

REAL TIME TEXT (“RTT”) CAPABLE TELEPHONY

NARUC WINTER POLICY SUMMIT
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PANEL

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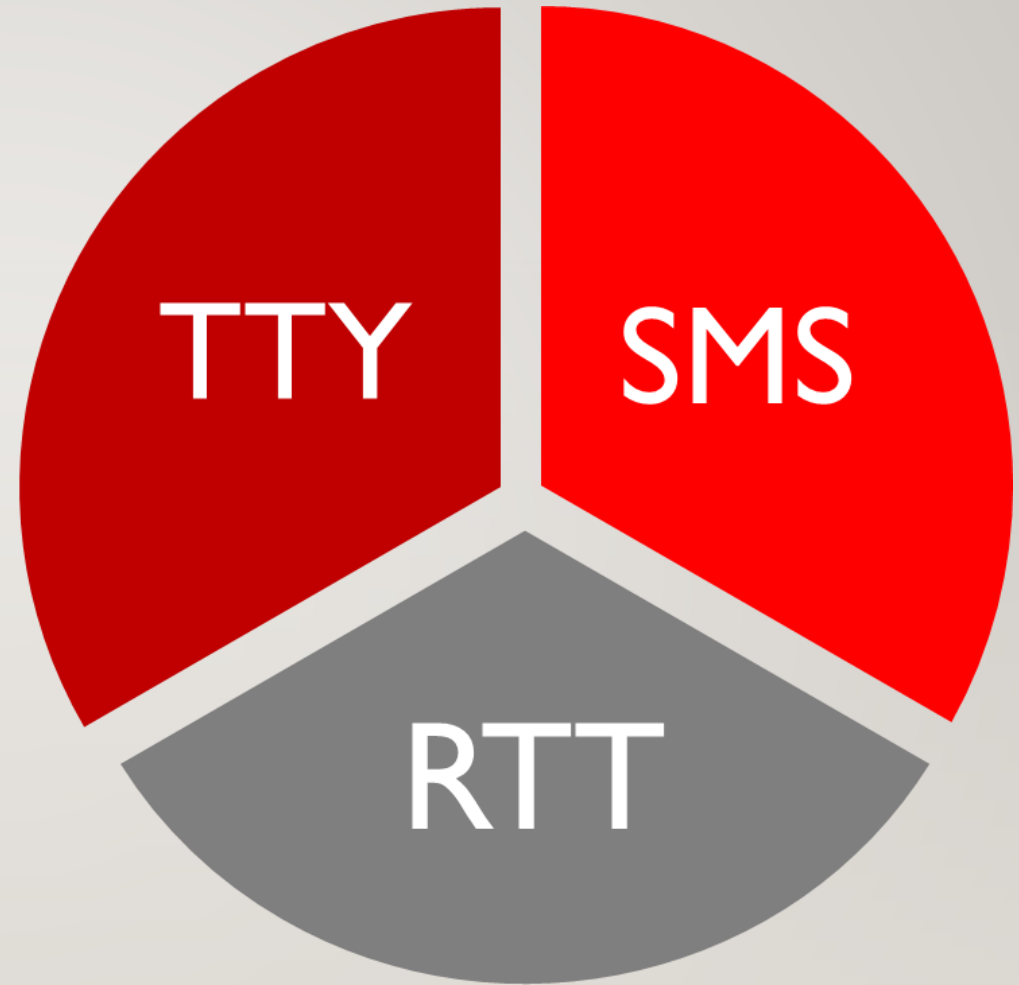
Beth Slough, Hamilton Relay

FCC & RTT

- CARRIERS
- RELAY PROVIDERS

Tier One	Other Providers	By 2021
12/31/2017	6/30/2020	
Have App or Native RTT on one phone	Have APP or Native RTT on one phone	All Carriers to have RTT on ALL new phones
12/31/2018		
All NEW phones to have RTT capability built in and available		
12/31/2019		
Have RTT on all phones		

WHAT'S THE DIFFERENCE?





WHY IS RTT IMPORTANT?

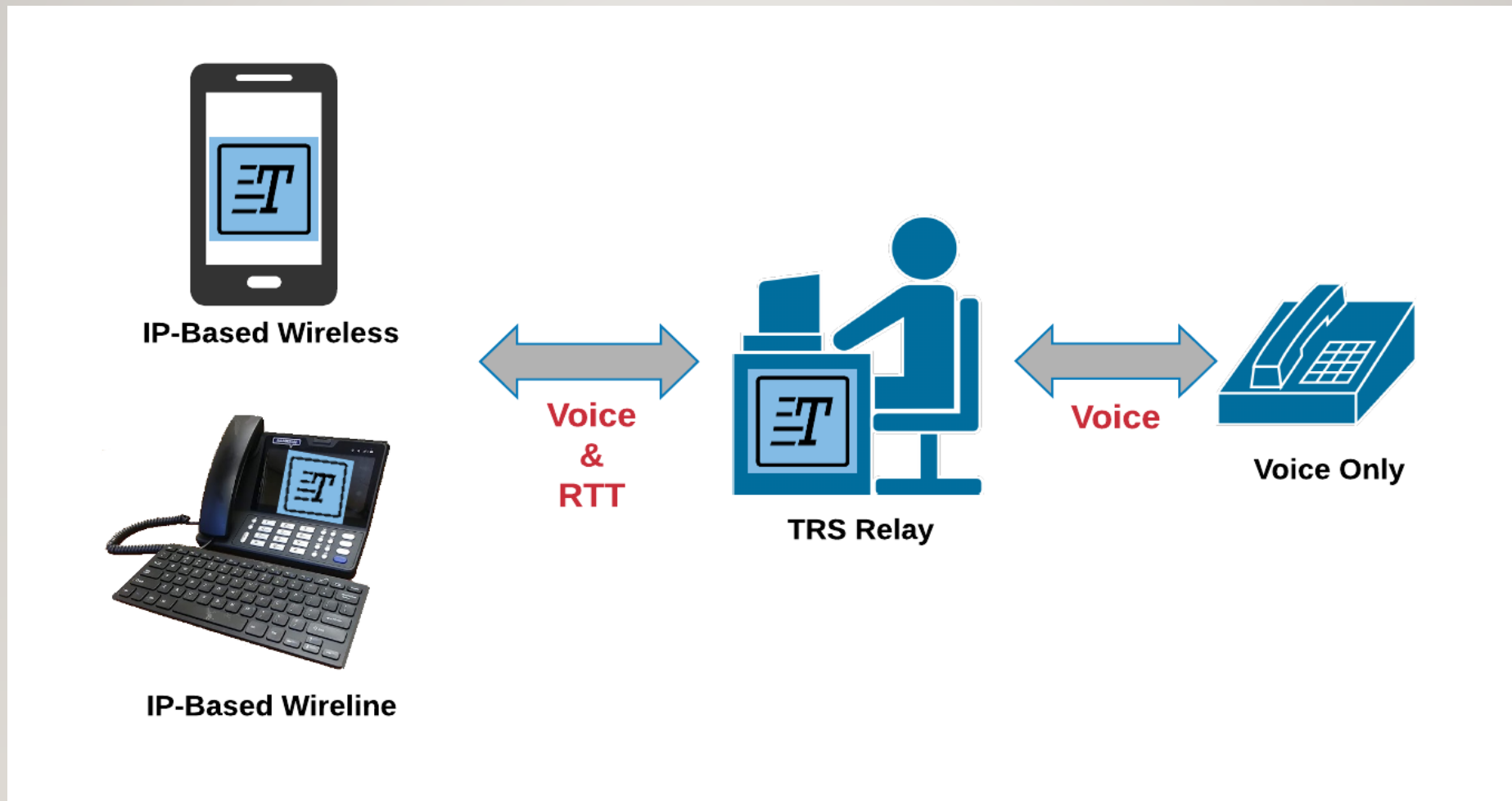
Consumers

PSAPs

TRS

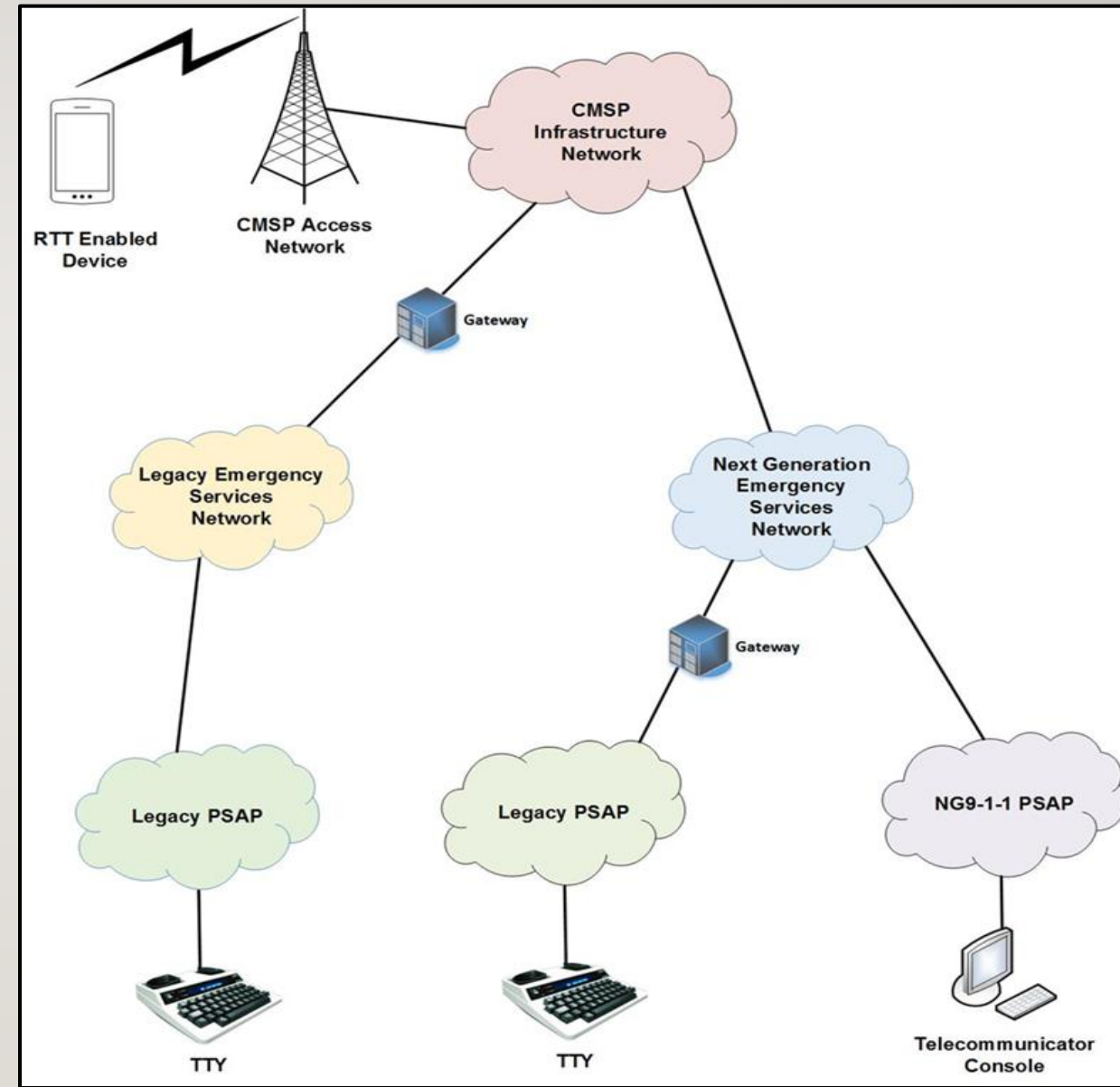


OUR VISION FOR RTT IN TRS



HOW WILL PSAP'S RECEIVE RTT?

- Legacy Emergency Services Network
- Next Generation Emergency Services Network in a Legacy PSAP
- Next Generation Emergency Services Network



WHAT DOES 9-1-1 NEED TO RECEIVE NATIVE RTT?

- Next Generation Emergency Services Network
- Call-Handling Equipment with RTT capability
- Request RTT delivery from carriers



WHAT CAN STATE REGULATORS DO?

TRS

- Incorporate RTT in future RFP efforts
- Support wireline based RTT initiatives

PSAPs

- Next Generation 911 to enable RTT
- Request native RTT call delivery from wireless carriers

QUESTIONS



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