



Subcommittee on COVID-19 June Meeting Minutes June 21, 2021

Chair Ann Rendahl and Vice-Chair Dan Lauf convened the June meeting of the Subcommittee on COVID-19, followed by introductions from the membership of the Subcommittee.

The group reviewed the first draft of the Subcommittee's final lessons learned report. The group suggested clarifications and offered ideas on additional topics to cover. NARUC staff presented a list of Key Findings for the Subcommittee's consideration that will form the basis of the "Lessons Learned" in the final report. The group discussed additional thematic topics to cover as well as new resources to incorporate into the report. Additional topics of consideration included but were not limited to:

- Digitalization trends and overlap with enhanced cybersecurity concerns. An increasingly digital workforce requires more extensive cybersecurity training;
- Addressing concurrent emergency situations in pandemic conditions;
- Dealing with the length of the COVID-19 crisis. The ongoing response is an exercise in an extended emergency situation;
- Inclusion and analysis of new automated/digital regulatory practices (e.g. automated permitting / digital filing);
- Emergency outreach to community organizations;
- Balancing long term strategic priorities with immediate needs from COVID-19

NARUC staff detailed the expected timeline for completion of the final report of the Subcommittee. Subcommittee members are encouraged to send Will McCurry wmccurry@naruc.org additional recommendations and resources for inclusion in the final report. The Subcommittee's meeting in August will review the second draft of the group's final report and will finalize all recommendations and lessons learned.