

**National Council on Electricity Policy
2022 Annual Meeting
September 22 – 23**



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The Evolving Customer

Customers are no longer just users of power. Like the grid is modernizing and evolving, the role and expectations of the customer is, and will continue to, change. The electric system of the future will require all types of customers to be active participants in providing reliable, resilient, just, and affordable electricity. The 2022 Annual Meeting will provide a forum to explore new ways customers will perform critical functions on the grid, the associated burdens and concerns, what knowledge and tools they need, and how policy makers and the industry at large can think about preparing for the future.

Agenda		
Time	Session Title	Moderator
Thursday, September 22, 2022		
8:00 – 9:00	Breakfast	
9:00 – 9:45	Welcome and NCEP Business Meeting	Commissioner ToNola Brown-Bland (NC), <i>NCEP President</i>
9:45 – 10:45	<p>Customer Empowerment Changes in the industry depend on customer-based resources that are operated to maintain the instantaneous needs of the electric grid. What information, tools, and resources will customers need to gain benefits from the grid of the future? What opportunities will be available for customers and communities to exercise greater control over their energy resources to meet local demands? What burdens can hamper realization of potential value? How can decision makers better understand customer needs and preferences and incorporate them into policies?</p> <p>Keishaa Austin, <i>Rewiring America</i> Jeff Riles, <i>Microsoft</i> Jay Oliver, <i>Duke Energy</i></p>	Commissioner ToNola Brown-Bland (NC), <i>NCEP President</i>
10:45 – 11:00	Break	
11:00 – 12:15	<p>Access and Energy Justice Exploration of practical tools and approaches for policy makers to ensure that those who bore the burden of the legacy electricity industry are priority to receive the benefits of the evolution to cleaner and more distributed energy resources.</p> <p>Andrew Bennett, <i>Energy Outreach Colorado</i> Jane English, <i>NAACP</i> Marnese Jackson, <i>Midwest Building Decarbonization Coalition</i></p>	Consumer Advocate Jennifer Easler (IA), <i>NCEP Executive Committee</i>

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12:15 – 1:15	Lunch	
1:15 – 2:15	<p>Resilience and the Local Economy Advancements in technology and the ongoing energy transition are making community-based resources more accessible and affordable. Greater use of microgrids, energy storage, and demand response can reduce the impacts of extreme weather and poor local grid conditions. This session will explore resources available for customers to contribute to reliability and resilience, impacts of outages on the local economy, how local resilience resources can be included in planning and operation of the electric grid, and treatment of related costs.</p> <p>Charlie Bayless, <i>North Carolina Electric Cooperatives</i> Karyn Boenker, <i>Pacific Northwest National Laboratory</i> Matt Malinowski, <i>Collaborative Labelling and Appliance Standards Program (CLASP)</i></p>	<p>State Senator Eric Koch (IN), <i>NCEP Executive Committee</i></p>
2:15 – 2:30	Break	
2:30 – 3:15	<p>Keynote Tony Reames, <i>U.S. Department of Energy, Office of Energy Justice Policy and Analysis</i></p>	<p>Commissioner ToNola Brown-Bland (NC), <i>NCEP President</i></p>
3:15 – 4:15	<p>Data Ownership, Privacy, and Security Customers officially “own” their data but utilization can be challenging, including accessibility, transferability, and compensation while maintaining security and privacy. Data can also be a tool to increase deployment of programs and services to disadvantaged communities and improve understanding of equity. Jurisdictional and legal questions remain about recourse when data is obtained without consent or misused.</p> <p>Devin Hampton, <i>UtilityAPI</i> Sanem Kabaca, <i>Oracle Energy and Water</i> Catherine Tomasi, <i>Consolidated Edison</i></p>	<p>Commissioner Sarah Freeman (IN), <i>NCEP Executive Committee</i></p>
4:15 – 5:00	<p>Bonus Session: DOE National Transmission Planning Study Overview and Feedback Opportunity</p>	<p>Carl Mas and Hamody Hindi, <i>Grid Deployment Office</i> <i>U.S. Department of Energy</i></p>

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Friday, September 23, 2022		
8:00 – 9:00	Breakfast	
9:00 – 9:45	Keynote Jerry Norris, <i>The Fledge</i>	Tanya Paslawski, <i>NARUC</i>
9:45 – 10:45	Electrification The shift to greater use of electricity to fuel things like vehicles, HVAC systems, and appliances is driving the evolution of the grid. What do customers and decision makers need to know about these technologies to maximize the benefits while maintaining reliability? What policy approaches will ensure equitable distribution of these benefits? What other policies will offset electrification impact (like reduced gas tax revenues for road improvement)? Sara Baldwin, <i>Energy Innovation</i> Sue Gander, <i>World Resources Institute</i>	Chair David Danner (WA), <i>NCEP Executive Committee</i>
10:45 – 11:00	Break	
11:00 – 12:00	Regulatory Innovation and New Technologies The energy industry is complicated. The tempo of the energy transition is ever-increasing, which requires utilities and their regulators to keep up to meet customer demands. How can regulatory innovation spur the deployment of new technologies and bring the benefits of new opportunities to the grid and customers at large? Joshua Ryor, <i>Connecticut Public Utilities Regulatory Authority</i> Lisa Schwartz, <i>Lawrence Berkley National Laboratory</i>	Chair Marissa Gillett (CT), <i>NCEP Executive Committee</i>
12:00 – 1:15	Working Lunch: Inflation Reduction Act John Rhodes, <i>Former Special Assistant to the President for Climate Policy, Former Chair of the New York Public Service Commission</i>	Miles Keogh, <i>National Association of Clean Air Agencies</i>
1:15 – 1:30	Wrap up and Close	Commissioner ToNola Brown-Bland (NC), <i>NCEP President</i>