REAL TIME TEXT ("RTT")
CAPABLE TELEPHONY

NARUC WINTER POLICY SUMMIT
Renaissance Washington Hotel in Washington, D.C.
February 11, 2020
PANEL

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## FCC & RTT

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<th>Tier One</th>
<th>Other Providers</th>
<th>By 2021</th>
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<td>12/31/2017</td>
<td>6/30/2020</td>
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<tr>
<td>Have App or Native RTT</td>
<td>Have APP or Native RTT</td>
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<td>All Carriers to have RTT on ALL new phones</td>
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<td>on one phone</td>
<td>on one phone</td>
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<td>12/31/2018</td>
<td>6/30/2020</td>
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<td>All NEW phones to have</td>
<td>Have RTT capability built</td>
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<td>RTT capability built in</td>
<td>in and available</td>
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<td>12/31/2019</td>
<td>Have RTT on all phones</td>
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- **CARRIERS**
- **RELAY PROVIDERS**
WHAT'S THE DIFFERENCE?

TTY

SMS

RTT
WHY IS RTT IMPORTANT?

- Consumers
- PSAPs
- TRS
OUR VISION FOR RTT IN TRS
HOW WILL PSAP’S RECEIVE RTT?

- Legacy Emergency Services Network
- Next Generation Emergency Services Network in a Legacy PSAP
- Next Generation Emergency Services Network
WHAT DOES 9-1-1 NEED TO RECEIVE NATIVE RTT?

• Next Generation Emergency Services Network
• Call-Handling Equipment with RTT capability
• Request RTT delivery from carriers
WHAT CAN STATE REGULATORS DO?

**TRS**
- Incorporate RTT in future RFP efforts
- Support wireline based RTT initiatives

**PSAPs**
- Next Generation 911 to enable RTT
- Request native RTT call delivery from wireless carriers
QUESTIONS
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