

**For Immediate Release**

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**NARUC**  
National Association of  
Regulatory Utility Commissioners

## **NARUC Releases Chapters Two and Three of the Interactive Wildfire Workbook**

*Strategies Presented for Mitigation Measures and Effective Communication*

**WASHINGTON** (December 11, 2025) — The National Association of Regulatory Utility Commissioners has released the second chapter of its *Wildfire Workbook*, focusing on mitigation management concerns such as grid hardening, operational practices and vegetation management, and the third chapter addressing strategies for effective communication and engaging with the community.

Within Chapter Two, sections (referred to as “Deep Dives”) delve deeper into subject matter suggested by members of NARUC’s Wildfire Working Group, which is comprised of commissioners, commission staff, industry and trade associations representing all regions of the United States. Topics include the variety of vegetation and geographies and how they greatly impact on the role of vegetation management for wildfire mitigation; operational and grid hardening approaches, with cost/benefit considerations; and advanced hardening and detection practices.

Chapter Three emphasizes that effective wildfire communication is fundamental to public safety and resilience. It also shows that comprehensive, clear and consistent public safety messaging is most effective for utilities. Key principles include proactive risk identification, maintaining real-time situational awareness and using multi-modal delivery (e.g., Wireless Emergency Alerts and reverse 911) to maximize reach and address the digital divide. Messaging should be audience-centric, apply standardized terminology and clearly state required actions. Regulatory oversight focuses on ensuring communication quality, balancing the need for early Public Safety Power Shutoff warnings with accuracy and strengthening multi-stakeholder coordination for a unified response.

“Although many of these general types of mitigation measures and communication strategies are not new practices, the Wildfire Working Group discussions provided the context necessary to better understand specific approaches to issues like ignition sources, the role of technology, and Public Safety Power Shutoffs,” said NARUC President Ann Rendahl, of the Washington Utilities and Transportation Commission. “The deep dives that are outlined in these chapters provide the analysis and questions regulators can ask of utilities as well as a range of practical examples that support our common goal of increasing public safety and decreasing the costs associated with wildfires.”

Wildfire Workbook Chapter Two: “[Mitigation Measures - Grid Hardening, Operational Practices, and Vegetation Management](#),” also includes a chart summarizing approaches, cost ranges, and benefits; lists of references and resources; and a set of tips for regulators to support safer utility operations. This is the second of seven interactive chapters that comprise the workbook. The

ebook is available at [bit.ly/NARUCWildfireMitigation](http://bit.ly/NARUCWildfireMitigation). Chapter Three: [Communication and Community Engagement](http://bit.ly/Wildfire_Communication) is online at [bit.ly/Wildfire\\_Communication](http://bit.ly/Wildfire_Communication).

Visit [bit.ly/NARUCWildfireResources](http://bit.ly/NARUCWildfireResources) for the completed chapters to date and to access other wildfire resources.

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**About NARUC**

*NARUC is a non-profit organization founded in 1889 whose members include the governmental agencies that are engaged in the regulation of utilities and carriers in the fifty states, the District of Columbia, Puerto Rico and the Virgin Islands. NARUC's member agencies regulate telecommunications, energy, and water utilities. NARUC represents the interests of state public utility commissions before the three branches of the federal government.*