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NARUC
National Association of
Regulatory Utility Commissioners

First Video in Volume II of NARUC’s “Day in the Life” Workforce Development Series Showcases Essential Work of the Public Utilities Commission of Ohio

WASHINGTON (January 21, 2026) — The National Association of Regulatory Utility Commissioners has released volume II of its “Day in the Life” video series, kicking off with a behind-the-scenes look at the work of the Public Utilities Commission of Ohio.

Building on the original [“Day in the Life” campaign](#), volume II highlights the operational roles and public service impact of commission staff through state-specific profiles. This installment provides an in-depth look at real-world commission perspectives and daily responsibilities, offering additional insight into how public utility commissions carry out their work at the state level.

The series serves as a workforce engagement resource to support recruitment, outreach and storytelling efforts across commissions. It also sheds a broader light on the crucial work that public utility commissions conduct across the United States every day.

“We are delighted to now have the ‘Day in the Life’ video featuring the PUCO as a tool to boost the commissions’ workforce recruitment efforts,” said PUCO Director of the Office of Public Affairs Matthew Schilling. “The staff at the PUCO continue to conduct outstanding work to meet our mission of assuring all residential and business consumers have access to adequate, safe and reliable utility services while facilitating an environment that provides competitive choices. We believe that portraying the individuals behind this mission and their scope of work will help pique the interest of those looking for meaningful careers in public service.”

This video includes insight from a wide range of commission staff, including a hazardous materials investigator, chief of the consumer services division, field operation manager, administrative law judge and utilities administrator. These unique and varying perspectives showcase the breadth of valuable work conducted at the PUCO and other commissions alike.

“Volume II of the ‘Day in the Life’ video series offers an authentic look at the experiences and daily responsibilities of commission staff through candid, first-person perspectives,” said Policy Advisor Hyleah O’Quinn, from NARUC’s Center for Partnerships & Innovation. “These perspectives help demystify the work of public utility commissions and support workforce recruitment and outreach efforts across states.”

The “Day in the Life: Volume II” video series was produced with support from the U.S. Department of Energy, Office of Cybersecurity, Energy Security, and Emergency Response. Video for the series was produced by [Christopher Jason Studios](#). NARUC thanks the Public Utilities Commission of Ohio for their participation and collaboration in this campaign.

Find the “Day in the Life” videos and accompanying trailers on the [NARUC Workforce Recruitment & Retention web page](#). The next installment in this series will focus on the Michigan Public Service Commission, planned for this spring.

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About NARUC

NARUC is a non-profit organization founded in 1889 whose members include the governmental agencies that are engaged in the regulation of utilities and carriers in the fifty states, the District of Columbia, Puerto Rico and the Virgin Islands. NARUC's member agencies regulate telecommunications, energy, and water utilities. NARUC represents the interests of state public utility commissions before the three branches of the federal government.