Resolution Honoring Deborah "Debbie" Scott "NARUC Honors a Legend"

Whereas Deborah "Debbie" Scott joined the National Association of Regulatory Utility Commissioners ("NARUC") family in 1981, and quickly was promoted to the Executive Assistant to the Executive Director, and for more than 38 years remained in that position providing crucial assistance (and often guidance) to NARUC's Executive Directors;

Whereas many have never actually seen Debbie when she was not smiling;

Whereas there is literally no one in NARUC who knows or has met Debbie that does not also like and respect her – her gregariousness, sense of humor and ever-cheerful demeanor, and long-time service to NARUC have made her an invaluable friend and confidente of NARUC's staff, Officers (especially Presidents), Commissioners and state staff along with other long time NARUC meeting attendees from federal agencies and sector trade associations;

Whereas there is also literally no one else in NARUC that actually knows ALL those Commissioners, staff, and regular attendee's names and titles;

Whereas Debbie always had a comfortable chair and a friendly smile anytime anyone asked her a historical or contemporary question;

Whereas Debbie had the audacity to retire even when it was clear that without her all of NARUC staff will face the daunting task of trying to figure out how to do nearly everything at NARUC;

Whereas Debbie's incredible range of responsibilities increased year by year – from the infamous 5-minute phone pre-interviews where prospective NARUC employees had to first get a passing rating (from zero to five) on phone affability to even get a shot of an in-person interview, to joining in the pre-meeting onsite all-staff grinds to "stuff packets" and edit and assemble resolution packets, to keeping all the notification letters and committee lists up, editing aspects of the NARUC newsletter, arranging and keeping track of all NARUC travel, helping edit and distribute final resolutions, keeping the NARUC Executive Committee and Board minutes – to the point where any resolution cannot do full justice to her contributions to the smooth running of the office, the website, and NARUC meetings;

Whereas in addition to the routine and broader responsibilities she regularly handled, Deb was also a key part of the social glue that has made NARUC a great place to work, always greeting each person and every request with a smile and the utmost professionalism; in the face of seemingly unreasonable deadlines and mini-crises that erupted often, serving as a calming figure in the chaotic and exciting world of utility regulation (and NARUC meetings); thoughtfully planning staff appreciation events (and spreading joy by enthusiastically participating in these events often with adorable holiday sweaters or fun costumes); and single-handedly keeping Georgetown Cupcake in business by celebrating each and every birthday, baby and farewells – on top of captaining one of the NARUC bowling teams – complete with custom shirts and, sometimes not always fully appreciated, temporary tattoos;

Whereas NARUC agrees with the comments of former NARUC Finance Director and current Lieutenant Governor of the State of Nebraska, Mike Foley, that Debbie was "a critically important team player in a wide variety of matters whether it was in the Washington, DC office or while on travel" and that Debbie "always handled even the most delicate and difficult assignments with a smile and positive attitude;"

Whereas there is no question that Debbie's institutional knowledge can never be replaced; and

Whereas two things are certain: Debbie's departure will leave a gap not easily filled and all her friends at NARUC will miss her dedication, advice, and, most importantly, her smile and cheerful manner; now, therefore be it

Resolved that the Board of Directors of the National Association of Regulatory Utility Commissioners expresses its appreciation to Debbie Scott for her (nearly) 39 years of hard work and service to NARUC and the Commissioners and staffs throughout the country and our best wishes to Debbie and Rob, and their wonderful growing family, for a long and happy retirement.

Sponsored by the Executive Committee
Adopted by the NARUC Board of Directors on February 11, 2021