

Infrastructure Security Division

Cybersecurity and Infrastructure Security Agency
Department of Homeland Security

Crisis Event Response and Recovery Access (CERRA) Effort
Information Brief

February 2019



Homeland
Security

A critical challenge in response and recovery **is Access.**



>80% of recovery assets may come from **outside the community.**

Access is ensuring the **right** assets **get in**,
while limiting access to
nonessential personnel,



To enable **safe, fast, effective recovery.**

Because time to respond

determines time to recovery.



And time to recovery = economic impact.

Access Coordination

Crisis Event Response and Recovery Access (CERRA) Framework:

An Emergency Preparedness Access Implementation and Best Practice Guide



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March 2018



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REQUIRE ACCESS

Emergency Responders require access to conduct emergency operations

Critical Infrastructure stakeholders and lifeline functions (e.g. Communications, Energy, Transportation, Water, etc.) require access to enable response and recovery activities

Community lifeline and public facility stakeholders (e.g. Hospitals, Businesses, Financial Institutions, Utilities, Public Facilities, etc.) require entry to expedite recovery and a return to normalcy



COORDINATE AND PROVIDE ACCESS



**Local Authorities/
Emergency Managers**

Define access rules, authorization procedures, and manage response

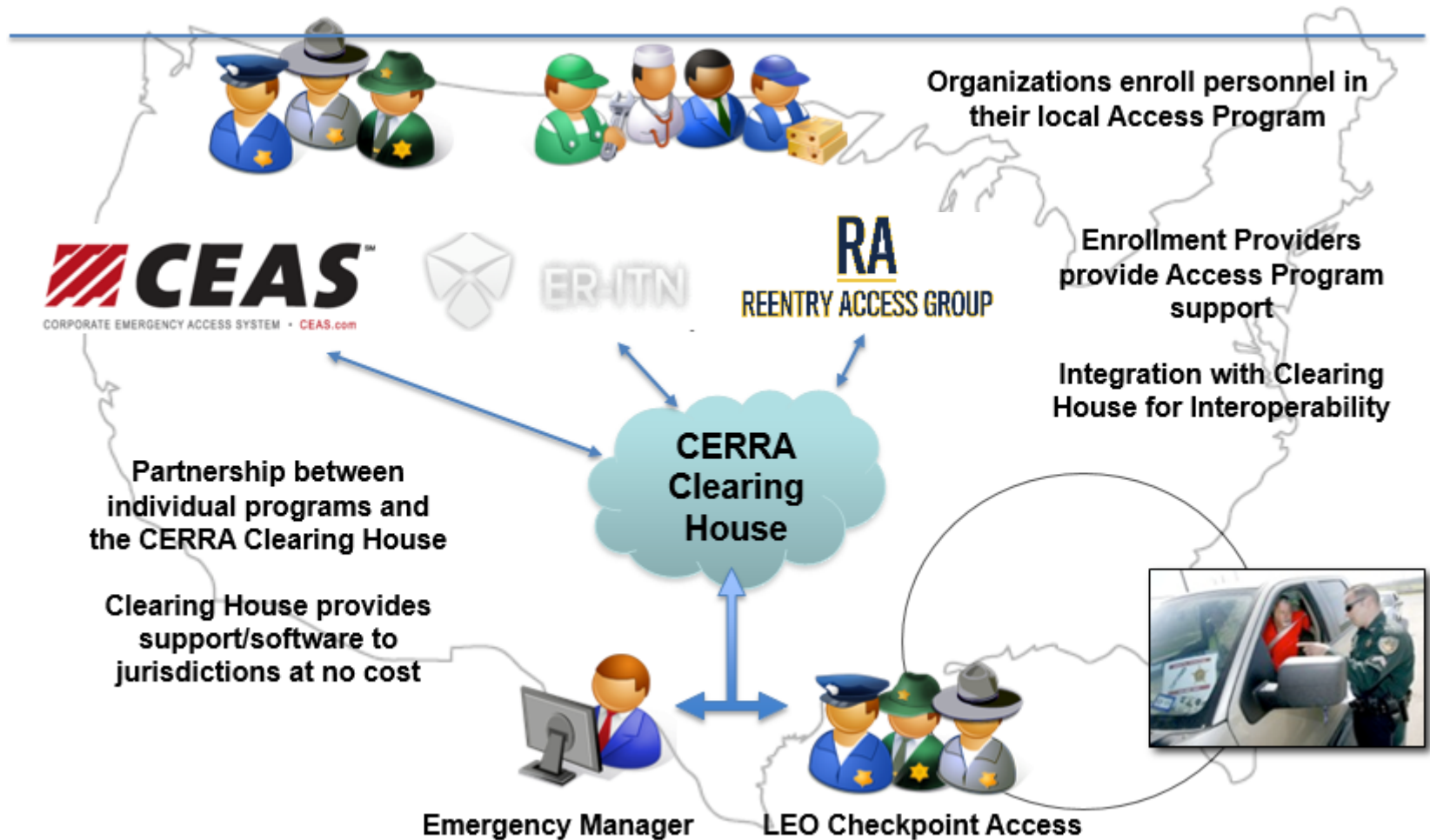


Law Enforcement

Has the responsibility to control access and enforce restrictions

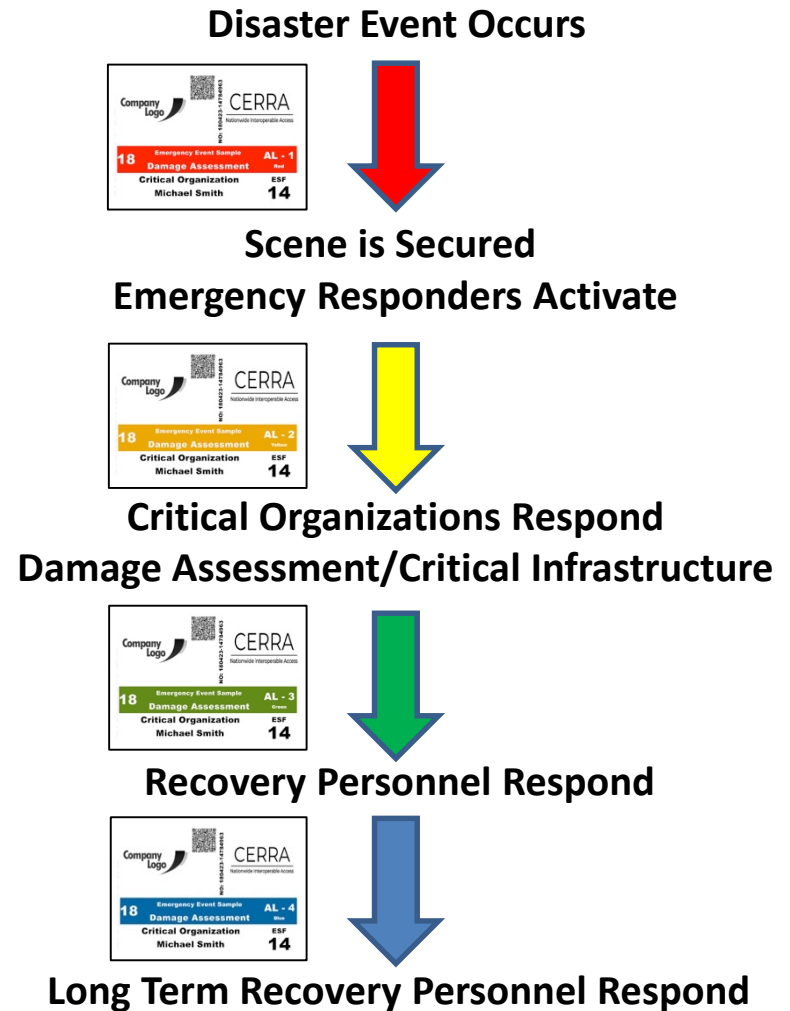
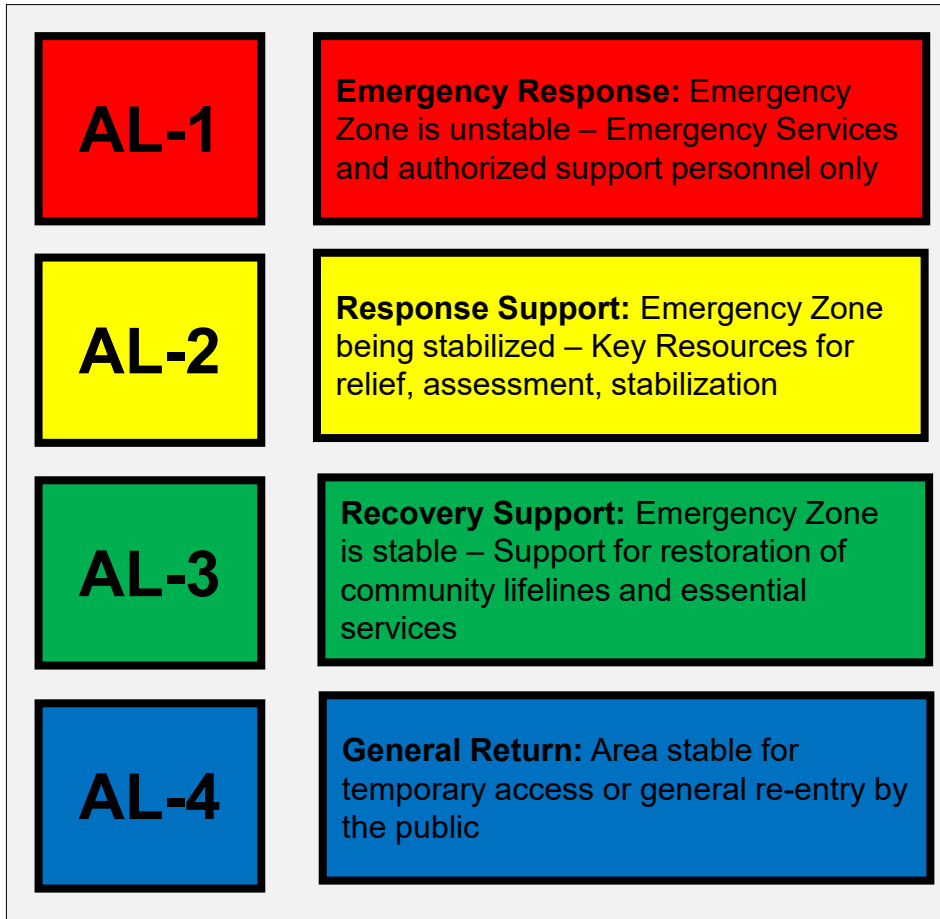
Access/Cross-jurisdictional interoperability

CERRA Public/Private Partnership Model



CERRA Framework: Best Practices Guidance

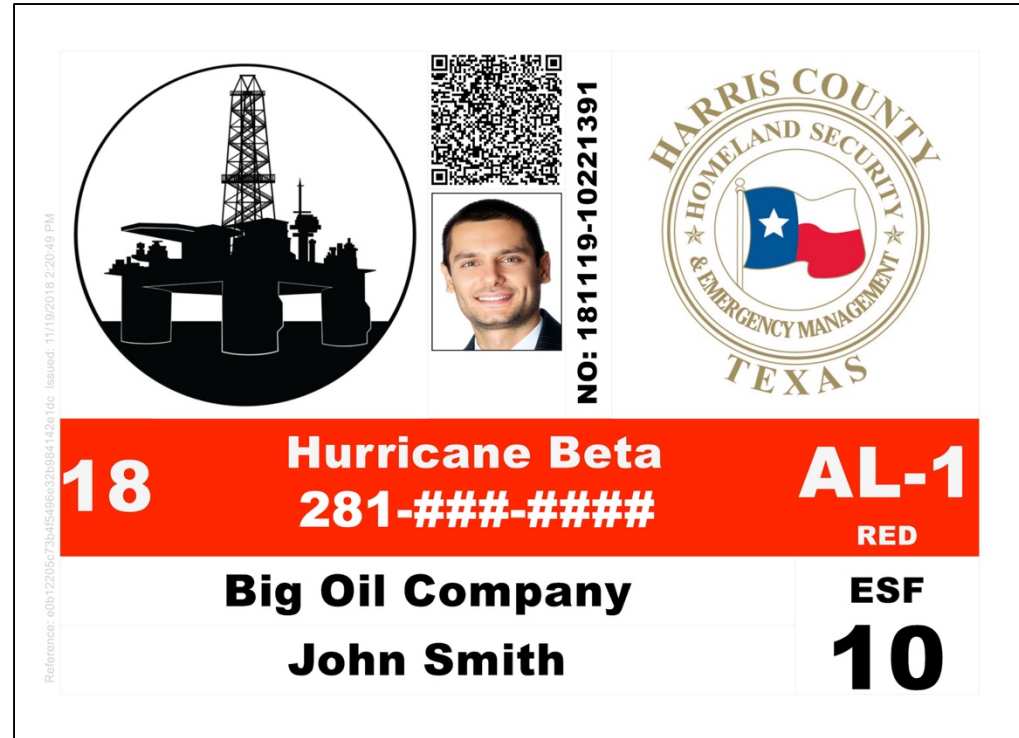
Phased Entry Access



CERRA Framework: Common Access Tokens



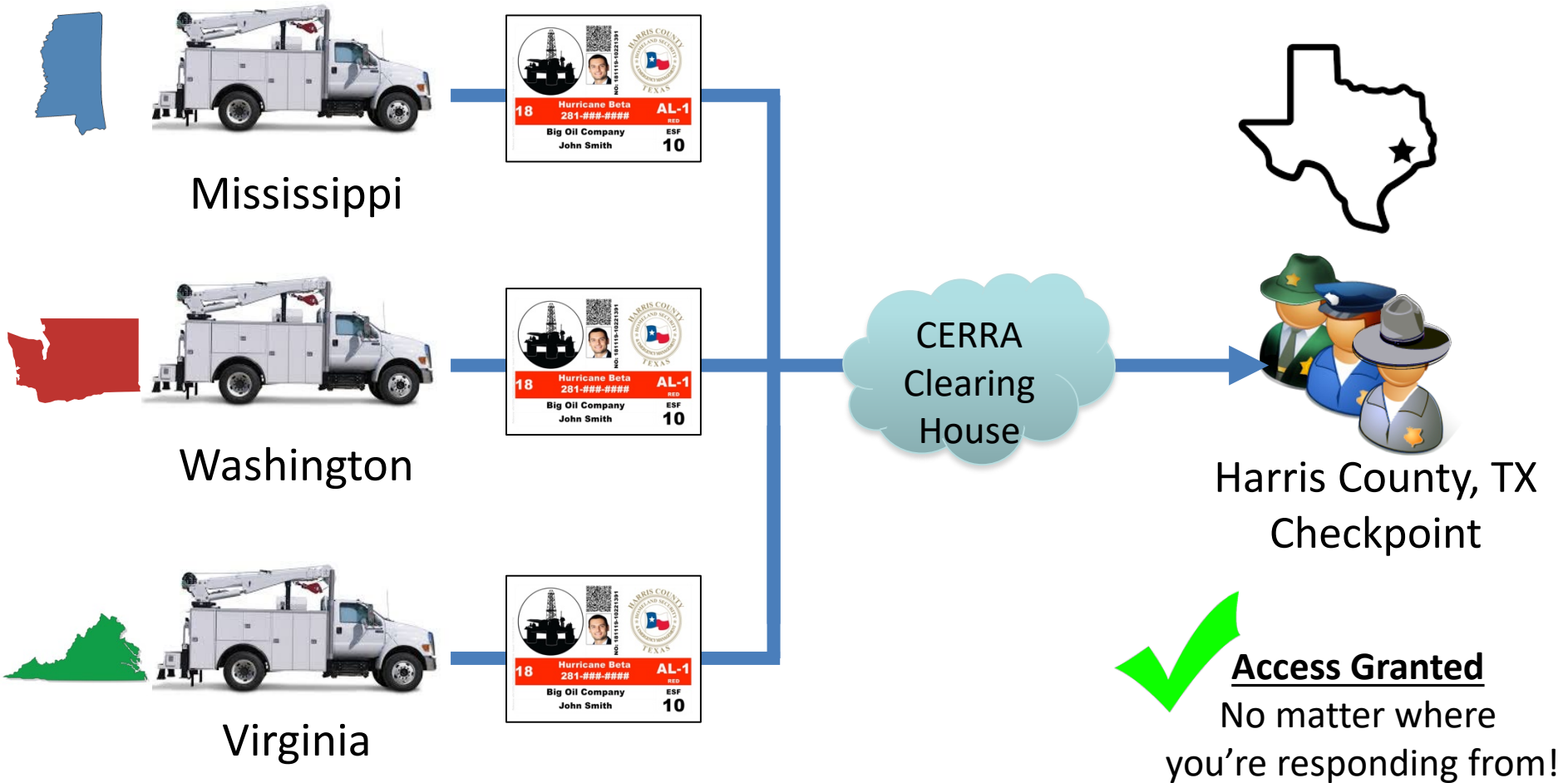
Mobile Placard



Vehicle Placard

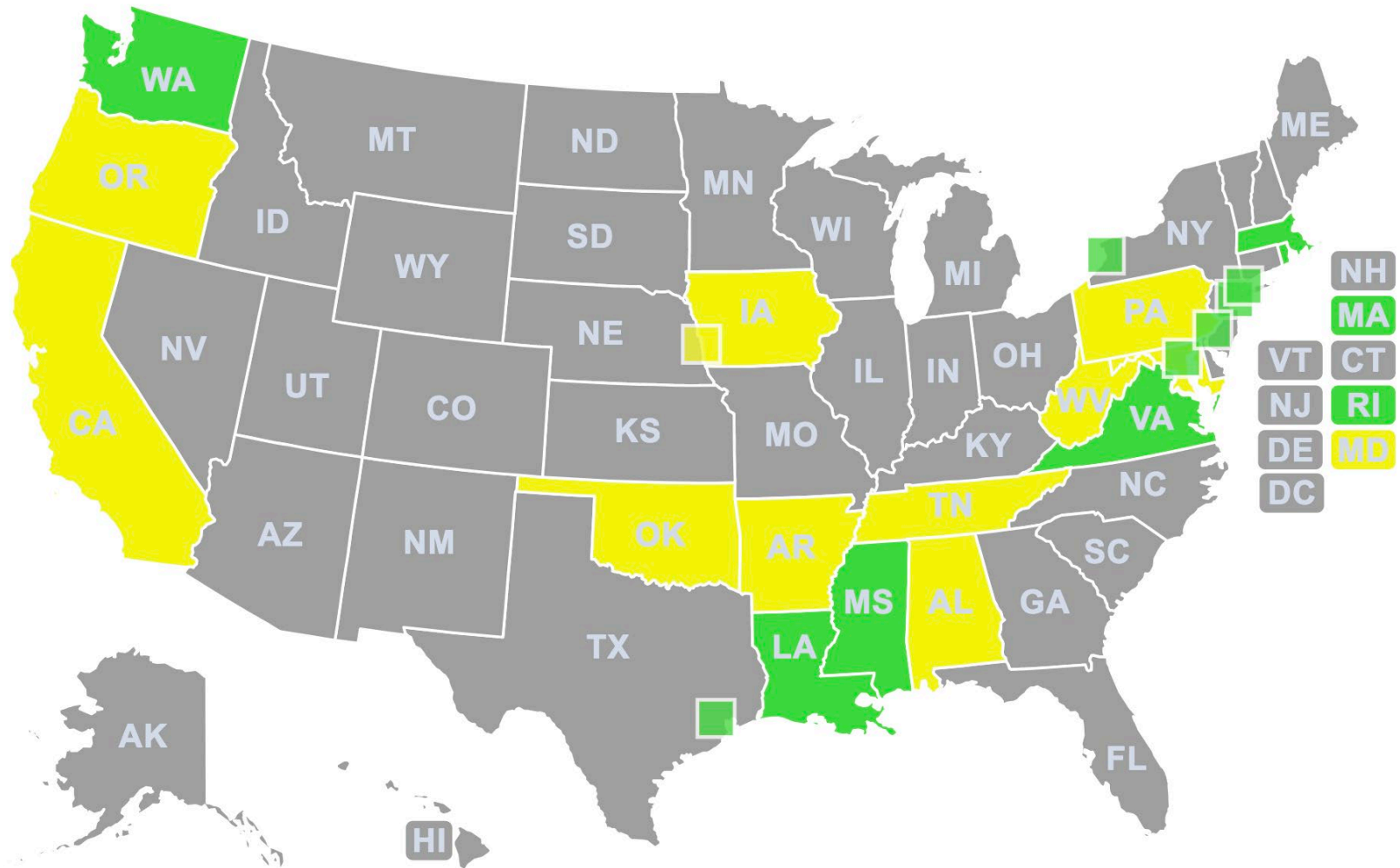


CERRA Clearinghouse: Nationwide Interoperability



CERRA
Nationwide Interoperable Access

CERRA Clearinghouse: Nationwide Outreach



CERRA
Nationwide Interoperable Access

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