wheeling legislation, has the lowest prices (about 18 percent lower than in Kansas). Kansas Gas and Electric has the highest prices of any investor-owned utility in Kansas. In 1995, the utility had an average residential price of 9.29 cents per kWh, almost 20 percent higher than the price of any of the other investor-owned utilities in the state. Kansas Gas and Electric’s commercial prices were also the highest. Its industrial prices were more in line with the other utilities, leading to the speculation that it has been offering special discount rates to large customers and, in the process, allocating some of its costs to small customers.

In sum, it would be wrong to characterize Kansas as a low-cost state. In 1995 Kansas had the twenty-ninth lowest electricity prices in the country among the fifty states and the District of Columbia; the average U.S. electricity price was 6.9 cents per kWh while the average price in Kansas was 6.6 cents per kWh. Within the state of Kansas, electricity prices vary widely with rural electric cooperatives having the highest average price and the municipalities the lowest average price.

Prices charged by Kansas investor-owned utilities as a group lie below the national average but above the regional average. Kansas utilities, such as Kansas Power and Light and Southwestern Public Service (which serves few customers in the state), have prices that are more compatible to other utilities in the region.

The above statistics suggest that under retail competition Kansas’ electricity prices would not rise according to the “regional average” hypothesis. Instead, it seems more probable that over time Kansas’ electricity prices would fall relative to those in surrounding regions.

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31 Kansas Gas and Electric’s high overall price for electricity can also be explained by its 47-percent share of Wolf Creek.

32 Sales to ultimate customers in Kansas are pretty much split among residential, commercial, and industrial customers. Industrial customers in Kansas consume a higher percentage of statewide electricity than in Oklahoma, Nebraska, Missouri, and Colorado, but a lower percentage than in Iowa and Arkansas and for the country as a whole. This suggests that the average price of electricity in Kansas is not biased upward because of a lower mix of industrial customers (which generally pay the lowest prices).

Investor-owned utilities in Kansas make over 73 percent of the total sales to ultimate customers in the state. This is similar to the regional as well as national average (excluding Nebraska). Publicly-owned utilities and rural electric cooperatives in Kansas deliver about 17 percent and 10 percent of the total state’s sales to ultimate customers, respectively. Rural electric cooperatives deliver a higher percentage of the total electricity consumed in Oklahoma, Missouri, Colorado, and Arkansas, each of which has noticeably lower prices than their Kansas counterparts.

33 Energy Information Administration, Electric Sales and Revenues 1995.
states. Such an outcome would enhance the competitiveness of Kansas’ business sector and, consequently, would contribute to the state’s economic development.

3. THE GROWING MOVEMENT TO RETAIL COMPETITION

Pressure for Change

Pressure for expanding competition in the United States electric power industry has proliferated in recent years. This phenomenon is an outgrowth of competition in the generation sector of the industry. One lesson learned from the deregulation-restructuring experiences of other industries, such as natural gas and telecommunications, is that competition, once begun, becomes difficult to contain. In the natural gas industry, for example, competition in the wellhead sector exerted great pressure to open up the pipeline and distribution sectors.34 Currently, a major activity is the liberalization of retail gas markets for all customers including residential and small commercial.35

Increasingly, utilities and other market participants acknowledge the reality of competition in the electric power industry extending to retail markets. Most serious analysts and other observers of the industry agree that this movement is irreversible. Utilities have begun to develop rates and terms and conditions for individual retail services. Even utilities currently not required to offer unbundled retail services see the “handwriting on the wall.” They want to be ready to compete when retail competition starts.36

34 See, for example, Kenneth W. Costello and Robert J. Graniere, Deregulation-Restructuring: Evidence for Individual Industries (Columbus, OH: The National Regulatory Research Institute, 1997).


36 As discussed in the last section, Kansas utilities share this position. For example, the Chairman of the Board and Chief Executive Officer of Western Resources, John E. Hayes, Jr., stated to the Kansas Legislative Task Force on Retail Wheeling on July 10, 1997:

Let me say from the outset...the majority of those in our industry understand competition is coming. And we have no problem in moving to a competitive model. In
The push for retail competition originates from various interest groups. Independent and utility-affiliated generators want to expand their markets to encompass a greater number of potential buyers. Marketers want the opportunity to put deals together involving different services for retail customers. Some vertically-integrated utilities also favor retail competition. They see opportunities to sell their generation and other services outside their franchise area, while at the same time feeling confident that they can fend off competition within their service area. Last, but certainly not least, industrial customers want the lower-priced electricity now being sold in wholesale bulk markets.

In sum, the movement to retail competition across the country appears robust, as different interest groups see large benefits from a restructured and more competitive electric power industry. These reforms are being driven by market forces and technological changes that invariably will unravel existing industry and regulatory practices.

The issues and problems surrounding the implementation of retail competition in the electric power industry are well-documented and, except for the later section, “Discussion of Specific Issues,” will not be examined in any detail in this report. We should note, however, that retail competition will radically change the modus operandi of industry operation, pricing and planning, and of public utility regulation itself. An endorsement of retail competition would be a significant event that should not be taken

fact, Western Resources has been preparing for competition for the last few years.

Mr. Hayes also remarked that Western Resources supports a transition to competition that “assures fairness to all and makes service reliability and safety top priorities.”
Equilibrium refers to the end point of industry restructuring after adjustments by market participants and regulators under the new regime are fully completed. One lesson learned from other industries is that these adjustments may take several years to complete. One argument can be made that the sooner the transition begins and ends, the sooner the long-term benefits of retail competition will arrive. If a state legislature, for example, endorses the concept of retail competition, it would be good policy to “get the ball rolling” in the shortest time possible. This means more than just studying retail competition; it implies developing ground rules to implement retail competition in a fashion that maximizes benefits to customers by some specified date.

States may be affected by federal legislation regarding restructuring of the electric power industry. Five comprehensive restructuring bills have so far (as of late 1997) been introduced; three of them contain “date certain” provisions, one gives states the discretion to determine whether or not they want to implement retail competition, and one lifts constraints on states desiring to implement retail competition. The major issues surrounding the current debate encompass state-federal jurisdictional authority, the “date certain” question, universal service, and renewable energy.

Over the last year or so, pressure for federal legislation has somewhat subsided in view of the fact that states are moving faster than expected toward retail competition. Especially significant was passage of legislation in Montana and Oklahoma in 1997, where electricity rates lie below the national average.

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37 Equilibrium refers to the end point of industry restructuring after adjustments by market participants and regulators under the new regime are fully completed. One lesson learned from other industries is that these adjustments may take several years to complete and change an industry in a way that no one could ever anticipate.


39 In 1995, the average price of electricity was 4.7 cents and 5.6 cents per kWh in Montana and Oklahoma, respectively. The U.S. average price was 6.9 cents per kWh. (Energy Information Administration, *Electric Sales and Revenues 1995*, 2 (Figure 16).)
The consensus as of late 1997 is that it is highly unlikely that federal legislation will be passed this year, and that the chances are not good that Congress will agree on legislation for submission to the President before adjournment of the 105th Congress in the fall of 1998. The National Association of Regulatory Utility Commissioners (NARUC) has recently issued a strategic plan predicting that federal legislation will likely not be passed before the year 2000.

Momentum in Congress has shifted toward giving states more discretion. Under this middle-of-the-road approach, states would be allowed to set dates for implementation of retail competition, with federal guidelines and standards enacted to ensure fair competition and consumer protection. Another “permissive” approach would be to remove potential federal barriers to state action along with encouraging states to consider retail competition.

Although federal legislation may not pass before the end of 1998, federal legislation seems inevitable. There is wide agreement in Washington that, as a concept, consumer choice is in the public interest, and it will eventually arrive. The current debate is over how and when to get there.

One possible advantage of a state passing legislation before the federal government acts is that such legislation may be “grandfathered” by any federal action. If so, a state could have more discretion over how and when retail competition should take place. By waiting until after federal legislation passes, retail competition in a particular state may less reflect what would otherwise be the consensus reached by the various interest groups within the state.

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40 See, for example, “DOE’s Smith: No Chance’ for Restructuring Bill This Year,” Public Utilities Fortnightly (July 15, 1997), 50. Supporters of federal legislation, however, are optimistic that legislation will be passed by the end of 1998.

41 The bill introduced by Senator Craig Thomas (S. 722) would remove obstacles to states wanting to restructure the electric power industry. The bill would confirm that states have authority over “retail electric supply.”

42 This argument was effectively used in the debate over electric power industry restructuring in Oklahoma. Legislation (S. 500), known as the “Electric Restructuring Act of 1997,” was signed by the governor on April 25, 1997.
Critics of Retail Competition

Vocal critics of retail competition have included incumbent electric utilities that fear the loss of profits or surplus. Some investor-owned utilities have argued that revenue losses would diminish the returns from their existing assets. Municipalities worry that the loss of surpluses earned from utility operations will jeopardize their fiscal integrity or force a cutback on municipal services. Electric cooperatives fear that expanded competition in the electric power industry may result in the loss of customers and, consequently, their ability to pay back outstanding debts. In a competitive environment, firms which are able to restructure their costs and provide services that consumers want stand to benefit. Inefficient firms either drop-out or merge with firms that see the opportunity to increase the earnings from the inefficient firm’s assets.

Kansas, as well as other states, needs to confront the question of whether it is willing to have consumers pay higher prices for electricity in return for protecting electric utilities from competition. Certainly, the welfare of the “owners” of electric utilities represents a legitimate interest in the debate over retail competition. But it should be pointed out that the primary consideration in any discussion of retail competition or electric power industry restructuring should be given to the welfare of electricity consumers. If consumers are not expected to benefit, then little reason exists for industry restructuring.

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43 This is the so-called “stranded cost” issue.

44 See Kansas Public Finance Center, *The impact of Retail Wheeling on Municipal Electric Utilities in Kansas* (Wichita, KS: Kansas Public Finance Center, March 1997). The report lists four major concerns for municipalities: (1) the need to enact higher taxes to offset the loss of municipal-utility surpluses, (2) the need to cut back on public services to avoid tax increases, (3) the need to impose customers with a transition charge to cover stranded costs, and (4) the loss of local control over electric service.

Of course, as in the case of other industries that have deregulated or restructured, consumers have benefited greatly, but at varying levels.\textsuperscript{46}

Critics of retail competition make two broad arguments. First, unlike wholesale competition, retail competition would not benefit all end-use electricity consumers. In fact, they regard retail competition as ill-conceived public policy, since only a small number would benefit at the expense of everyone else.\textsuperscript{47} Second, competition in wholesale power markets will tend to maximize benefits to retail customers. As long as the utility purchases the lowest-cost or “best” available power, retail customers receive the greatest possible benefits.\textsuperscript{48}

Turning to the first argument, when all retail customers have the availability of different service providers they should be able to benefit, although at varying levels. Faced with new market choices, retail customers have the opportunity to lower their electricity bills and, perhaps more important, have access to a greater number of services.

Some customers may be worse off if they were previously being subsidized by other customers, for example, through faulty rate designs. Under retail competition, extant subsidies would tend to diminish over time as market pressures readjust prices toward marginal costs.\textsuperscript{49}

\textsuperscript{46} For example, we observe widely varying changes in prices across natural-gas customer groups following the inception of wellhead regulation in 1979 and pipeline reform in 1985. Although all customers have benefited, industrial customers and electric utilities have gained the most. Two explanations account for this phenomenon: (1) large customers have had direct access to wellhead gas at market-based (spot) prices, and (2) a larger proportion of the delivered price of natural gas to large customers comprises the wellhead price, which over the last ten years or so has declined more than the price of other gas (e.g., transportation) services.

\textsuperscript{47} See, for example, The Docking Institute of Public Affairs, \textit{Economic Impact of Retail Wheeling on Areas Served by Kansas Rural Electric Cooperatives}; and Chilton et al., \textit{Electricity Deregulation in South Carolina}.

\textsuperscript{48} Ibid., Chilton et al. The authors, for example, state that:

A basic question to ask is what can be gained from retail competition that cannot be obtained from wholesale competition. There is an active wholesale market. It has functioned to rationalize deployment of the generating assets — that is, coordinate the dispatch of generation in the most economic manner. That market also can be utilized by regulators to improve the performance of cost-plus regulation (p. 75).

\textsuperscript{49} We observe this outcome in recently deregulated or restructured industries. Regulation in these sectors had generally deprived consumers of benefits from competition and increased prices above marginal costs. Some of the surplus revenues were disbursed either to “privileged” consumers, owners of firms, or
Extending market access only to some customers (e.g., industrial customers) raises the concern that utilities would have an incentive to shift costs to those customers still susceptible to the local utility’s “full service” monopoly power. Broad-based retail competition would create strong forces pressuring utilities to become more efficient and more responsive to the preferences of individual customers. These outcomes are impossible to measure, _ex ante_, but for various reasons are expected to occur. The evidence for this, in addition to coming from economic theory, derives from the experiences of other industries undergoing restructuring and the recent experiences of a more competitive wholesale power market. In these cases, the most scholarly analytical-empirical studies have shown that introducing more competition has a significant effect on improving the economic welfare of consumers.\(^{50}\) These benefits stem largely from increased productive (cost) efficiencies by firms in the industry, translating into lower prices, and the introduction of new services.\(^{51}\)

The second argument by critics of retail competition — customers will at best only incrementally benefit relative to wholesale competition — comes across as equally flawed and myopic. In the absence of retail competition, pervasive regulation of rates paid by retail customers would still continue. For example, regulators would oversee the utility’s investment and purchased-power decisions in basically the same way they do today.

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\(^{51}\) Using the jargon of economists, consumer benefits are measured by what is called “consumer surplus” — the value received from a product or service minus the expenditure outlay. Under retail competition, consumer surplus could increase because of (1) reduced prices, (2) the availability of additional electric services, and (3) an increase in the quality of service. According to the consumer-surplus concept, consumers may benefit even when their electricity bills rise. If, for example, price falls and consumption increases by a greater percentage (i.e., the price elasticity of demand exceeds one, in absolute terms), consumers are better off even though their expenditures for electricity have gone up. The reason for this is that the additional value they receive from consuming more electricity exceeds their additional outlay.

Studies on recently restructured-deregulated industries have shown that consumers have benefited from all three factors listed above: they have received lower prices, better quality of service in many instances, and additional services from which to choose. Consequently, looking at the price effect alone would tend to underestimate, perhaps by a large margin, the actual benefits of retail competition.
Further, retail customers would continue to pay for a utility’s past investments that are currently uneconomical. When the local utility acts as the “designated” purchaser of power, its decisions, no matter how competitive wholesale power may be, become largely immune from market discipline and, instead, subject to the judgment of regulators. This means that retail customers would continue to bear the brunt of bad decisions, thereby, at most only marginally affecting the incentive of the utility to make better decisions. Retail competition would give customers the opportunity to negotiate credit and risk management instruments that are better tailored to their needs than the products that are generally available under regulation.

A recent article by Seiple and O’Neill articulates this position well.\(^{52}\) The authors summarized their argument that competition in wholesale power markets, by and of itself, will not maximize consumer benefits by explaining:

> [T]he current bifurcated market structure does not give a utility great incentive to minimize cost other than the threat of retail wheeling. Also, market distortions are creating price trends in wholesale power markets that may be unsustainable in the long term. Utilities will not feel tremendous pressure to reduce costs, improve efficiency, and shut down uneconomic plants until retail wheeling is implemented. Only then will consumers and the U.S. economy benefit from competition (p. 11).

In sum, effective competition in the electric power industry demands more than competition in the generation/wholesale power sector; it also requires retail customers to have direct access to the wholesale market. Otherwise, prices paid by retail customers will depend on the continued regulation of a “full service” monopolist. The consequences will be the sustainability of the inefficiencies and other problems that currently exist in the electric power industry.\(^{53}\)


\(^{53}\) In the short term, efficiency gains could come from increased capacity utilization, from savings in operation and maintenance of existing generating facilities, and from improved labor productivity.
4. MODEL OF RETAIL COMPETITION

Comparison with the Status Quo

The status-quo scenario presented for analysis in this report assumes the evolving movement of wholesale power markets toward competition.\textsuperscript{54} This evolution may entail the operation of a centralized market for managing generating unit commitment, and ancillary and network congestion. A Poolco-type entity, with power exchanges and transmission-network management either combined or separated, would be responsible for these activities. A spot-futures market for electricity would likely develop under such an institutional arrangement. Contracts-for-differences (CFDs), where buyers and sellers can hedge against volatile prices, would also be available.\textsuperscript{55}

Under the status-quo scenario, it is assumed over the near term that utilities would continue to primarily sell electricity to retail customers from their own generating units at historical, embedded costs. For example, if a utility has the choice of purchasing wholesale power at 2 cents per kWh or generating power from its rate-based generating unit with an embedded cost of 8 cents per kWh, it would choose the latter. One reason for this assumption is that electric utilities are currently doing just that — i.e., forgoing lower-cost wholesale power for internal generation. Although not in the best interest of retail consumers, this behavior enables utilities to continue recovering their embedded costs. Replacing internal generation with wholesale power, even when the latter is lower-cost, could jeopardize a utility’s legal right (pursuant, for example, to the used-and-useful criterion) to full recovery.

\textsuperscript{54} Wholesale power markets can become more competitive by the deregulation of generation, competitive procurement of electric energy, entry of independent marketers and brokers, and nondiscriminatory “comparable” transmission service and pricing.

\textsuperscript{55} CFDs represent a risk-hedging tool for generators and purchasers of electric energy. Under a CFD, if the pool price exceeds the negotiated price, the generator pays the price difference to the purchaser. Here, we assume that the purchaser is a wholesale buyer who wants more certainty over the future price it will have to pay for electricity.
The fundamental difference in the *status quo* and retail-competition scenarios focuses on the market role of retail customers. Under the *status quo*, the utility acts as a monopoly intermediary between generators and other wholesale service providers and the retail customer. In other words, the utility acts as the “designated” agent forced upon retail customers. This arrangement *per se* poses no problem; the difficulty arises when the utility’s interests differ from those of retail customers. In today’s environment, this “interests” discrepancy is exemplified by the fact that utilities tend to favor internal generation over wholesale power, even when higher costs are passed through to retail customers.56

Under retail competition, customers would have four options; they could (1) continue to purchase bundled-rates service (e.g., recourse service) from their local utility, (2) negotiate a bilateral (physical or financial) contract directly with a generator, (3) assign an aggregator or some kind of marketer to purchase different services, or (4) purchase spot power directly from the power exchange or Poolco. In a fully-developed retail-competition world, other-than-local-utility services could include ancillary services, billing, metering, and information services. Retail competition does not imply that customers acquiring electric energy from another party would completely bypass the local utility. We expect, similar to the case of natural gas, that virtually all customers opting for unbundled service would continue to receive distribution service from the local utility.57 Responsibility for maintaining the distribution system and assuring reliable local delivery service would still remain with the local utility.

In terms of regulatory intervention, under either retail competition or the *status quo*, price regulation of transmission and distribution services would continue. As discussed later, the FERC has sole authority over the pricing of unbundled transmission services, while states would have authority over distribution services. (The exception to this occurs in the case where a rural electric cooperative or municipality owns transmission lines that

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56 Further, as the designated agent for virtually all electricity consumers in its franchised area, the utility finds it difficult, and in reality has weak incentive, to tailor its services in accordance with the preferences of individual customers.

57 The nature of “bypass” under retail competition is discussed in more detail later in this report.
are not FERC jurisdictional.) Under retail competition, distribution services would be unbundled and priced on the basis of stand-alone cost. Some form of performance-based regulation (PBR) may be applied to give utilities a greater incentive to control costs.\textsuperscript{58} As the sole provider of distribution service, the local utility would have an obligation to provide this service at a reliable and a safe level. Thus, its incentive to maintain the distribution system should remain unchanged.

**Comparison of a Restructured Electric Power Industry and the Wheat Market**

A comparison of the electric power market and the wheat market reveals both similarities and differences. First, both electric energy (kWhs) and wheat are commodities in the sense that they are homogenous economic goods that can be transacted in competitive markets. Evidence of this is the fact that both are traded in futures markets. Futures markets require spot markets, where short-term transactions take place under transparent-price conditions. Normally, the price will be driven to marginal cost at the level where demand equals supply. Unlike wheat, whose price is determined in the international marketplace, the price of electric energy will largely hinge on regional market conditions.

The value of electric energy and wheat to end-use consumers depends on how these commodities are combined with other commodities and services to form a product that is directly consumed. To the consumer, for example, one kWh of electric energy at the generation level is the same as another kWh of electric energy, just as the different farmers producing one bushel of wheat are undistinguishable. But the kWh of electric energy that end-use consumers purchase, or the bushel of wheat embedded in different food products, has a varying value depending on how it is bundled with other commodities and services.\textsuperscript{59}

\textsuperscript{58} One form of PBR is price caps, which have been applied in the United Kingdom’s privatized public utility industries and the U.S. telecommunications industry.

\textsuperscript{59} Mathematically, for example, this idea can be expressed as

\[ U_i = g(W,Z) \]

Where the benefits a consumer receives from flour, \( U_i \), is a function of the amount of wheat contained in the flour, \( W \), and the other ingredients that are combined with the wheat to make flour, \( Z \).
Electricity consumers, for example, place higher value on electric service that is more firm and less unpredictable in terms of price. As a general rule, the more a commodity is combined with other value-added services, the greater the value consumers will place on the end-use product or service.

Relative to the wheat market, the electric power market is less conducive to competitive forces in the delivery function. Electric transmission and distribution are generally regarded, although perhaps incorrectly, as natural monopolies that will require some form of regulatory control. Under retail competition, the FERC will continue to regulate transmission services (at least for investor-owned utilities) and the state public utility commissions will continue to regulate distribution services. In the context of retail competition, it is misleading to talk about a totally deregulated electric power industry; the current debate is over partially deregulating the industry and introducing greater competition into certain segments of the industry.

Compared to the wheat market, the electric power industry requires more centralized control of various market functions. At least that is the current thinking of most, but not all, industry experts. The view that an ISO and power exchange (as separate entities or one entity), should have the exclusive right to physically manage unit commitment, ancillary services, and transmission-network congestions is currently regarded by many industry observers as the most efficient *modus operandi* for wholesale transactions.

Finally, the question arises: How should Kansas (or any state for that matter) regard electric energy as a potentially tradable commodity? Should Kansas, for example, encourage the export of electric energy to other states or other regions within the state? Certainly, in the case of wheat, Kansas farmers benefit when they are able to sell to

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60 Although this prediction seems safe in the near term, in the long term electricity delivery services may succumb to competitive forces. See Arthur S. DeVany, "Electricity Contenders: Coordination and Pricing on an Open Transmission Network," *Regulation* (Spring 1997): 48-51.

61 The premise underlying centralized control is that decentralized decisionmaking by generators on a free-flowing alternating current (AC) network can lead to market failures, reflecting the difficulty of achieving efficient decentralized competition among generators.
buyers in other states and countries throughout the world. Exporting wheat from Kansas is widely regarded as beneficial to both farmers and the state as a whole.

Some critics of retail competition argue that a state with low-cost electric energy should discourage exports, reasoning that in-state electricity consumers would otherwise pay higher prices. Such a position, however, would be detrimental to the well-being of Kansas. First, low-cost electric energy should be regarded as a resource whose value to Kansas increases with the size of the market within which it can be sold. Policymakers in Kansas would not think of restricting the market for wheat produced within the state. Why should policymakers take a contrary position when it comes to electric energy? From an economic perspective, any commodity or service should be sold to whoever values it the most. Not only does society as a whole benefit but producers also gain from receiving a potentially higher price or from selling more of their commodity or service. Prices to in-state consumers may or may not increase. It can be argued that by liberalizing electricity markets in terms of allowing imports and exports, in-state electricity consumers would have access to a greater number of generators. As discussed earlier, retail competition would provide Kansas utilities with stronger incentives to keep their costs down and to be responsive to customer demands. In sum, a policy that attempts to restrict the trading of electric energy is ill-advised, contrary to good economics and the overall well-being of Kansas.

**Pricing Practices**

Under retail competition, electric services would be unbundled and separately priced. Some of these services, namely those provided under competitive conditions, would ultimately be deregulated. Other services would continue to be regulated but they would probably be subject to different pricing principles from those applied today. Real-

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62 See, for example, Chilton et al., *Electricity Deregulation in South Carolina*.

63 As discussed earlier, it is unlikely that prices in Kansas would increase according to the “regional average” hypothesis. In response to the fear that prices may rise, however, price caps can be put in place, at least as a transitory mechanism to protect those customers who remain “captive” to the local utility.
time pricing and other pricing methods incorporating marginal-cost principles should become more prevalent as the industry moves toward competition.\textsuperscript{64}

In the world of retail competition, it is expected that (1) less risks will be allocated to customers, (2) utilities will have opportunities to earn higher profits than what they do currently, and (3) utilities will be better able to “flex” their prices in response to actual market conditions. All of these outcomes are compatible with a competitive market environment.

In line with marginal-cost pricing, consumers could very well see an increase in access charges for distribution service. Higher access charges would be the result of reallocating some of the utility’s fixed costs, which presumably are partially recovered today in the usage (kWh) components of utility bills. Utilities would be more constrained to recover the fixed portion of their distribution costs in a separate access charge.\textsuperscript{65}

A two-part tariff is compatible with efficient pricing in that an access charge would recover all of the fixed costs of providing customer access to the distribution system, and a usage (kWh) charge would recover the usage-sensitive costs.\textsuperscript{66} Although some consumers, namely those who consume relatively small amounts of electricity, may be worse off, other customers would be better off.\textsuperscript{67} Overall, economic efficiency would improve.

The “equity” aspect of electricity prices in a retail-competition world certainly warrants consideration by state policymakers. If all electricity consumers enjoy lower prices, then the “equity” issue becomes academic. A question may still remain if some consumers receive lower price declines than other consumers. But even here, it cannot be

\textsuperscript{64} As noted earlier, real-time pricing would require special meters, whose costs over time will likely fall because of economies of scale in production and technological improvements.

\textsuperscript{65} The reason for this is that some of the other service components would be unbundled, priced separately and according to market conditions, and purchased from third parties. Consequently, recovery of distribution costs from these services would be difficult if not impossible to do.

\textsuperscript{66} It is allocatively inefficient to assign any fixed costs to the price of usage (i.e., kWhs consumed); this would raise the price of usage above marginal cost, thereby pushing usage below an efficient level.

\textsuperscript{67} Some customers may be worse off because of competitive pressures if they are required to pick up a larger share of the utility’s fixed costs that more than offsets the reduced costs from direct access to, say, wholesale electric energy.
said that retail competition would cause some consumers to benefit at the expense of others.

The more problematic policy question arises when some retail consumers see higher prices that can be directly attributed to retail competition. As argued by some interest groups and analysts, for example, prices to small retail customers may rise subsequent to the introduction of retail competition. On the surface, it appears that such an outcome would be inequitable: Does not an action where some customers benefit at the expense of other customers seem unfair? How can this statement be questioned?

In response, if certain customers were being subsidized prior to retail competition, then the prices in the previous regime can be characterized as inequitable. The reason for this is that these customers were not paying their share of the costs they imposed on the utility and society. If retail competition eliminates subsidies, then one could argue that prices become less inequitable, even though the beneficiaries of the previous subsidy now have to pay higher electricity prices. If some of these customers are low-income households, special consideration could be given to compensate them by creating some kind of assistance program that offsets the higher electricity prices that they would have to pay.

Inequitable prices become more clear when cost shifting occurs. The probability of cost shifting increases by the degree of variability of competition across the different markets within which a utility sells its services. The situation where only large customers have direct access to wholesale markets would create an environment conducive to cost shifting. The utility would be inclined to allocate costs to markets where it faces less competition and have less incentive to control costs. The resultant prices may be

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68 Especially problematic is the outcome where low-income households would be disproportionally harmed. Special assistance programs may be required to protect these households against higher electricity bills. The state will have to decide whether such programs should be funded by taxpayers or by utility customers through some form of surcharge.

69 In the electric power industry, competitive conditions are not anticipated over the next several years for all services. The current consensus among industry observers is that “wires services” will be monopolistic and subject to price regulation. This implies that cost shifting or cross-subsidization remains a problem with vertically-integrated utilities (see later section, “Anticompetitive Practices”). Regulators can only feel confident that cost shifting does not occur when they are able to perfectly segment costs. Since, in practice this is extremely difficult if not impossible to do, largely because of what are called common
described as inequitable in the sense that “captive” customers, i.e., customers who are denied direct access, are paying for costs incurred by others, namely customers who are given opportunities to choose their supplier.

**Effect on Wholesale Power Markets**

Retail competition can help to bolster competitive forces in wholesale or upstream markets. The argument that retail competition should wait until wholesale markets become more competitive can be turned around: *Retail competition can help to accelerate competition in wholesale markets.*

One potential problem in continuing to grant utilities monopoly power in supplying retail electric energy is that they are more likely to engage in abuses. Abuses is defined here as anticompetitive practices that reduce the potential benefits of competition to consumers. Competitively-priced generation produces benefits to retail consumers to the extent that power becomes available to them at a price that is not inflated because of abuses.

Customer choice would result in the unbundling of retail services. Some services, such as electric energy, would likely become subject to intense competitive pressures. The prices for these services should be transparent to retail consumers. Therefore, price inflation via anticompetitive practices such as affiliate self-dealing abuse would tend to financially harm the utility by eroding its sales.\(^70\)

In sum, the ability of the local utility to engage in anticompetitive practices such as cost shifting diminishes with the presence of stronger competitive forces “downstream.” Retail competition would force the local utility to compete directly with other service providers.

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\(^70\) Self-dealing abuses, for example, would be mitigated since the local utility would have less opportunity to pass through inflated prices for affiliated transactions, because the true market price would be more transparent to consumers and consumers would have the opportunity to avail themselves of gainful market opportunities.
providers for the business of end-use customers. In this environment, only when the utility provides lower-price or higher-quality service would it be able to compete successfully.

5. POTENTIAL INVESTOR-OWNED STRANDED COST IN KANSAS

This section examines the potential for stranded cost occurring as a result of a competitive generation market for investor-owned utilities in Kansas. This analysis is conducted for only the major investor-owned utility plants in the state. Stranded costs or competitive losses are defined here as generation costs that are currently recovered in utility rates, but may not be recovered in a competitive market. These potential losses may be offset by a company’s competitive gains when the market revenue exceeds generation costs. These costs include both variable costs, that is, costs that vary with the amount of power produced, and capital or fixed costs invested in power-producing facilities. The method used here first estimates the future revenue stream in a competitive market based on a recent price forecast and then deducts operating, maintenance, fuel, depreciation, and taxes to estimate operating income. A net present value of the company’s cash flow is then calculated and net book value of the plant is deducted to determine an estimated net increase or decrease of the firm’s generation net worth in a competitive market during the period examined (1998 through 2015).

The price forecasts used in the stranded cost estimation are from the U.S. Department of Energy, Energy Information Administration\(^\text{71}\) (EIA). These forecasted prices are based on marginal operating costs for multiple time periods, capacity constraints, average cost of transmission and distribution services, and consumer response to changes in price. EIA calculated two price scenarios for thirteen different regions in the country. One scenario is the “Moderate Consumer Response Case,” which

uses average annual competitive prices based on competition-induced reduction in nonfuel operations and maintenance, general and administrative costs, and moderate consumer response to time-of-use prices. The other scenario is the “High Efficiency Competitive Case,” which uses average annual competitive prices based on greater reductions (than the moderate scenario) in nonfuel operating and maintenance costs, capital cost reductions, and improved operating efficiencies (lower heat rates). The price forecasts used in this analysis are EIA’s projections for the Southwest Power Pool (SPP). The forecasted prices and the percentage price change from 1995 average levels are shown in Table 3. Based on this regional price forecast, Kansas customers would, overall, see a benefit from lower competitive market prices than from the current average price paid by all customer groups.

Detailed plant level data is also used in the analysis. This information is from the Federal Energy Regulatory Commission’s Form 1, compiled and organized by the Utility Data Institute.\(^{72}\) This includes data on steam-electric plants from more than 100 electric power companies and 481 power plants in 1995. For Kansas, detailed information was available for eight major power plants located in the state. These plants and some basic characteristics are described in Table 4. These plants account for almost two-thirds of the total electric utility industry capacity in Kansas and 87 percent of the


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<th>Percentage Price Decrease</th>
<th>High Efficiency Scenario (cents/kWh)</th>
<th>Percentage Price Decrease</th>
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TABLE 4
POWER PLANTS USED IN THE ANALYSIS

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<th>Plant</th>
<th>Operator/Owner(s)</th>
<th>Percent Ownership</th>
<th>Megawatts (MW)</th>
<th>Fuel Used</th>
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<td>2,160</td>
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<td></td>
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<td>Utilicorp United Inc</td>
<td>16%</td>
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<tr>
<td>La Cygne</td>
<td>Kansas City Pwr &amp; Lt</td>
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<td>1,619</td>
<td>Coal</td>
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<td>Kansas Gas &amp; Elec</td>
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</tr>
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<td>Wolf Creek (KS)</td>
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<td></td>
<td>Kansas Elec Power Coop</td>
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investor-owned generating capacity in the state. Together they generated approximately 84 percent of the state’s total electric utility industry generation production (kWhs) and more than 96 percent of the state’s investor-owned generation. Thus, they represent the major sources of generation by investor-owned utilities in the state. In 1995, these plants were mostly owned and operated by Western Resources and Kansas City Power and Light.

The three largest power plants in Kansas are among the lowest total-variable-cost plants (this includes fuel, labor, and other operations and maintenance costs) in the SPP region. Of these, one is a nuclear power plant (Wolf Creek) and two are coal plants (La Cygne and Jeffrey). Of the fifty-seven plants in the SPP region, these three plants are among the top eight lowest total-variable-cost plants in the region. (Table 5 lists the ten lowest total-variable-cost plants in the SPP region.) These three plants comprise almost 63 percent of the total investor-owned capacity in the state.
<table>
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<th>Plant</th>
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<th>State</th>
<th>Operator/Owner(s)</th>
<th>Percent Ownership</th>
<th>Megawatts (MW)</th>
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<td>1,045,105</td>
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*Note: This is an estimate of the potential stranded costs of power plants in Kansas, some power is sold out-of-state.

Source: Authors’ calculation based on Utility Data Institute data.
### TABLE 7

**POTENTIAL INVESTOR-OWNED "STRANDED COSTS"**

*For Kansas City Power and Light*

(1995 dollars in thousands, except last two columns)

<table>
<thead>
<tr>
<th>Year</th>
<th>Market Revenue Moderate</th>
<th>Market Revenue High Eff</th>
<th>Total Variable Gen Cost</th>
<th>T&amp;D and Admin Cost Moderate</th>
<th>T&amp;D and Admin Cost High Eff</th>
<th>Dep Expense Before tax Operating income Moderate</th>
<th>Dep Expense Before tax Operating income High Eff</th>
<th>After tax Operating Income Moderate</th>
<th>After tax Operating Income High Eff</th>
<th>Net Cash Flow (total) Moderate</th>
<th>Net Cash Flow (total) High Eff</th>
<th>Net Cash Flow (cents/kWh) Moderate</th>
<th>Net Cash Flow (cents/kWh) High Eff</th>
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<td>177,491</td>
<td>42,956</td>
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<td>131,226</td>
<td>124,134</td>
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<td>1.47</td>
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<td>111,183</td>
<td>177,491</td>
<td>42,956</td>
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<td>77,125</td>
<td>131,226</td>
<td>120,081</td>
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<td>1.42</td>
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<td>92,324</td>
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<td>83,791</td>
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<td>93,230</td>
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<td>111,183</td>
<td>177,491</td>
<td>42,956</td>
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</table>

*Note: This is an estimate of the potential stranded costs of power plants in Kansas, some power is sold out-of-state.

Source: Authors’ calculation based on Utility Data Institute data.
<table>
<thead>
<tr>
<th>Year</th>
<th>Moderate</th>
<th>High Eff</th>
<th>Market Revenue</th>
<th>Variable Gen Cost</th>
<th>T&amp;D and Admin Cost</th>
<th>Before tax Dep Expense</th>
<th>After tax Operating Income</th>
<th>Net Cash Flow (total)</th>
<th>Net Cash Flow (cents/kWh)</th>
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<td>314,755 245,291</td>
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</table>

*Note: This is an estimate of the potential stranded costs of power plants in Kansas, some power is sold out-of-state.

Source: Authors’ calculation based on Utility Data Institute data.
The methodology used here to estimate potential stranded costs, begins by first calculating market revenue based on the EIA forecasted prices, subtracting the costs of generating and delivering power to customers, and then subtracting depreciation expense and taxes. The result is either a positive operating income and net cash flow (operating income plus depreciation expense) that can be used by the company for new capital, debt service or profit, or a net operating loss. All plants owned by the companies are analyzed together as a group. This allows a “netting” of plants that may have total costs exceeding market revenue to be offset by those plants with a net competitive gain. As a first cut, any plant that has a variable cost that exceeds the market price would be a candidate for early shutdown (unless, of course, costs could be reduced or the price is expected to increase). None of the plants examined in this data set, however, are in a shutdown situation.

Tables 6 and 7 are the results of the analysis for Western Resources and Kansas City Power and Light, respectively. Table 8 combines both companies into one, as would occur if the proposed merger by the two companies is approved by state and federal regulators. It is assumed that the 1995 costs and the total amount of power generated at each plant will both remain steady throughout the years forecasted. While both are unlikely assumptions, these assumptions are made to be conservative and not anticipate any cost decrease or demand increase. The market revenue is calculated by using each year’s EIA price forecast multiplied by the total generation. Total variable cost is the sum of fuel, labor, and other operating and maintenance costs for all plants. Transmission and distribution and administrative costs are based on a fixed proportion (33 percent\textsuperscript{73}) of the 1995 price for investor-owned power in Kansas and are also assumed to remain steady throughout the period. Depreciation expense is the total

\textsuperscript{73} This is based on a national proportion from the U.S. Department of Energy, Energy Information Administration survey. This estimate is also conservative since many of the cost components used to calculate this proportion include some generation-related costs that many also be included in the variable generation cost.
reported for all plants for the year (given the current book costs, at this annual rate, all but one plant will be fully depreciated by the end of the analysis period). The operating income is then calculated for each scenario by subtracting the costs from the market revenue. Taxes are then deducted based on 40 percent of the operating income (a slightly higher rate than actual reported taxes paid) and an after-tax operating income is then calculated. Net cash flow is calculated by adding back in the depreciation expense to after-tax operating income. Net cash flow is calculated on a cents-per-kWh basis as well.

Given the assumptions of cost and demand, the results of the analysis show that for both price scenarios, for all years 1998 through 2015, and for both the separate and combined companies, there would be no net competitive operating loss. Rather, there are net competitive gains projected for each year. In Tables 9, 10, and 11 the net present values of the cash flows are calculated for each scenario, again for the separate and combined companies, and at three different discount rates. While the values vary considerably by discount rate, a similar estimate would be used to determine an approximate market price for the sale of these assets today. The tables also show the results of subtracting the net book values for all the plants for each company from the net present values. This provides an estimate of the net competitive gain or loss from current generation assets.

These results show, based on this analysis, that Western Resources and the combined Western Resources and Kansas City Power and Light have no projected net generation stranded costs in Kansas. Kansas City Power and Light does, for the high-efficiency price scenario at the two higher discount rates, show a net loss when the net book value is deducted from the net present value of cash flow. However, given the magnitude of the net cash flow, the uncertainty in these estimates, and the number of years in the period, this is a relatively negligible loss. Another important consideration is that Kansas City Power and Light owns and operates generation facilities in Missouri.
### TABLE 9

NET PRESENT VALUE OF CASH FLOW AND NET BOOK VALUE FOR WESTERN RESOURCES, INC. (thousands of dollars)

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<td>@ 8%</td>
<td>2,467,124</td>
<td>2,043,308</td>
</tr>
<tr>
<td>@ 6%</td>
<td>2,823,922</td>
<td>2,325,363</td>
</tr>
<tr>
<td>@ 4%</td>
<td>3,268,609</td>
<td>2,675,522</td>
</tr>
</tbody>
</table>

Net Present Value - Net Book Value:

<table>
<thead>
<tr>
<th>Discount Rate</th>
<th>Western Resources, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>@ 8%</td>
<td>672,500</td>
</tr>
<tr>
<td>@ 6%</td>
<td>1,029,298</td>
</tr>
<tr>
<td>@ 4%</td>
<td>1,473,985</td>
</tr>
</tbody>
</table>

Source: Authors' calculation based on Utility Data Institute data.

### TABLE 10

NET PRESENT VALUE OF CASH FLOW AND NET BOOK VALUE FOR KANSAS CITY POWER AND LIGHT (thousands of dollars)

<table>
<thead>
<tr>
<th>Discount Rate</th>
<th>Moderate</th>
<th>High Efficiency</th>
</tr>
</thead>
<tbody>
<tr>
<td>@ 8%</td>
<td>1,163,844</td>
<td>995,380</td>
</tr>
<tr>
<td>@ 6%</td>
<td>1,333,792</td>
<td>1,135,618</td>
</tr>
<tr>
<td>@ 4%</td>
<td>1,545,856</td>
<td>1,310,108</td>
</tr>
</tbody>
</table>

Net Present Value - Net Book Value:

<table>
<thead>
<tr>
<th>Discount Rate</th>
<th>Kansas City Power and Light</th>
</tr>
</thead>
<tbody>
<tr>
<td>@ 8%</td>
<td>14,212</td>
</tr>
<tr>
<td>@ 6%</td>
<td>184,159</td>
</tr>
<tr>
<td>@ 4%</td>
<td>396,224</td>
</tr>
</tbody>
</table>

Source: Authors’ calculation based on Utility Data Institute data.
This analysis only estimates potential investor-owned stranded costs in Kansas. This is done since the state’s public utility commission and the Kansas Legislature only have jurisdiction over generation facilities in their state. For ratemaking purposes in the past, however, company-wide costs were considered and could be considered for this analysis as well. As it turns out, only considering Kansas generation facilities is also conservative for the reason explained above.

One of these plants, Iatan (see Table 5), of which Kansas City Power and Light owns 70 percent, is the third lowest-cost plant in the SPP region. In terms of total plant costs (fixed and variable), Iatan is less than 2 cents per kWh. This plant alone would more than offset the net losses projected for the company’s Kansas generation facilities.

While the overall analysis shows, for the most part, a net gain for the companies’ Kansas generating plants, some individual power plants may encounter a possible competitive loss when all costs (variable and fixed) are considered. When both variable and fixed costs are considered, three plants will show a competitive loss based on the average annual forecasted price. Two of these plants are small- to intermediate-size

| TABLE 11 |
| NET PRESENT VALUE OF CASH FLOW |
| AND NET BOOK VALUE |
| FOR MERGED WESTERN RESOURCES, INC. |
| AND KANSAS CITY POWER AND LIGHT |
| (thousands of dollars) |

<table>
<thead>
<tr>
<th>Net Present Value of Cash Flow:</th>
<th>Moderate</th>
<th>High Efficiency</th>
</tr>
</thead>
<tbody>
<tr>
<td>@ 8%</td>
<td>3,630,968</td>
<td>3,038,688</td>
</tr>
<tr>
<td>@ 6%</td>
<td>4,157,714</td>
<td>3,460,982</td>
</tr>
<tr>
<td>@ 4%</td>
<td>4,814,465</td>
<td>3,985,630</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Present Value - Net Book Value:</th>
</tr>
</thead>
<tbody>
<tr>
<td>@ 8%</td>
</tr>
<tr>
<td>@ 6%</td>
</tr>
<tr>
<td>@ 4%</td>
</tr>
</tbody>
</table>

Source: Authors’ calculation based on Utility Data Institute data.

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74 This analysis only estimates potential investor-owned stranded costs in Kansas. This is done since the state’s public utility commission and the Kansas Legislature only have jurisdiction over generation facilities in their state. For ratemaking purposes in the past, however, company-wide costs were considered and could be considered for this analysis as well. As it turns out, only considering Kansas generation facilities is also conservative for the reason explained above.
natural gas plants, Murray Gill and Hutchinson (both owned by Western Resources). However, in 1995 Hutchinson only operated in the four summer months of June through September and over the five previous years was also only used during summer months. Murray Gill was used more often through the year but its peak use was also during the summer. Therefore, these plants are operating primarily at peak times when the higher seasonal rate applies. Also, total generation from the plants is relatively low, so the losses are easily offset by the base-load plants. For example, the net loss from these plants is only about 1.3 percent of the net competitive gain from all the plants in 1998 under the moderate scenario.

The third plant projecting a net loss, Wolf Creek, accounts for the majority of the competitive losses (38 percent of the combined plant net competitive gain in 1998 under the moderate scenario) and warrants further explanation. These losses are due to the relatively high fixed costs of the plant (combined net book cost in 1995 was more than $2 billion), not the operating cost. The plant has a very low operating cost (1.19 cents/kWh) which makes it economical to continue to operate. This low operating cost makes Wolf Creek the third lowest-cost nuclear power plant to operate in the country, the fourth lowest-cost power plant of all types of plants in the SPP region, and the twelfth lowest-cost plant of all types in the country (of the 481 plants in the data base). Also, primarily because of two large and low-cost coal plants, Jeffrey (84 percent owned by Western Resources) and La Cygne (50 percent owned by Western Resources and 50 percent owned by Kansas City Power and Light), the high fixed cost of Wolf Creek is offset by the competitive gains of the other five plants. Therefore, the investment costs of Wolf Creek are more than covered by this offset. Wolf Creek is also projected to contribute the second highest revenue of the eight plants, after Jeffrey. Clearly, ignoring sunk investment costs and based on its operating costs, Wolf Creek will be a significant factor in its owners’ competitive strategy in the future.

75 The EIA price projections under both scenarios assume time-of-use pricing, which would likely compensate both units when they operate.
Any state stranded-cost policy should not focus on an individual plant or other asset that may face a competitive loss when all costs are included. If it is determined that customers are required to pay for competitive losses, they should likewise benefit from any competitive gains of the company. Thus, under such a policy, compensation should only be considered when there is a net competitive loss. Given the above analysis, both Western Resources and Kansas City Power and Light are likely to be net beneficiaries in a competitive market. Compensating them for a loss at one plant due to its fixed costs and ignoring the substantial gain at others would be unfair to their customers. Compensating the company for this fixed cost would also, because of the low operating cost of the plant, give the company a substantial advantage over its competitors that would be required to recoup both its fixed and operating costs with the competitive price.

6. GUIDELINES

Retail competition will engender major changes in how regulation should oversee the activities of electric utilities and in how electric utilities conduct their business. On the one hand, retail competition will reduce the role of regulators in performing certain functions. On the other hand, especially during the transition, additional regulatory intervention may be needed to make sure that electricity markets develop competitively and move away from those situations where incumbent utilities will be able to engage in anticompetitive practices. Consequently, during the transition, a host of issues will need to be addressed to help assure that retail competition benefits consumers and society as a whole.

Guidelines for retail competition reflect principles from which policy directives can be established. One strategy is for the state legislature to develop guidelines that the public utility commission would be responsible for executing. Since retail competition would have a wide-sweeping effect on the electric power industry in Kansas, many of the current regulatory practices and policies would need to be revisited. Otherwise, leaving
intact existing regulatory rules could have a debilitating effect on the benefits of retail competition.\textsuperscript{76}

Ten general guidelines for implementing retail competition are listed and briefly discussed below:

1. \textit{All retail customers should have choice.} Depriving certain customers of choice precludes them from enjoying the potential benefits offered by restructuring of the electric power industry. In addition, cost shifting would become more likely, harming those customers who remain captive to the local utility. Customer aggregation would help in making it possible for small customers to obtain more attractive prices and terms that an individual customer could not get alone.

2. \textit{True customer choice requires the availability of different unbundled services offered by various providers.} Unbundling a greater number of services should make retail electricity markets more competitive. Over time, retail competition should evolve to where services other than electric energy are being offered by different providers at stand-alone prices. It is conceivable that many of these services can be sold under competitive conditions.\textsuperscript{77} These services can be repackaged and sold by a market aggregator.\textsuperscript{78} Unreasonable regulatory barriers should not constrain the entry

\textsuperscript{76} The basic argument here is that retail competition without accompanying changes in the scope and fundamental tenets of regulation could create new problems, undermining the realized benefits. Regulatory reforms in pricing rules, obligation-to-serve requirements, oversight activities, and so forth would become necessary to realize the full potential benefits from retail competition.

\textsuperscript{77} Under competitive conditions it is assumed that the local utility would lack the ability to maintain above-market prices for a sustained period. Prices would tend to gravitate toward the marginal cost of the highest-cost service provider, with lower-cost providers being able to earn economic profits.

\textsuperscript{78} The market aggregator can be the local utility or any market entity that is willing to provide this service.
One potentially serious barrier would be onerous certification requirements. Barriers only serve to benefit incumbent firms at the expense of consumers.

3. **Quality of electric service should not be seriously jeopardized.** This should not imply that all consumers would receive the same quality of service that they currently do. Some consumers would choose lower quality service if compensated with lower prices. The overall quality of service may decrease, and correctly so, if it is true that under the existing regime consumers are receiving excessive quality of service, in that they would be willing to sacrifice some quality for lower prices. If regulators want to assure that service quality does not fall below some specified level, they can impose penalties on utilities who fail to meet this minimum standard.

4. **Cost-shifting should not be allowed to harm any consumer who is unable to choose among different service providers.** Under retail competition, cost reallocation should only occur when compatible with a more economically rationalized rate design. Consumers who currently receive subsidies may face higher prices for certain services; but from an economic perspective, this would not be undesirable since the problem of some customers paying below-cost prices would be mitigated. Cost reallocation that results from the utility exploiting its market power for certain customers is another matter that should certainly be avoided. For example, charging residential customers higher prices because they do not have choice while other retail customers do, exemplifies a form of cost shifting. As mentioned above, allowing choice for

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79 One potentially serious barrier would be onerous certification requirements.

80 Rate-of-return regulation may have inflated service quality beyond the level that would be observed in a restructured, less regulated industry. Some analysts have argued, however, that consumers in recently deregulated or restructured industries have benefited as much, if not more, from improved service as from lower prices.
all retail customers represents the appropriate response to this problem. The
greater the scope of retail competition, in terms of the number of eligible
customers and unbundled services, the less likely it is that cost shifting would
occur.

5. **The local utility should be obligated to provide services for which it continues
to have monopoly power.** For services provided in a competitive setting, the
local utility should no longer have an obligation to serve. Historically,
obligation-to-serve rules were imposed as a restraint on monopoly power. For
those services, such as electric energy, where the local utility no longer has
monopoly power, legislators or regulators would need to redefine the local
utility’s obligation to serve. For services where the local utility still has a
monopoly position, the obligation to serve should be intact.

6. **Utilities should be compensated for any service they continue to provide or
any costs imposed on them by third parties.** If, for example, customers
purchase electric energy from a third party but continue to receive other
services from the local utility (e.g., distribution, transmission, metering, billing),
the utility should receive “fair” compensation for these services. Underpricing
these services represents a form of cost shifting that transmits a false signal to
customers and wealth transfers from bundled-sales-service customers.

7. **All providers of unbundled services should have equal opportunities.** This
means that all providers should operate on a competitively neutral playing
field. When such a condition fails to exist, it becomes extremely difficult if not
impossible to determine whether electric services are being supplied by the
“best” providers. As an essential feature of a properly functioning efficient
market, all service providers should conform to the same rules.
8. **Regulatory rules for individual unbundled services should be commensurate with the market environment within which they are transacted.** As a general rule, services for which the local utility no longer has monopoly power should be deregulated. Other services, such as distribution, would continue to be regulated but perhaps subject to other than rate-of-return regulation (e.g., price caps).\(^{81}\)

9. **Anticompetitive behavior should be minimized.** Such behavior removes the benefits of retail competition from consumers. Self-dealing abuses, cost shifting, and discriminatory access to essential facilities are all examples of anticompetitive behavior that hurt consumers at the benefit of utilities. Mitigation of anticompetitive practices should be an important function of regulation under a retail-competition regime.

10. **Customer information and education should be made available.** Without adequate information, consumers would more likely make bad choices or continue to do what they did before. Consumers in any market require a minimum amount of information to take advantage of and benefit from new market opportunities. State regulators could play a vital role in assuring that consumers know the new rules concerning their rights and responsibilities, know about new market opportunities, and have access to information needed for making well-informed decisions.

In sum, these guidelines should help to increase the social benefits of retail competition by satisfying three fundamental conditions. First, all retail customers would have a chance to directly benefit from an open electricity market. Second, regulation

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\(^{81}\) New pricing mechanisms may fall under the category of performance-based regulation. They can be designed to provide the local utility with stronger incentives, in comparison with rate-of-return regulation, to control costs and optimize asset utilization.
would still control the prices of monopoly services and assume an important role in monitoring and remedying anticompetitive practices, and in assuring that consumers are well-informed. Third, all new entrants and incumbent firms would have an equal opportunity to participate in the marketplace.

7. DISCUSSION OF SPECIFIC ISSUES

Jurisdictional Matters: FERC and the States

FERC Order 888 requires all utilities that are subject to the FERC’s jurisdiction and own, operate, or control wholesale transmission facilities to file nondiscriminatory open-access transmission tariffs. These tariffs apply to services offered to third parties that are comparable to the utilities’ own uses of their transmission facilities. While the FERC can provide open-access rules for wholesale transmission and can also grant wholesale stranded-cost recovery on its own authority, thorny issues arise as to where the state/federal jurisdictional boundary lies in the situation of direct retail access. Order 888 provides a thorough discussion of these issues but refuses to draw any bright jurisdictional lines. The FERC continues to have jurisdiction over wholesale sales and wholesale transmission service. The FERC will decide whether a particular transaction is truly wholesale in nature, or whether it is a sham transaction.

On the issue of whether the FERC has jurisdictional authority over retail transmission, the FERC concluded that it has clear authority under the Federal Power Act.

82 This section is an adaptation of Section 6 (written by Robert E. Burns) of the NRRI report Summary of Key State Issues of FERC Orders 888 and 889 (Columbus, OH: The National Regulatory Research Institute, January 1997).

83 According to the Energy Policy Act of 1992 (EPAct), a sham wholesale transaction is defined as the transmission of electricity to or for the benefit of an entity, if the electricity would then be sold by the entity directly to an ultimate (retail) customer.
and case law to assert jurisdiction over unbundled retail transmission service (except in the case of rural electric cooperatives and municipalities owning transmission lines that are not FERC jurisdictional). The FERC noted that the Federal Power Act’s section 201, on its face, gives the FERC jurisdiction over transmission service in interstate commerce without qualification. The Federal Power Act also provides, however, that the FERC’s jurisdiction does not reach to distribution facilities. Specifically, Order 888 affirms that the FERC has exclusive jurisdiction to set the rates, terms, and conditions of the unbundled retail transmission component in interstate commerce. Pursuant to case law, the FERC contends that any unbundled retail transmission transaction is interstate in nature if it takes place on the interstate grid; that is, all such transactions except those taking place in Alaska, Hawaii, and a part of Texas. Once transmission facilities come under FERC jurisdiction, they are then subject to the FERC’s open-access requirements. Thus, even though the FERC supports efforts by the state commissions to pursue procompetitive policies, once states have unbundled retail transmission service, those services become FERC jurisdictional.

The FERC contends, however, that it is in no way asserting jurisdiction over retail transmission directly to an ultimate customer, which, according to the FERC, by its very nature must be a bundled retail transmission service. Specifically, the FERC argued that when transmission is sold at retail as part and parcel of the delivered product called electric energy, the transaction is a sale of electric energy at retail. Under the Federal Power Act, the FERC’s jurisdiction over sales of electric energy extends only to wholesale sales. But when a retail transaction is broken into two products that are sold separately (for example, by an electric energy supplier and a transmission supplier), the jurisdictional lines change. By unbundling retail transmission, the transmission service then involves only the provision of transmission in interstate commerce, which under the Federal Power Act is exclusively the jurisdiction of the FERC.

The FERC allows a state commission to refuse to provide open retail access to one or more or all of the customer groups. Indeed, the FERC makes it clear that it cannot order retail transmission directly to an ultimate customer, and that it in no way seeks to
change state franchise areas or interfere with state laws governing retail marketing areas of electric utilities. Thus, it is up to the states to determine how to open the retail electricity market to competition.

When retail transmission becomes unbundled, the FERC will make a case-by-case determination of where the line is drawn between transmission and distribution facilities. Even so, state commissions can propose where to draw the line, based on seven local distribution indicators; and the FERC will give the state commission’s proposal deference. The seven local distribution indicators are: (1) local distribution facilities are normally close to retail customers; (2) local distribution facilities are primarily radial in character; (3) power usually flows into local distribution facilities and rarely flows out; (4) power entering a local facility does not get reconciled or transported to another market; (5) power entering a local distribution system is consumed in a restricted geographical area; (6) meters are based at the transmission/local distribution interface; and (7) local distribution systems are of reduced voltage.

The rates, terms, and conditions of unbundled retail transmission must be filed at the FERC. The FERC will defer to state commission recommendations regarding retail transmission and local distribution matters, provided that the state recommendations are consistent with the final rule. When states make such recommendations, the FERC expects the state commissions to specifically evaluate the seven local indicators, as well as other relevant facts that the state commissions believe are appropriate in light of the historical use of the particular facilities. The FERC will also entertain a utility’s proposal concerning separations, that is, the classification and/or cost allocation for transmission and local distribution facilities, provided that the utility consulted with state regulators before making its filing. The FERC expects that unbundled retail wheeling customers will generally take retail transmission service under the same FERC tariff as the wholesale transmission customers. If the unbundled retail transmission service occurs as a part of a state retail access program, however, the FERC will allow a separate tariff to accommodate the design and special demands of the state program in order to meet local
needs. The only condition is that the separate tariff must be consistent with the FERC’s open-access and comparability policies.

The FERC reiterates that nothing in its claim of authority over unbundled retail transmission or how to separate distribution and transmission facilities and costs is inconsistent with traditional state regulatory authority. The FERC believes that state commissions will still have authority over distribution and over what the FERC calls “the service of delivering electric energy to end users.” State commissions will still have authority over (1) reliability of local service; (2) administration of integrated resource planning, including utility supply-side and demand-side (including DSM) decisions; (3) utility generation and resource portfolios (including purchased power portfolios); (4) generation and transmission siting; and (5) nonbypassable distribution or retail stranded-cost charges. As a part of this “service of delivering electric energy to end users” that the FERC creates for state commissions, the FERC contends that in the rare instance where no identifiable local distribution facilities exist, states will have jurisdiction in all circumstances over the service of delivering energy to end users.\[84\]

The FERC maintains jurisdiction over wholesale stranded costs. On the matter of retail stranded costs, the FERC determined that the states should assume sole responsibility for any costs stranded by retail wheeling or state direct-access programs. The FERC would only be available to provide relief for retail stranded costs if the state commission has no authority to address stranded costs at the time retail wheeling is required. Also, when state commissions order retail stranded-cost recovery, the FERC expects the recovery to be through a retail charge or mechanism, not through FERC-jurisdictional unbundled transmission. If, however, a state commission does not have authority under state law to resolve retail stranded costs as of the date of the retail customer’s departure, the FERC will provide for retail stranded-cost recovery through an unbundled transmission rate. Further, in holding-company and other multistate utility

\[84\] Creating such a “delivery service” assures that customers will have no incentive to structure a purchase that avoids using identifiable local distribution facilities in order to bypass state-imposed charges for stranded costs or social benefits.
situations, the FERC reserves the right to deal with cost shifting of disallowed stranded costs from one jurisdiction to another. The FERC would defer to “consensus” solutions by affected state commissions. If such a consensus cannot be reached, however, the FERC will determine the appropriate treatment of retail stranded cost. Given the presence of a regional holding-company affiliate in a particular state, that state commission may need to work with other state commissions on the stranded-cost issue.

Concerning the recovery of stranded costs caused by retail customers becoming wholesale customers (whether by municipalization or some other legal means), the FERC holds that, while both state commissions and the FERC have jurisdiction to address these costs, the FERC should be the primary forum for addressing the recovery of these stranded costs. The FERC views these stranded costs as primarily wholesale in nature, because they are a result of wholesale transmission access. If not for the ability of the new wholesale entity to reach another generation supplier through the FERC-filed open-access transmission tariff, such costs would not be stranded. To the extent that any state permits recovery from a departing customer, the FERC proposes to deduct that stranded-cost recovery from what it otherwise will allow.

If states choose to allow direct retail access, the major jurisdictional problem that they will face under the FERC’s Order 888 will be the loss of state jurisdiction over retail transmission. By narrowly interpreting the “savings” provisions of the Energy Policy Act as merely prohibiting the FERC from ordering transmission access, the FERC provides that state commissions will necessarily lose jurisdiction over unbundled retail transmission facilities.

To the extent that the FERC does show deference to the state commissions on where to draw the line between transmission and distribution, the state commissions will find the seven indicators problematic. The origin of the seven indicators was a joint meeting between staff members of various state commissions and the FERC that was conducted in conjunction with a NARUC meeting. What became the seven indicators were seven alternative methods that could be used to draw the line between transmission and distribution. Even a casual review of the seven indicators shows that several of them
conflict. For example, the indicator that local distribution facilities are primarily radial in character might set the transmission-distribution boundary at the customer line extension; in contrast, the meter-based indicator would place the transmission-distribution boundary at the customer meter. The state commission might wish to decide which indicators to emphasize, perhaps with the objective of maintaining jurisdiction over as many facilities as possible.

The FERC statement that in every transaction there is a “delivery service” that is subject to state jurisdiction, might seem comforting; however, it is without statutory basis in the Federal Power Act, and might not be supported by the enabling statutes in many states. Each state commission will need to reexamine its own enabling statute to determine whether it can take advantage and make use of this jurisdiction concession.

**Anticompetitive Practices**

Under retail competition, the local utility may be allowed to compete with third parties in the provision of electric energy. As witnessed in the natural gas industry, the local utility may have an interest in forming an affiliate to compete with other suppliers in its franchised area. A problem, whether for the natural gas, telecommunications, or electric power industries, arises whenever the incumbent utility has common ownership and control of competitive assets and regulated-monopoly assets to which third-party suppliers must have access. As an example, assume that the local electric utility, which is the monopoly supplier of distribution service, forms a marketing affiliate to compete with other suppliers of electric energy. Opportunities for abuse by the local utility become evident. First, it can discriminate against competing suppliers by overcharging them for network service and making it difficult for them to gain access to the network. One adverse outcome of this is that the affiliate can charge an inflated price to the local utility; this is a classic example

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85 Abuse, as defined here, refers to the use of power (i.e., leverage) by the incumbent utility to restrain competition in the provision of electric energy.
of self-dealing abuse. Preferential treatment of an affiliate would have the effect of discouraging entry of new suppliers, driving up the costs of the affiliated utility, and of inflating the profits of the unregulated affiliate.

Second, the local utility can pass along a portion of the costs of its affiliate to customers of its monopoly service. This cost shifting merely reflects the incentive of a utility to cross-subsidize services sold in more competitive markets.\(^{86}\) As a general principle, when the level of competition across different markets varies widely, as in the example here, the parent (e.g., holding company) entity would be motivated to shift costs to its least-competitive markets.

Regulators have several ways to deal with these abuses; they can, for example, require structural or accounting separation, prescribe rules for affiliated transactions, establish reporting/accounting standards, or implement comprehensive “safeguard” rules.\(^{87}\)

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\(^{86}\) One concern with cross-subsidization is that it would reduce economic efficiency by driving up the price of the regulated service above the efficient level, thus raising the utility’s profits but reducing consumers’ welfare.

\(^{87}\) In the natural gas industry, codes of conduct have become popular. These codes in part incorporate standards and safeguards to ensure uniform and fair treatment for all entities that require use of the regulated utility’s essential services such as local distribution. States’ codes generally require structural separation, prohibition of preferential treatment by the gas utility with its marketing affiliate, and periodic reporting of certain information.
These so-called “command-and-control” responses have met with limited success in the many cases where they have been applied by state public utility commissions.

Cost shifting, affiliate abuses, and cross-subsidies occur for essentially two reasons. First, regulators have less than perfect information on whether abusive or anticompetitive behavior exists. Consequently, a utility may have the ability to improperly allocate costs to certain (e.g., “captive”) customers. The second reason for cost shifting, affiliate abuses, and cross-subsidies is that a utility’s prices are primarily dependent upon its reported costs. Thus, when a utility reports higher costs, assuming approval by regulators, its prices would go up.88

In the electric power industry, different “mitigation” approaches have been proposed and applied to address these potential problems. For example, in its Order 888, the FERC is pinning its hopes of minimizing abuse or anticompetitive behavior by vertically-integrated electric utilities on the combination of an ISO and functional unbundling. It is expected that many states, as they have done with natural gas, will prescribe a “code of conduct” to govern the interactions between a utility and its affiliates. Structural separation, in many instances, will also be required. This action breaks up the different lines of business within a corporate entity into separate business units.89

Divestiture represents a “mitigation” approach that may be the ultimate solution. Some analysts believe that divestiture is the only effective way to prevent abusive practices.90 In a report to the state legislature, the Maine Public Utilities Commission

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88 This assumes that prices are subject to rate-of-return regulation. Price caps, or some other kind of incentive-based regulation, can be used to break the close linkage between prices and an individual utility’s costs. One can argue that abuses stem largely from rate-of-return regulation, rather than monopoly power.

89 Unlike divestiture, structural separation does not eliminate the incentive for abuse because profits from separate subsidiaries go to the same parent company.

90 See, for example, Irwin M. Stelzer, “Vertically Integrated Utilities: The Regulators’ Poison’d Chalice,” The Electricity Journal 10, 3 (April 1997): 20-29, 83. Stelzer starkly argues “I see no prospect of a truly competitive market for generation so long as monopoly owners of transmission and distribution wires are allowed to own generating plants” (p. 83). Part of Stelzer’s reason for this position is his belief that the dimensions of transmission service are too complex for any regulator to devise rules guaranteeing nondiscriminatory access. Stelzer also believes that utility owners of transmission facilities, notwithstanding an ISO, will be able to game the regulatory process to their advantage.
concluded that divestiture will be necessary to assure a fair and nondiscriminatory market.\textsuperscript{91} The Commission argued that effective competition among generators requires the regulated local utility to be a neutral link between generators and retail customers. It believes this neutrality can be better achieved by ensuring arm's-length transactions than by regulating and overseeing affiliate activities. As part of electric power industry restructuring, the California Public Utilities Commission is encouraging the state's utilities to divest at least 50 percent of their fossil-generation assets.\textsuperscript{92} The Massachusetts Department of Public Utilities has required utilities to divest their generation assets; and divestiture has been encouraged by legislative and regulatory actions in other parts of New England.\textsuperscript{93}

Expanding the scope and intensity of competition in retail electricity markets should mitigate against abusive practices by the local utility. With customer choice, retail services become unbundled, in some cases transacted in workably competitive markets. The prices for these services would be transparent to customers. Consequently, the utility would have less ability to engage in abusive practices. Because local distribution service would continue, at least for the foreseeable future, to be supplied in a monopoly setting, the chances for abusive behavior would still exist.

As a policy matter, forced divestiture can be regarded as a “last ditch,” but perhaps necessary, step to prevent anticompetitive practices. A host of questions, legal, technical, and financial (e.g., bond indentures) in nature, would need to be addressed. Asset divestiture is a complicated process for both utilities and regulators. Especially when mandated by regulators without the consent of the utility, divestiture would likely result in


\textsuperscript{92} The utilities, in fact, are proposing to divest 100 percent of those assets.

\textsuperscript{93} A major event was the acquisition by the Pacific Gas and Electric affiliate, USGen, of eighteen electric generating plants from New England Electric System. As one observer remarked, this transaction represented the first divestiture of a utility's generation business to a third party. (See “PG&E Corp. Affiliate To Acquire New England Electric System’s Non-Nuclear Generating Business For Nearly $1.6 Billion,” \textit{Foster Report No. 2143} [August 1997]: 28-29.)
protracted and costly litigation that could stifle industry restructuring activities. Based on the experiences in various industries, divestiture under these conditions could very well lead to an antitrust remedy by the courts. The case for forced divestiture should rest on the premise that anything less is inadequate in terms of preventing abuses by a vertically-integrated utility.

At this time, it is unclear whether many public utility commissions around the country have the authority to order divestiture. State legislatures may want to amend the state’s public utility statutes or constitution to give the public utility commission that authority.

**Pilot Programs**

The merits of pilot programs for initiating retail competition in a state are not at all clear. On the positive side, pilot programs can produce valuable information for implementing retail competition on a large scale. Pilot programs can also provide a “comfort factor” to policymakers who are reluctant to go full force on something as far-reaching as retail competition. On the negative side, pilot programs can delay the wide implementation of retail competition in a state. Such a delay will deprive electricity consumers within the state of the benefits of retail competition.\(^{94}\) It can also be questioned whether the information from pilot programs conducted by in-state utilities would reveal anything more than the information from the several pilot programs being conducted over the next few years together with the actual experiences of full-scale retail competition in other states.

\(^{94}\) An article in *The Electricity Journal* articulates this position:

Retail access pilot programs are today’s pet rock. Unless they are well-defined and incorporated in a carefully designed experimental approach, retail access pilots will serve only to delay real change while creating the illusion that we’re actually learning something (p. 19) (John H. Landon and Edward P. Kahn, “Retail Access Pilot Programs: Where’s the Beef?” *The Electricity Journal* 9, 10 [December 1996]: 19-25).
Early pilot programs around the country have been instructive for both utilities and regulators. At this time, the need for additional programs is unclear. Since past pilots have attracted retailers and aggregators from across the country, the lessons to be learned have spread quickly. Further, large-scale rollouts are being planned in Pennsylvania (230,000 customers before the end of summer 1997) and California (the entire state starting in January 1998).

Pilot programs are currently underway in five states, Illinois (two programs), Massachusetts, New Hampshire, New York, and Washington, and are planned in others, including Idaho and Pennsylvania. These pilots have largely been an exercise in supplier selection and service implementation; by design, they have not produced fully-functioning markets in electricity.

Some of the outcomes of pilot programs can be extrapolated to states such as Kansas. One example is in the handling of affiliate transactions. In Illinois, where Central Illinois Lighting Company (CILCO) affiliate QST Energy initially garnered a 96 percent market share of eligible small customers, allegations arose that CILCO unfairly shared customer information with QST Energy and that side deals between the two entities kept other firms from competing in the pilot. Short of divesting generating assets, the lesson learned here is that utilities should be bound by some code of conduct.

Another important lesson learned from the pilot-program experience in New Hampshire is the need for up-front consumer education. Unless consumers are fully informed, either they are not going to participate or they will become confused.

Although pilot programs may not provide insights into sustainable markets for electricity, their greatest strength may lie in sharpening the marketing and implementation focus skills of the participating suppliers. Front-office (e.g., customer service) and back-office (e.g., billing) systems and infrastructures have been shown to be inadequate in some instances. Load imbalances have occurred, and the true nature and cost of ancillary services have been concealed. Marketing efforts resulted in “chaos” in New Hampshire,

95 A review of current pilot programs is found in Edison Electric Institute, Retail Pilot Programs: The First Six (Washington, D.C.: Edison Electric Institute, 1997).
The New Hampshire experience also revealed that price was by far the most important factor for customers. Complaints by customers of suppliers’ actions were minimal — only 4 percent of the participants said they had problems with suppliers.96

Overall, the outcomes of pilot programs have provided some useful information, part of it anecdotal. It is difficult, however, to say that a particular state should conduct its own pilot programs as a first step in implementing retail competition. One criticism of pilot programs is that they have mainly benefited utilities and marketers, rather than customers and state public utility commissions.

Clarification of “Bypass”

The effect of “bypass” on the financial condition of utilities needs to be clarified. In its generic usage, bypass refers to the phenomenon of retail customers switching to nonutility or third-party suppliers in the purchasing of services previously provided by the local utility. What is sometimes called “facilities bypass” involves the case where the assets of the local utility are less utilized because of retail customers turning to other providers. For example, facilities bypass in the natural gas industry occurs when a retail customer or its agent transports natural gas through a spur line from a main pipeline to the customer’s premises. The customer could either construct, own, or operate the spur line herself, or the pipeline or some other entity could undertake the same actions.97

Under the vision of most industry observers, facilities bypass under retail competition in the electric power sector would only affect generation assets. Some utility-owned generation facilities may be less utilized when customers decide to purchase their

96 The New Hampshire experience also revealed that price was by far the most important factor for customers. Complaints by customers of suppliers’ actions were minimal — only 4 percent of the participants said they had problems with suppliers.

97 In the U.S. natural gas industry, facilities bypass was frustrated by the offering of unbundled transportation service by local gas utilities, in some instances at discounted (i.e., below-embedded-cost) prices.
electric energy from someone else. This could occur because of high operating costs, making certain plants uneconomical in a competitive marketplace.

Most experts do not envision, at least in the short term, bypass of the local utilities’ transmission and distribution systems. Utilities would continue to deliver the power to retail customers in essentially the same way they do now. This means, for example, utilities will have the same obligation as they now have to provide safe and reliable distribution service at regulated rates.

The major change under retail competition lies with utilities transporting less of their own power, either internally generated or purchased, with the gap filled by power purchased directly by retail customers or their agents (e.g., aggregators). The returns that utilities will earn from their transmission/distribution assets should not decrease over what they are today. As mentioned earlier in this report, pressures for new rate-design procedures in recovering transmission/distribution costs would occur.

A valid argument can be made that under retail competition utilities would be able to earn higher and more predictable returns from their delivery assets. The reasons for this are two-fold. First, cheaper electric energy should increase the demand for electric service. With additional consumption, delivery systems should achieve higher utilization rates. Many natural gas utilities, as an analogy, see their future in distributing gas only. These utilities have taken the position that cheap natural gas, irrespective of the supplier, can help to improve the utilization of their distribution assets; in industry jargon, a higher throughput means higher profits. It is not unreasonable to believe similar opportunities would prevail for electric utilities under retail competition.

Under retail competition, earnings from distribution services should also be more predictable. As a common practice, a portion of the revenues from distribution services are currently being recovered in the user-sensitive (kWh) component of electricity bills. In contrast, under a two-part tariff, where the fixed costs are recovered in an access charge, the utility would face less uncertainty over its future earnings from distribution services.

**Taxes**
Recent concerns over the relationship between taxes and electric power industry restructuring have emerged as a major issue in several states. Specifically, given existing state tax laws, restructuring could produce less tax revenues and create an “unlevel playing field” that would penalize in-state electric utilities. Such an outcome has both economic and political implications. Giving certain suppliers an unfair advantage can cause distortions in that the “best” suppliers may end up not being the preferred choice of consumers. Lower revenues, of course, mean less monies available to fund current state and local governmental services.

The general consensus in states where the tax implications of electric power industry restructuring have been discussed is that state laws would need to be revised to preserve existing revenues while not giving a distinct competitive advantage to any group of electric energy providers; that is to say taxes should be competitively neutral, while having a minimal impact on the tax revenues currently collected by state and local governmental units.

A major objective of any revised state law would be to place in-state electric utilities on the same standing with regard to taxes as other electricity suppliers. These other suppliers include independent generators and power marketers. One option is to replace the gross-receipts and franchise taxes with a sales tax imposed on all electricity suppliers. Another option is to apply the same property tax rates to all property including that owned by utilities, and to repeal the exemption of nonutility electricity suppliers from taxes that utilities are required to pay.

Perhaps, the “cleanest” option for preventing losses in tax revenues and for maintaining competitive neutrality would be to establish a consumption tax on a kWh basis.

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98 See, for example, Edison Electric Institute, *Retail Wheeling and Restructuring Report*.

99 These concerns were expressed in a July 17, 1997 memorandum presented by the Kansas Department of Revenue to the Kansas Retail Wheeling Task Force. The memorandum explained that retail competition could (1) have an indirect effect on the state’s corporate tax, (2) create an “unlevel playing field” (e.g., the use tax may not apply to out-of-state suppliers), (3) reduce sales tax revenues, and (4) reduce property taxes (e.g., if the courts determine that unregulated electricity generation does not constitute a “public utility” function for purposes of property tax statutes).
The consumption tax could replace gross-receipts and franchise taxes. Some states face the problem of the gross-receipts tax not being applicable to purchases of electricity from out-of-state sources. A consumption tax would avoid any taxing inequities among competitors that would otherwise skew the market in favor of tax-advantaged competitors.

The interest in a consumption tax has grown over the last year. Legislation in Oklahoma, passed in 1997, requires the state’s Tax Commission to study the feasibility of establishing a uniform consumption tax. A tax advisory group in Virginia has indicated its preference for a usage tax to replace the current gross-receipts tax. Ohio has seriously considered a user or sales tax to replace existing taxes such as the state’s high tangible personal-property tax on electric utilities.

A 1997 presentation by Deloitte and Touche before the Kansas Retail Wheeling Task Force shows that Kansas electric utilities have a high tax burden relative to electric utilities in potentially “competitive” states. This, by itself, would tend to diminish the competitiveness of Kansas electric utilities in an open marketplace. In addition, higher property taxes applicable to electric utilities and gross-receipts taxes applicable only to in-state electric utilities would place Kansas utilities at a disadvantage in competing with other electricity providers. Taxes that discriminate against utilities or any service provider could produce serious market distortions in a restructured electric power industry.

In sum, Kansas would need to revise its tax laws under retail competition. Replacing some of the existing taxes with a consumption tax has the potential to both retain existing tax revenues and to achieve competitive neutrality among the different groups of suppliers selling electricity within the state.102

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100 Edison Electric Institute, *Retail Wheeling and Restructuring Report.*

101 Ibid.

102 Similar to taxes on the consumption of any product or service, a consumption tax on electricity would cause economic distortions (a “deadweight” loss) and would likely be shared by consumers and producers. The welfare loss would depend on the effect on supply and demand to changes in prices (i.e., on price elasticities). Consumption taxes generally increase prices to consumers and reduce them to suppliers. Parties who ultimately end up “paying” the tax may include those for whom the tax was not directly imposed.
Securitization

An often discussed means to fund stranded costs is securitization. Securitization refers to the creation of a financial security that is backed by a revenue stream pledged to pay the principal and interest of that security. The main purpose for this device by electric utilities is to reduce uneconomical costs with an up-front, lump-sum payment from the sale of a security or bond. Securitization requires legislation to create a transferrable property right to collect the utility’s uneconomical cost from ratepayers. Such legislation determines the general guidelines on what the utility can collect from its current ratepayers and instructs the state’s utility commission to determine the specific amount to be collected and to supervise a mechanism for collection. Such a mechanism for the collection of uneconomic utility costs is often called a “competition transition charge” or “CTC.” This is a “nonbypassable” obligation placed on ratepayers by legislation.

The legislatively created property right can be transferred by the utility to a designated trustee. If this option is exercised by the utility, the trustee then issues a security or bond and pays the utility the cash proceeds from the sale of the security in the financial market less transaction costs in exchange for the property right. The cash proceeds the utility receives should equal the discounted present value of the CTC revenue stream. The utility or distribution company collects the CTC from the customers and transfers the funds to the trustee that then transfers it to the security holders. The benefits of securitization come primarily from the replacement or refinancing of the utility’s existing capital structure of debt and equity with lower-cost debt. Any savings realized from securitization are often required to be given back to retail customers.

The securities are essentially backed by a pledge by legislators to see that the securities will be paid in full, including principal, interest, and financing costs. These securities have a value because the legislators have promised to create and sustain the revenue stream from the CTC until the debt is paid. California, Pennsylvania, and Montana were the early states that adopted legislation allowing utilities to use this option and many more states are considering it.
While securitization can potentially have some benefit to customers, there are at least two significant limitations. First, to obtain a higher bond rating than current utility debt and realize the lower debt cost, any securities issued would have to be irrevocable and provide assurances that recovery is guaranteed for the life of the bond. Securitization provisions usually contain a true-up mechanism that raises or lowers the CTC to adjust for changes in the number of customers or demand level. The amount initially set as the principal of the bond cannot be changed, however. This may be a problem if the actual amount of competitive loss is less than the amount forecasted when the principal was authorized. As can be seen in the above estimation of stranded costs in Kansas, small changes in the assumptions can have a significant impact on the net amount of predicted stranded costs (note, for example, the billion dollar differences in net present value calculations in Tables 9 through 11 when the discount rate changes). These estimates are based on dozens of explicit and implicit assumptions used in the analysis, any number of which may turn out to be incorrect. This represents a significant risk for customers who would have no recourse if the loss does not materialize as expected.

A second limitation is also related to the irrevocability of the bond. Generally, either a competitive market or, in the case of regulated industries, a regulator monitors the appropriateness of a firm’s costs. Securitization limits the ability of the market or the regulator to discipline or revisit securitized costs and determine the appropriateness of recovery in the future. This also means significant risk being transferred to utility customers.

Primarily because it is likely that there would be no net investor-owned competitive loss in Kansas, securitization would not be needed or necessary. It may be an option to consider potential rural electric cooperative losses, however. But this would have to be weighed against the possibility of lower-cost federal financial assistance.

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103 See the earlier section, “Potential Investor-Owned Stranded Cost in Kansas.”
8. POLICY OPTIONS FOR KANSAS

Reasonable people can understandably disagree about the net benefits of retail competition. The job of measuring precisely the benefits and costs is inherently difficult. The long-term effects of retail competition require knowing how the electric power industry would ultimately be structured and how market participants would behave. For example, to what extent would utilities reduce their costs, offer new and market service, and introduce new technologies in response to retail competition? On the consumer side, how many customers would take advantage of market opportunities and how much lower, if at all, would their rates be? We do not have sure answers to these questions; in fact, any estimate at best should be interpreted in terms of its projected direction of change, rather than its projected size of change. To say, for example, that industrial consumers would benefit by $X and residential customers would lose by $Y should be interpreted loosely; namely, that large customers would be expected to gain and small customers would be expected to lose.\textsuperscript{104} But even the projected direction of change should be susceptible to scrutiny. For example, if one projects that a robustly competitive retail market for electricity would develop, where all customers are able to take advantage with no cost shifting, then it seems reasonable to predict that small customers would benefit as well.

In arriving at a decision on retail competition, policymakers would be advised to combine the best sources of information. Such information can come from (1) the experiences of electric-power restructuring across states and countries, (2) the experiences of other restructured industries such as natural gas and transportation, (3) the results of pilot programs by in-state and out-of-state utilities, (4) computer modeling, (5) economic theory, and (6) empirical analysis conducted for a particular state. Although all of these sources are less than perfect, they are preferable to anything else.

\textsuperscript{104} Estimates can also be assessed as to whether they represent reasonable bounds on the expected effect of retail competition. For example, under the assumption that utilities are expected not to be able to recover any stranded costs but are expected to make significant cost reductions, the resultant consumer-benefit estimate of retail competition may be interpreted as an upper bound.
Based on all the evidence compiled for this report, Kansas should immediately begin laying the groundwork for the implementation of retail competition. It is almost certain that retail competition will eventually come to Kansas, as well as to other intermediate-electricity-price states. It seems implausible that what has happened in California, Pennsylvania, Rhode Island, New Hampshire, Massachusetts, and is soon to happen in other states, will not eventually spread across the states, including those that currently have moderate or even low electricity prices. It is hard to imagine a U.S. electric power industry where retail competition exists in some states but not in others; this makes little economic sense. Besides, irrespective of current attitudes and positions, states will be under increasing pressure from market participants to open up

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105 The passage of electric-power-industry restructuring legislation in 1997 in Montana and Oklahoma bolsters this position.
their retail electricity markets. Further, it seems plausible that the federal government will not tolerate a hybrid marketplace where some states continue to erect barriers interfering with the interstate trading of electricity.

Second, based on the review of the evidence, including the economic analysis conducted for this report, retail competition should be good for Kansas. Consumers should benefit, and the electric power industry should become more efficient and consumer-responsive. Utilities in the state would be under significant pressure to make a greater effort to reduce their costs, lower their prices, implement more economically rational rate designs, introduce new services, and deploy new technologies and other innovations. Other restructured industries, such as airline, trucking, railroad, natural gas, telecommunications, financial, and the United Kingdom electric power industry, have all witnessed the offering of a greater variety of services and products, lower prices arising from new competitive pressures, improved industry productivity and operating efficiencies, and economically rational and equitable prices.\textsuperscript{106} These results are not surprising in view of the fact that these industries have relied more on competitive forces and less on governmental intervention.

Third, lower electricity prices, the availability of new electric services, and a more efficient electric power industry would all be good for the Kansas economy.\textsuperscript{107} Just as improved efficiencies in the growing of wheat by Kansas farmers benefit the state

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\textsuperscript{107} Lower electricity prices, for example, mean households would have greater discretionary income to spend on nonelectricity goods and services; lower prices may also encourage expansion of existing businesses or attract new businesses into the state. The economic-development effect on Kansas depends importantly on what surrounding states do with regard to retail competition. The worst-case scenario for Kansas would seem to occur if surrounding states allow retail competition while Kansas does not.

A reciprocity requirement, where power suppliers from states that have not authorized retail competition would be prohibited from selling in Kansas would be ill-advised. In addition to possibly violating the Interstate Commerce Clause, prohibition could deprive Kansas of low-cost power supplies. If Kansas endorses retail competition as a mechanism for lowering electricity prices, it should reject reciprocity or any policy that would constrain the competitiveness of the electric power industry in the state.
economy, the same outcome logically holds true when the electric power industry in Kansas, or any other industry for that matter, operates at a higher level of efficiency.

Making the above case for retail competition, the question then becomes how quickly and in what way should it be implemented. Going from the current condition where the state’s electric power industry is highly monopolistic and tightly regulated to one where retail competition exists will not be easy. Many issues will have to be resolved. One alternative is for the Kansas Legislature to identify what these issues are and to require the state public utility commission to resolve them by some specified time period in a rulemaking or other kind of forum.

For Kansas to take the position that nothing should be done unless it has precise and indisputable evidence that retail competition will be beneficial for each and every in-state citizen unduly favors the status quo. It is a poor and unrealistic way to make policy; no such evidence will ever be forthcoming, whether $100,000 or $5 million are spent on studies. Such “policy paralysis,” which stems from the proposition that perfect or highly reliable information should be made available before making changes, undermines any reform and industry restructuring efforts, whether for the electric power industry or any other industry. This position is often taken by those during public policy debates who have a strong interest in opposing change. It is a position that most times should be heavily discounted by policymakers.

The question of how quickly a state should implement retail competition on a wide scale becomes more difficult to answer. On the one hand, moving as quickly as possible, as some would label the “flash cut” approach, would allow the benefits of retail competition to consumers and the state to be realized sooner in time. This approach is premised on the belief that potentially large benefits exist and that any problems that may arise from shortening the transition period can always be corrected for. Advocates of this position fundamentally believe that extending the time until competitive forces dominate the industry imposes a lost opportunity for dispersing the benefits of competition to retail customers.

On the other hand, a “flash cut” approach may work counter to maximizing the benefits of retail competition in the long term. Paying a price to defer implementation may
be small compared to the risks associated with “things going wrong.” As discussed earlier, the available information does not allow policymakers in Kansas or anywhere else to know for sure what exactly the effects of retail competition will be. If structured poorly, retail competition could create certain problems that would be difficult to reverse. Moving more deliberately, as some would argue, would allow time to lay out well-conceived “ground rules” during the transition. Especially for risk-averse policymakers, this can be attractive in terms of diminishing any chance of serious mistakes occurring.

The arguments for moving deliberately, in essence, can be best rationalized on two grounds. First, retail competition would dramatically change the nature of industry activities and regulation. Both the Kansas utilities and the public utility commission would have to revisit existing practices and readjust or replace them to accommodate the new market environment. This would require considerable effort. Second, over the next few years, we should know much more on the anticipated effects of retail competition, how it can best be implemented, and associated problems. Kansas will be able to learn from the experiences of other states implementing retail competition. Further, Kansas utilities could develop pilot programs to obtain additional information in predicting the outcome of permanent and full-scale programs and in identifying technical and administrative problems. (As discussed earlier in this report, however, pilot programs may not be all that useful.)

In sum, this report recommends that Kansas regard retail competition as something that is inevitable and in the long-term interest of the state. Consequently, Kansas should take the next step by laying the groundwork for a retail-competition regime. Both the Legislature and the state’s public utility commission should work in tandem in developing and implementing the “ground rules” needed to help assure a truly competitive retail market for electricity in Kansas.  

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108 The Kansas Corporation Commission could be given the authority to interpret and enforce the “ground rules” and other pertinent provisions in the new legislation. In carrying out these responsibilities, the Commission could conduct a forum encouraging interested parties to reach consensus on the major issues attending retail competition. The forum could also be used to procure information on the performance of retail competition in other states.
specifically, for example designating a date by which full-scale retail competition would be in place, toward making customer choice a reality for Kansas electricity consumers.

Deferring benefits further into the future for Kansas consumers carries a price that should not be ignored. The conclusions reached in this report can be generalized to provide guidance to other states contemplating retail competition.