Infrastructure, Innovation, and Investment

Driving the Future of Regulation

NARUC 129th Annual Meeting and Education Conference

November 12–15, 2017 Hilton Baltimore

Welcome to Baltimore!

It's been five years since we last convened an Annual Meeting here in 'Charm City,' as Baltimore is known. We certainly hope that you'll be charmed by the outstanding slate of general sessions and concurrent panels that have been meticulously planned for you.

As many of you have noticed, our Annual Meeting is now the Annual Meeting and Education Conference, to better reflect NARUC's goal of providing meeting content that truly educates our members and stakeholders. Utility regulation is never easy and serving the public interest rarely merits public praise. However, we understand and appreciate the work undertaken by our state regulators and our meetings seek to address the issues that matter most to these public servants.

During this conference, we conclude this year's presidential theme: Infrastructure, Innovation, and Investment. We thank Immediate-Past President Robert Powelson for his steadfast leadership and support and congratulate him on his current FERC appointment. At this meeting, we will formally install our new NARUC President—Tuesday's Installation Luncheon will be one of the most memorable highlights of the meeting. Along with the installation speech, we will present NARUC's Innovation Awards to recognize achievements from industry and regulators.

We are also grateful that the Mayor of Baltimore, the Honorable Catherine Pugh, made time in her schedule to deliver welcome remarks.

We would be remiss in not acknowledging the tremendous effort on the part of our committees and subcommittees, along with NARUC staff, who have worked diligently to assemble concurrent and general sessions that are relevant and educational.

Please enjoy your time in Baltimore and we look forward to engaging with you during the meeting!

Greg R. White
NARUC Executive Director

John W. Betkoski III
of Connecticut
NARUC President

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Greg R. White
Executive Director
National Association of Regulatory Utility Commissioners

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General Information

Hotel Information

Hilton Baltimore
401 West Pratt Street
Baltimore, Maryland 21201
443-573-8700

Overflow Hotel

Baltimore Marriott Inner Harbor at Camden Yards
110 South Eutaw Street
Baltimore, Maryland 21201
410-962-0202

Registration and Information Desk

The NARUC registration and information desk will be open the following hours:

Sunday	**8:00 a.m.–6:30 p.m.**
Monday	**8:00 a.m.–5:00 p.m.**
Tuesday	**8:00 a.m.–3:00 p.m.**
Wednesday	**8:30 a.m.–11:00 a.m.**

Badge Color Identification

Badges must be worn and visible at all times when attending a NARUC meeting or event.

Blue – Commissioners
Green – Industry
Red – Commission Staff
Tan – NASUCA/Public Interest/Consumer Groups/Federal/State Agencies (nonmembers)
Purple – Media

Event Tickets

Tickets are required from everyone for entry to the NARUC Welcome Reception. There are no additional charges for this event. Tickets will be exchanged at the door for two beverage tickets. See the registration desk for guest ticket information and fees. NARUC encourages all individuals to drink responsibly and not to drink and drive.

Program Printing

This program was printed using information as of October 20. Some information may have changed by the time the meeting occurs.

The printing of this program was sponsored in part by

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Suggested Attire

• Sunday – Wednesday: Business
• Welcome Reception: Business

Meeting rooms have a tendency to be cool. We suggest you bring a sweater or jacket for your comfort.

Continental Breakfast

A continental breakfast will be provided from 7:30 a.m. to 9:00 a.m. Sunday through Wednesday, courtesy of the National Rural Electric Cooperative Association (NRECA) in the Key Ballroom Foyer.

NRECA
America's Electric Cooperatives

Twitter Users

Use the #NARUCAnnual17 hashtag when tweeting from our meeting. Follow us at http://twitter.com/naruc for the latest updates.

Internet

The password for wifi is NARUC17A. Please stop by the Carahsoft and Oracle tables to thank them for keeping you connected.

Electronic Devices

In consideration of the speakers and your colleagues, please silence all cellular phones and other communication devices while in the sessions. Your cooperation and courtesy is appreciated.

Conference App

Be interactive and don't miss out on the need-to-know information! Download the NARUC Annual Meeting Mobile App. Conveniently review everything you need to know about the Annual Meeting. Enhance your event experience by using the app to view the entire program, connect with other attendees, engage in panel sessions and polls, view speaker profiles, and more right at your fingertips! Stop by the NARUC Registration Help Desk or ask a NARUC staff member if you need assistance downloading the app.

Taping/Video Policy

Unless you receive prior approval from NARUC, only credentialed members of the press are allowed to tape or video NARUC sessions. This policy gives comfort to our speakers and protects NARUC from potential legal action. If you wish to tape or record any portion of the NARUC meeting, please contact Director of Communications, Regina L. Davis, at rdavis@naruc.org for permission.

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Daily Schedule at a Glance

SUNDAY, NOVEMBER 12

Time	Event	Location	Page
7:30 a.m. – 9:00 a.m.	Continental Breakfast	Key Foyer	
7:30 a.m. – 9:00 a.m.	NRRI Board of Directors Breakfast Meeting (closed meeting)	Blake (2nd Floor)	11
8:00 a.m. – 6:30 p.m.	Registration Open	Key Foyer	
9:00 a.m. – 11:45 a.m.	Subcommittee on Supplier and Workforce Diversity	Key 6	11
9:00 a.m. – 11:45 a.m.	Task Force on Military Workforce Development	Key 12	14
9:00 a.m. – 11:45 a.m.	Staff Subcommittee on Energy Resources and the Environment	Key 8	11
9:00 a.m. – 11:45 a.m.	Staff Subcommittee on Water	Key 8	12
9:00 a.m. – 11:45 a.m.	Staff Subcommittee on Consumer Affairs	Key 9	14
9:00 a.m. – 4:00 p.m.	Staff Subcommittee on Telecommunications	Holiday 2	13
9:00 a.m. – 5:00 p.m.	Staff Subcommittee on Electricity		12
9:00 a.m. – 10:15 a.m.	Joint With Staff Subcommittees on Energy Resources and the Environment and Electric Reliability	Key 8	
10:30 a.m. – 11:45 a.m.	Joint with Staff Subcommittee on Electric Reliability	Key 2	
1:30 p.m. – 5:00 p.m.	Joint with Committee on Critical Infrastructure	Key 6	
9:00 a.m. – 5:00 p.m.	Staff Subcommittee on Electric Reliability		12
9:00 a.m. – 10:15 a.m.	Joint with Staff Subcommittees on Electicity and Energy Resources and the Environment	Key 8	
10:30 a.m. – 11:45 a.m.	Joint with Staff Subcommittee on Electricity	Key 2	
1:30 p.m. – 5:00 p.m.	Joint with Committee on Critical Infrastructure	Key 6	
10:00 a.m. – 11:45 a.m.	Staff Subcommittee on Critical Infrastructure	Tilghman (3rd Floor)	14
10:30 a.m. – 11:45 a.m.	Washington Action (closed meeting)	Blake (2nd Floor)	14
10:30 a.m. – 1:00 p.m.	New Commissioner Forum and Luncheon (new Commissioners only)	Ruth	14
1:30 p.m. – 3:15 p.m.	Committee on Consumer Affairs	Key 2	16
1:30 p.m. – 3:30 p.m.	Staff Subcommittee on Executive Management (For Commission Staff Only)	Blake (2nd Floor)	17
1:30 p.m. – 5:00 p.m.	Committee on Critical Infrastructure	Key 6	16
1:30 p.m. – 5:00 p.m.	Task Force on Innovation	Key 8	17
2:30 p.m. – 5:00 p.m.	Committee on International Relations	Key 12	17
3:15 p.m. – 5:00 p.m.	Staff Subcommittee on Gas	Key 2	19
5:00 p.m. – 6:30 p.m.	Welcome Reception	Holiday 6	19

Daily Schedule at a Glance

MONDAY, NOVEMBER 13

Time	Event	Location	Page
7:00 a.m. – 8:45 a.m.	OPSI Breakfast Meeting (invitees only)	Latrobe (1st Floor)	21
7:30 a.m. – 8:45 a.m.	Board of Directors Breakfast Meeting	Johnson (1st Floor)	21
7:30 a.m. – 9:00 a.m.	Continental Breakfast	Key Foyer	
8:00 a.m. – 5:00 p.m.	Registration Open	Key Foyer	
9:00 a.m. – 10:15 a.m.	Committee on Consumer Affairs Joint session with Task Force on Natural Gas Access and Expansion and Committee on Gas	Key 6	25
9:00 a.m. – 10:15 a.m.	Task Force on Natural Gas Access and Expansion Joint session with Committee on Gas and Committee on Consumer Affairs	Key 6	25
9:00 a.m. – 11:45 a.m.	Committee on Telecommunications	Holiday 2	21
9:00 a.m. – 11:45 a.m.	Committee on Energy Resources and the Environment	Key 12	21
9:00 a.m. – 11:45 a.m.	Committee on Electricity	Key 2	23
9:00 a.m. – 11:45 a.m.	Committee on Gas	Key 6	23
9:00 a.m. – 11:45 a.m.	Committee on Water	Key 9	25
9:00 a.m. – 11:45 a.m.	Staff Subcommittee on Law	Chase (3rd Floor)	26
11:45 a.m. – 1:15 p.m.	Regulators Luncheon (Commissioners, Commission Staff and Commissioners Emeritus)	Key 8	26
1:30 p.m. – 3:15 p.m.	Opening General Session Featuring Officer Elections and Terry Barnich Award	Holiday Ballroom	27
3:15 p.m. – 3:45 p.m.	Networking Break	Holiday Foyer	
3:45 p.m. – 4:45 p.m.	General Session	Holiday Ballroom	28
5:00 p.m. – 6:00 p.m.	MACRUC (Invitees Only)	Poe (2nd Floor)	28
5:00 p.m. – 6:00 p.m.	NECPUC (Invitees Only)	Johnson (1st Floor)	28
5:00 p.m. – 6:00 p.m.	MARC (Invitees Only)	Ruth (1st Floor)	28
5:00 p.m. – 6:00 p.m.	SEARUC (Invitees Only)	Paca (3rd Floor)	28
5:00 p.m. – 6:00 p.m.	Western (Invitees Only)	Latrobe (1st Floor)	28

Daily Schedule at a Glance

TUESDAY, NOVEMBER 14

Time	Event	Location	Page
7:30 a.m. – 9:00 a.m.	Continental Breakfast	Key Foyer	
8:00 a.m. – 3:00 p.m.	Registration Open	Key Foyer	
8:30 a.m. – 10:45 a.m.	General Session	Holiday Ballroom	31
9:30 a.m. – 9:45 a.m.	Networking Break	Key Foyer	
10:45 a.m. – 11:00 a.m.	Networking Break	Holiday Foyer	
11:00 a.m. – 12:00 p.m.	Concurrent Sessions Section A	Key	33
12:00 p.m. – 1:15 p.m.	Annual Officer Installation Luncheon and Innovation Awards	Holiday Ballroom	34
1:45 p.m. – 2:45 p.m.	Concurrent Sessions Section B	Key	36
3:00 p.m. – 4:30 p.m.	NARUC Research Lab MegaModel Mini Demo	Ruth	38
3:00 p.m. – 4:30 p.m.	NRRI Colloquium	Poe (2nd Floor)	38
3:00 p.m. – 4:30 p.m.	Board of Directors Meeting	Johnson (1st Floor)	38

WEDNESDAY, NOVEMBER 15

Time	Event	Location	Page
7:30 a.m. – 9:00 a.m.	Continental Breakfast	Key Foyer	
8:30 a.m. – 11:00 a.m.	Registration Open	Key Foyer	
9:00 a.m. – 10:15 a.m.	Concurrent Sessions Section C	Key	39
10:15 a.m. – 10:30 a.m.	Networking Break	Holiday Foyer	
10:30 a.m. – 11:45 a.m.	Closing General Session	Holiday Ballroom	42

Promoting International Cooperation among Utility Regulators and Development of Professional Regulation

In Honor of Terry Barnich

Please Join NARUC's Committee on International Relations in Honoring the 2017 Recipient of the Terry Barnich Award:

Andreas D. Thanos

Gas Policy Specialist
Massachusetts Department of Public Utilities

Andreas Thanos has played a vital role in NARUC's international efforts for more than a decade, mentoring and collaborating with regulators around the world. His service to the cause of shared learning across the international regulatory community has made him a role model for his colleagues and a thought leader on emerging issues like cybersecurity.

A staffer at the Massachusetts Department of Public Utilities since 1993, Andreas has brought his expertise and dedication to bear on projects in Europe, Latin America and elsewhere. His efforts include assisting regulators in Kosovo to improve communications among regulators, consumers and government bodies as well as detailing how gas utilities forecast demand and acquire supply to meet customer demand with Albanian and Armenian regulators.

In Mexico City, Andreas engaged with colleagues in their efforts on cybersecurity by detailing how U.S. commissions are addressing the challenging topic. In Hungary, he advised regulators working on compliance to the EU directives on gas markets on balancing processes used in U.S. markets.

Andreas is now advising the World Gas Conference 2018 "Fueling the Future." He is supporting the conference on substantive materials and speaking and networking opportunities to showcase how U.S. regulatory experiences can be helpful to the international community.

In his role as a Gas Policy Specialist at the Massachusetts DPU, Andreas analyzes U.S. policies on natural gas and serves as a team leader on establishing cybersecurity standards for utilities under DPU jurisdiction. Beyond his international efforts, Andreas serves as chair of the NARUC Staff Subcommittee on Gas and is a member of the Advisory Council to the North American Energy Standards Board.

About the Terry Barnich Award

The Terry Barnich Award honors the memory of former Chairman of the Illinois Commerce Commission (1989 to 1992) Terrence "Terry" Barnich. He was killed on Memorial Day, May 25th, 2009, while working as the Deputy Director of the State Department office overseeing U.S. reconstruction projects in Iraq.

Terry was a dedicated public servant, responding to the call to serve both at home and abroad. He was also an active NARUC member, and the award named in his honor recognizes regulators like him who believe they have a personal responsibility to provide aid and expertise to our partners abroad.

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Sunday, November 12

Registration Open
8:00 a.m. – 6:30 p.m. • Key Foyer

NRRI Board of Directors Breakfast Meeting (closed meeting)
7:30 a.m. – 9:00 a.m. • Blake Room

Subcommittee on Supplier and Workforce Diversity
9:00 a.m. – 11:45 a.m. • Key 6

9:00 a.m. -9:05 a.m. **Welcome and Opening Remarks**
Hon. Sherina Maye Edwards-SWD Chairwoman, Illinois

9:05 a.m. - 10:05 a.m. **Panel: Hispanics in Energy**
Moderator: Hon. Sadzi Oliva, Illinois
Panelists: Elba Aranda-Suh, Executive Director, National Latino Education Institute (NLEI)
Mario E. Dominguez, Associate, Rooney Rippie & Ratnaswamy, LLP
Martin Montes, Director of Regulatory Affairs, ComEd
Jose L. Perez, Chairman & CEO, Hispanics In Energy

10:05 a.m. - 11:05 a.m. **Roundtable: Reflecting on the Past; Strategizing for the Future**
Speakers: Hon. Ronald A. Brisé, Florida
Hon. Sherina Maye Edwards, Illinois
Nikki Hall, Director of Regulatory Strategy & Services, Pepco Holdings Inc.

11:05 a.m. - 11:20 a.m. **Update: Workforce Diversity Toolkit**
Laurie Dowling, Executive Director, National Utilities Diversity Council

11:20 a.m. - 11:45 a.m. **Subcommittee Business and Closing Remarks**

Staff Subcommittee on Energy Resources and the Environment
9:00 a.m. – 11:45 a.m. • Key 8

9:00 a.m. – 10:15 a.m. **Joint with Staff Subcommittees on Electricity and Electric Reliability**
Next Level Demand Response
Moderator: Wally Nixon, Commissioner's Legal Advisor, Arkansas Public Service Commission
Panelists: Robert Dostis, Vice President, Stakeholder Relations and New Products, Green Mountain Power
Ted Ko, Director of Policy, Stem
Virginia Lacy, Principal, Rocky Mountain Institute
Damei Mahama, Manager, ConEdison
Kent Walter, Manager of Customer Technology, Arizona Public Service

10:30 a.m. – 11:45 a.m. **Joint with Staff Subcommittee on Water**
Voluntary Climate Action Practices: Implications for Utilities and Commissions
Moderator: Jon Kucskar, Senior Advisor to the Maryland Public Service Commission

Panelists: James Bradbury, Mitigation Program Director, Georgetown Climate Center
Adella Crozier, Director of Regulatory Affairs, DTE Energy
Sue Gander, Director, Environment, Energy & Transportation Division, National Governors Association
Alice Kennedy, Deputy Commissioner, Division of Green, Healthy and Sustainable Homes, City of Baltimore

Staff Subcommittee on Water

9:00 a.m. – 11:45 a.m. • Key 8

10:30 a.m. – 11:45 a.m. **Joint with Staff Subcommittee on Energy Resources and the Environment**
Voluntary Climate Action Practices: Implications for Utilities and Commissions
(See page 11.)

Staff Subcommittee on Electricity

9:00 a.m. – 5:00 p.m. • Key 8 / Key 2 / Key 6

9:00 a.m. – 10:15 a.m. **Joint With Staff Subcommittees on Energy Resources and the Environment and Electric Reliability — Key 8**
Next Level Demand Response
(See page 11.)

10:15 a.m. – 10:30 a.m. **Break**

10:30 a.m. – 11:45 a.m. **Joint with Staff Subcommittee on Electric Reliability — Key 2**
Believers and Skeptics: A Debate About Distributed Energy Integration on the Distribution Grid

Moderator: Kimberly Jones, Chair, NARUC Staff Subcommittee on Electricity and Director of Clerk and IT Services with the North Carolina Utilities Commission

Panelists: John Farber, former staff with the Delaware Public Service Commission
Mike Hyland, American Public Power Association
Bob Schulte, Schulte Associates LLC, former utility executive
Chris Villarreal, Energy Consultant and former Chair of NARUC's Rate Design Staff Subcommittee, former staff with the California and Minnesota Commissions

1:30 p.m. – 5:00 p.m. **Joint with Committee on Critical Infrastructure — Key 6**
(See page 16.)

Staff Subcommittee on Electric Reliability

9:00 a.m. – 5:00 p.m. • Key 8 / Key 2 / Key 6

9:00 a.m. – 10:15 a.m. **Joint with Staff Subcommittees on Electicity and Energy Resources and the Environment — Key 8**
Next Level Demand Response
(See page 11.)

10:30 a.m. – 11:45 a.m. **Joint with Staff Subcommittee on Electricity — Key 2**
Believers and Skeptics: A Debate About Distributed Energy Integration on the Distribution Grid
(See page 12.)

1:30 p.m. – 5:00 p.m. **Joint with Committee on Critical Infrastructure — Key 6**
(See page 16.)

Staff Subcommittee on Telecommunications

9:00 a.m. – 4:00 p.m. • Holiday 2

9:00 a.m. – 10:15 a.m. **Mobile Broadband, Wireless Propagation & the 706 NPRM**
Moderator: Lynn Notarianni, Colorado
Panelists: Joseph Witmer, Pennsylvania
Adam Nelson, Senior Consultant, Federal Engineering, Inc.

10:15 a.m. – 10:30 a.m. **Networking Break**

10:30 a.m. – 11:45 a.m. **Panel V: Wireless Resiliency**
Moderator: Joseph Witmer, Pennsylvania
Panelists: Hon. Johann Clendenin, USVI
Ben Aaron, Director, State & Regulatory Affairs, CTIA
Alvaro Pilar, Chief Executive Officer ViYA
Brent Struthers, Senior Strategist, State Government Relations, Neustar

11:45a.m. – 1:00 p.m. **Lunch (on own)**

1:00 p.m. – 2:00 p.m. **Panel VI: The State of FirstNet**
Moderator: Cullen Robbins, Nebraska
Panelists: Don Brittingham, Vice President Public Safety Policy, Verizon
AT&T (Invited)
Rivada Networks (Invited)

2:00 p.m. – 2:15 p.m. **Networking Break**

2:15 p.m. – 3:15 p.m. **Panel VII: Contributions**
Moderator: Hon. Chris Nelson, South Dakota
Panelists: Labros Pilalis, Pennsylvania
Rick Cimerman, VP External & State Affairs, NCTA
Joe Gillan, Consultant, Gillan Associates
Mike Romano, Senior Vice President of Policy, NTCA
Allison Ellis, Sr. VP Regulatory Affairs, Frontier Communications (Invited)

3:15 p.m. – 4:00 p.m. **Resolutions Discussion – Staff Final Disposition**

Sunday, November 12

Staff Subcommittee on Consumer Affairs

9:00 a.m. – 11:45 a.m. • Key 9

9:00 a.m. – 10:15 a.m. **How the Sun is Shining in Low Income Communities**

Moderator: Charlene Ketchum, Policy Advisor & Legal Counsel to Commissioner Maida Coleman, Missouri PSC

Panelists: Sandra Mattavous Frye, Esq., People's Counsel, DC Office of the People's Counsel
Alison Kling, Project Specialist, Demonstration & Pilot Projects, Con Edison
Taresa Lawrence, Deputy Director, Energy Administration, Department of Energy & Environment
Melanie Santiago-Mosier, Program Director, Low-income Solar Access, Vote Solar
Ingrid Schwingler, Policy & Regulatory Coordinator, GRID Alternatives

10:15 a.m. – 10:30 a.m. **Networking Break**

10:30 a.m. – 11:45 a.m. **Is Net Metering Dead?**

Moderator: Phil Boyle, Consumer Services Manager, Oregon Public Utility Commission

Panelists: Sean Gallagher, VP of State Affairs, SEIA
Ted Kelly, Assistant Counsel, New York Department of Public Service
Bill Malcolm, Senior Legislative Representative, AARP
Nathan Phelps, Program Manager DG Regulatory Policy, Vote Solar
Joelle Steward, Director of Rates & Regulatory Affairs, Rocky Mountain Power

Task Force on Military Workforce Development

9:00 a.m. – 11:45 a.m. • Key 12

9:00 a.m. – 11:45 a.m. **Helping Veterans, Helping Ourselves — Part 2**

Moderator: Hon. Judith Williams Jagdmann, Virginia

Panelists: Jim Kibler, President, Virginia Natural Gas, a subsidiary of Southern Company Gas
Michelle Rostom, Director of Workforce Development, National Rural Electric Cooperative Association

Staff Subcommittee on Critical Infrastructure

10:00 a.m. – 11:45 a.m. • Tilghman

The Subcommitee will meet in closed session. The meeting will be led by Chair Lynn Costantini (NJ) and Sharon Thomas (NARUC).

New Commissioner Forum and Luncheon (new Commissioners only)

10:30 a.m. – 1:00 p.m. • Ruth

Washington Action (closed meeting)

10:30 a.m. – 11:45 a.m. • Blake

Closed Meeting. Agenda distributed at meeting.

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Sunday, November 12

Committee on Critical Infrastructure

1:30 p.m. – 5:00 p.m. • Key 6

1:30 p.m. – 1:45 p.m. **Opening Remarks**

Resolutions

Hon. Richard S. Mroz, New Jersey

1:45 p.m. – 2:15 p.m. **Partner Updates**

Presenters: Puesh M. Kumar, Director, Infrastructure Security and Energy Restoration, DOE
Joseph H. McClelland, Director, Office of Energy Infrastructure and Security, FERC

2:15 p.m. – 2:45 p.m. **Enhancing Grid Resilience: Strategic Insights**

Presenter: M. Granger Morgan, Distinguished Chair, Committee on Enhancing the Resiliency of the Nation's Electric Power Transmission and Distribution System, National Academies of Sciences

2:45 p.m. – 2:55 p.m. **Break**

2:55 p.m. – 3:45 p.m. **Toward Infrastructure Resilience: An Industry Perspective**

Moderator: TBA

Panelists: Scott Aaronson, Executive Director, Security and Business Continuity, EEI
David Huff, Electrical Engineer, Office of Electric Reliability, FERC
Andrew Phillips, Director, Transmission, Distribution and Substations, EPRI

3:45 p.m. – 4:30 p.m. **Resilience Priorities and Practices from the Field**

Moderator: Hon. Sadzi Martha Oliva, Illinois

Panelists: Jamey Sample, Executive Director, Americas Advisory Services,Power and Utilities Cybersecurity Leader, Ernst & Young
TBA
TBA

4:30 p.m. – 5:00 p.m. **Resilience Metrics and Monitoring**

Presenters: Sue Gander, Director, Environment, Energy & Transportation Division, NGA
David Miller, Regulatory Sector Coordinator, EIS Council

Committee on Consumer Affairs

1:30 p.m. – 3:15 p.m. • Key 2

1:30 p.m. – 2:00 p.m. **Business Meeting** **(closed session)**

2:00 p.m. – 3:15 p.m. **Not in My Backyard**

Moderator: Colette Honorable, Reed Smith's Energy and Natural Resources Group

Panelists: Rob Gramlich, President, Grid Strategies, LLC
Arturo Hernandez, Gibbs Pool and Turner, P.C.
Hon. Kimberly O'Guinn, Arkansas

Committee on International Relations

2:30 p.m. – 5:00 p.m. • Key 12

2:30 p.m. – 2:35 p.m. **The Wide World of NARUC – Welcome and Introductions**
Hon. David Danner, Chair, IRC, Washington UTC

2:35 p.m. – 2:40 p.m. **Approval of minutes/resolutions**
Hon. David Danner, Chair, IRC, Washington UTC

2:40 p.m. – 2:50 p.m. **Remarks by Terry Barnich Award Winner**
Moderator: Hon. David Danner, Chair, IRC, Washington UTC
Panelist: Andreas Thanos, Massachusetts DPU

2:50 p.m. – 3:45 p.m. **Rural Electrification and Global Cooperation**
Moderator: Hon. David Danner, Chair, IRC, Washington UTC
Panelist: Dan Waddle, Sr. Vice President, NRECA International

3:45 p.m. - 4:00 p.m. **Networking Break**

4:00 p.m. – 4:40 p.m. **An Update from Mexico: Energy Reforms, WFER, NAFTA, and Other Matters**
Moderator: Hon. David Danner, Chair, IRC, Washington UTC
Panelist: Hon. Guillermo García Alcocer, Chairman, Energy Regulatory Commission of Mexico

4:40 p.m. – 5:00 p.m. **Report on NARUC International Programs**
Erin Hammel, Director of International Programs, NARUC

Staff Subcommittee on Executive Management (For Commission Staff Only)

1:30 p.m. – 3:30 p.m. • Blake

1:30 p.m. – 3:30 p.m. **Overview**

Discussion items

- From Blue to Black Skies – Preparing for Large-Scale and Long-Term Power Outages
- Protecting Information – Being Transparent versus Being Secure
- Operational Challenges – Roles and Responsibilities
- State Legislative Updates – What's Hot and What's Not

Roundtable

Future Meetings/Adjournment

Task Force on Innovation

1:30 p.m. – 5:00 p.m. • Key 8

1:30 p.m. – 2:00 p.m. **The Importance of Innovation in the Energy Sector; Setting the Stage for the Future of Digital Utility Transformation**
Moderator: Hon. Brien J. Sheahan, Illinois
Presenter: Anda Ray, Senior Vice President, External Relations and Technical Resources, EPRI

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2:00 p.m. – 2:30 p.m. **Perspectives from Regulators and Consumer Advocates**

Moderator: Hon. Brien J. Sheahan, Illinois

Presenters: Hon. Lorraine Akiba, Hawaii
Hon. Kara Brighton, Wyoming
David Kolata, Executive Director, Citizens Utility Board

2:30 p.m. – 2:50 p.m. **Break & Networking**

2:50 p.m. – 3:30 p.m. **Perspectives from Innovators**

Moderator: Hon. Brien J. Sheahan, Illinois

Presenters: Jiong Ma, Partner, Braemar Energy Ventures
Michael Polsky, Founder, President & CEO, Invenergy LLC
Aki Marceau, Hawaii Projects Deployment, Elemental Excelerator
TBA

3:30 p.m. – 5:00 p.m. **Roundtable Discussion & Roadmap**

Moderator: Hon. Brien J. Sheahan, Illinois

Presenters: All speakers from Innovation Session

Staff Subcommittee on Gas

3:15 p.m. – 5:00 p.m. • Key 2

3:15 p.m. – 3:45 p.m. **History and Understanding of R&D Funding for Natural Gas in the United States**

Moderator: Andreas Thanos, Chair, Staff Subcommittee on Gas

Presenter: Ron Edelstein, Director, Regulatory and Government Relations, Gas Technology Institute

3:55 p.m. – 4:25 p.m. **Natural Gas Price Transparency in the Next Decade**

Moderator: Andreas Thanos, Chair, Staff Subcommittee on Gas

Presenter: Jennifer Fordham, NACD Governance Fellow, Senior Vice President, Government Affairs, Natural Gas Supply Association

4:25 p.m. – 4:55 p.m. **Update on Liquefied Natural Gas Export Permitting and Office of Oil and Natural Gas Research & Development**

Moderator: Andreas Thanos, Chair, Staff Subcommittee on Gas

Presenter: Amy Sweeney, Director, Division of Natural Gas Regulation, DOE Office of Oil and Natural Gas

Welcome Reception

5:00 p.m. – 6:30 p.m. • Holiday 6

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Monday, November 13

OPSI Breakfast Meeting (invitees only)

7:00 a.m. – 8:45 a.m. • Latrobe

Board of Directors Breakfast Meeting

7:30 a.m. – 8:45 a.m. • Johnson

Registration Open

8:00 a.m. – 5:00 p.m. • Key Foyer

Committee on Telecommunications

9:00 a.m. – 11:45 a.m. • Holiday 2

9:00 a.m. – 10:15 a.m. **Universally Affordable Broadband – What are the Barriers and How to Define Success**

Moderator: Hon. Paul Kjellander, Idaho

Panelists: Benjamin Aron, Director, State Regulatory and External Affairs, CTIA-the Wireless Association

Joe Gillan, President, Gillan and Associates

Roy Lathrop, Senior Director, State Government Affairs, NCTA-The Internet and Television Association

Arthur Martinez, Vice President of State Govt. Relations, CenturyLink

Responders: Hon. Travis Kavulla, Montana

Hon. Sarah Freeman, Indiana

10:30 a.m - 11:30 a.m. **On the Ground & On the Horizon: How to Bring Broadband to Remote America**

Moderator: Hon. Crystal Rhoades, Nebraska

Panelists: Ryan Harkin, Microsoft

Christopher Murphy, Viasat

Mike Romano, Senior Vice President, Industry Affairs & Business Development, NTCA

11:30 a.m. – 11:45 a.m. **Business Meeting**

Committee on Energy Resources and the Environment

9:00 a.m. – 11:45 a.m. • Key 12

9:00 a.m. – 10:30 a.m. **Is it Time for TOU rates?**

Moderator: Hon. Andrew Place, Pennsylvania

Panelists: Ashley Brown, Executive Director, Harvard Electricity Policy Group

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Net Metering 3.0

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Grid Modernization

SEIA is producing a series of Whitepapers on Grid Modernization, aiming to inform states on lessons learned and provide guidance for the grid of the future: www.seia.org/gridmod

Promoting free and fair trade

SEIA is taking the lead to oppose Suniva's Section 201 petition with the International Trade Commission, which could cause the industry to lose 88,000 jobs: www.seia.org/trade

Learn more at www.seia.org

Rick Gilliam, Program Director, DG Regulatory Policy, Vote Solar
Marcel Hawiger, Staff Attorney, The Utility Reform Network
Douglas Jester, Principal, 5 Lakes Energy
Ellen Zuckerman, Senior Consultant, Schlegel & Associates

10:45 a.m. – 11:45 a.m. **Business Meeting**

Introductions: Hon. Nancy Lange, Minnesota, and Hon. Carla Peterman, California

Commissioner Roundtable: This roundtable will continue the TOU discussion started in ERE's morning session. Committee Members will share the rate design changes being considered in their states and their response to the TOU panel discussion.

Resolutions

Research Updates: Ron Edelstein, GTI; Barbara Tyran, EPRI; and Tom Stanton, NRRI.

Mary Kilmarx Award

Committee on Electricity

9:00 a.m. – 11:45 a.m. • Key 2

9:00 a.m. – 10:00 a.m. **Millennials and Boomers: Centuries Apart?**

Moderator: Hon. John Rosales, Illinois

Panelists: Martin Burns, Director of Campaigns, AARP
Nathan Shannon, Deputy Director, Smart Energy Consumer Collaborative
Molly Bauch, Manager of Customer Utilities Practice, Accenture

10:00 a.m. – 10:30 a.m. **Business Meeting**

10:30 a.m. – 11:45 a.m. **Federal-State Jurisdictional Tensions**

Moderator: Hon. Edward Finley, North Carolina

Panelists: Tony Clark, former FERC Commissioner, Sr. Adviser with Wilkinson Barker Knauer LLP
Ari Peskoe, Harvard Law School's Environmental Policy Initiative
Marc Spitzer, former FERC Commissioner, Partner with Steptoe & Johnson LLP

Committee on Gas

9:00 a.m. – 11:45 a.m. • Key 6

9:00 a.m. – 10:15 a.m. **Joint session with Task Force on Natural Gas Access and Expansion and Committee on Consumer Affairs**

Uncovering the Opportunities for Natural Gas Access and Expansion Initiatives

Moderators: Hon. John Coleman, Pennsylvania
Hon. Julie Fedorchak, North Dakota
Hon. Brandon Presley, Mississippi

Panelists: Hon. Nick Wagner, Iowa
Robert Beard, President and Chief Executive Officer, UGI Utilities Inc.

Monday, November 13

Michael German, President and Chief Executive Officer, Corning Natural Gas Corporation

Bill Senter, Division VP Rates and Regulatory Affairs, Atmos Energy

David Terry, Executive Director, National Association of State Energy Officials (NASEO)

10:30 a.m. – 10:55 a.m. **Business Meeting**

Gas Leadership Team:

Hon. Stan Wise, Georgia

Hon. Diane X. Burman, New York

Hon. Julie Fedorchak, N. Dakota

Agenda:

Hon. Robert F. Powelson, FERC

Vince Parisi, VP Finance and Regulatory Affairs, Columbia Gas of Ohio

Travis Fisher, Senior Advisor, Office of Electricity Delivery & Energy Reliability, US DOE

Gas Committee Updates Discussion

Other business as may come before the committee

10: 55 a.m. – 11:45 a.m. **Methane Emissions Management and the Natural Gas System**

Moderators: Hon. Stan Wise, Georgia

Hon. Diane X. Burman, New York

Panelists: Susan Blevins, Climate Policy Planning Senior Advisor, ExxonMobil
Deanna Haines, Director, Gas Engineering, Southern California Gas Co
Ron Edelstein, Director, Regulatory and Government Relations, Gas Technology Institute
Mark Brownstein, Vice President, Climate and Energy, Environmental Defense Fund

Committee on Consumer Affairs

Key 6

9:00 a.m. – 10:15 a.m. **Joint session with Task Force on Natural Gas Access and Expansion and Committee on Gas**

Uncovering the Opportunities for Natural Gas Access and Expansion Initiatives

(See page 23.)

Task Force on Natural Gas Access and Expansion

Key 6

9:00 a.m. – 10:15 a.m. **Joint session with Committee on Gas and Committee on Consumer Affairs**

Uncovering the Opportunities for Natural Gas Access and Expansion Initiatives

(See page 23.)

Committee on Water

9:00 a.m. – 11:45 a.m. • Key 9

9:00 a.m. – 10:30 a.m. **Getting to Unleaded: Challenges and Solutions in Facilitating the Removal of Lead Service Lines**

Moderator: Hon. Mary-Anna Holden, New Jersey

Panelists: Stephen Genzer, Partner, Saul Ewing, LLP
Jay L. Kooper, Vice President, General Counsel & Secretary, Middlesex Water Company
Howard J. Woods, Jr., General Manager, Howard J. Woods & Associates, LLC

10:45 a.m. – 11:45 a.m. **Business Meeting**

Items of Business of the Water Committee will be covered including discussion and action on Resolutions and approval of the minutes from the Summer Policy Summit. Additionally, updates from the various partners of the Water Committee will be given, including NAWC, NARUC, and NARUC's Rate School. Members of the Committee will also have time to brief the Committee on activities of interest in their States.

Monday, November 13

Staff Subcommittee on Law

9:00 a.m. – 11:45 a.m. • Chase

Agenda to be distributed at meeting.

Regulators Luncheon (Commissioners, Commission Staff and Commissioners Emeritus)

11:45 a.m. – 1:15 p.m. • Key 8

Commissioners, Commission Staff, and Commissioners Emeritus are invited to participate in the Annual Regulators Luncheon (pre-registration required).

Attendees will assemble hygiene packages for The Baltimore Station (TBS), an innovative therapeutic residential treatment program supporting veterans and others who are transitioning through the cycle of poverty, addiction, and homelessness to self-sufficiency. Over the course of its 28-year history, TBS has maintained a positive reputation for providing high-quality services to homeless veterans.

Jim Kibler, President, Virginia Natural Gas, will explain programs they have implemented to hire U.S. military personnel.

Opening General Session

Featuring Officer Elections and Terry Barnich Award

1:30 p.m. – 3:15 p.m. • Holiday Ballroom

Welcome to the NARUC 129th Annual Meeting and Education Conference

Opening by the Hon. Jack Betkoski, NARUC President, Connecticut

National Anthem, Nico Sarbanes

Welcome Remarks by The Hon. Catherine Pugh, Mayor, Baltimore

Deputy Secretary of Energy, The Hon. Dan Brouillette, will discuss the Staff Report to the Secretary on Electricity Markets and Reliability and the NOPR for the Grid Resiliency Pricing Rule.

Election of 2017-2018 Officers and Confirmation of Board Members

Elections facilitated by the Hon. Travis Kavulla, Montana

Nomination of NARUC President

Hon. Katie Dykes, Connecticut

Second Nomination of NARUC President

Hon. Thomas Forese, Arizona

Nomination of NARUC 1st Vice President

Hon. Mike Huebsch, Wisconsin

Second Nomination of NARUC 1st Vice President

Hon. Maida Coleman, Missouri

Nomination of NARUC 2nd Vice President

Hon. Lib Fleming, South Carolina

Second Nomination of NARUC 2nd Vice President

Hon. Dallas Winslow, Delaware

Presentation of the Terry Barnich Award

The Terry Barnich Award recognizes the ongoing commitment of NARUC members to futhering regulatory best practices around the globe. (See page 6 for details.)

Monday, November 13

Networking Break

3:15 p.m. – 3:45 p.m. • Holiday Foyer

General Session

3:45 p.m. – 4:45 p.m. • Holiday Ballroom

3:45 p.m. – 4:45 p.m. **Shooting the Bull... What Regulators Need to Know to Understand Wall Street**

This general session will be an engaging and edgy discussion with 'Wall Street Insiders.' Participants will share their insights and thoughts on what Wall Street really looks for when they are reviewing commission decisions and actions in the regulatory landscape. Attendees will learn valuable information on how commissioner and commission staff actions (and statements) may affect the financial health of the industry. Attendees also will learn how industry performance, financial trends, and regulatory initiatives are used in rating utilities. Discussion will also touch upon Wall Street assessments post recent hurricanes and tropical storms.

Moderator: Hon. Diane Burman, New York

Panelists: Joyolin Brown, VP & Senior Analyst, Duff& Phelps Investment Management
Heike Doerr, Principal Analyst, S&P Global Market Intelligence
Anthony Ianno, Managing Director, Morgan Stanley
Greg Gordon, Senior Managing Director, ISI Group LLC
Leslie Rich, Managing Director, Equity Analyst, JP Morgan Asset Management

Regional Meetings (invitees only)

5:00 p.m. – 6:00 p.m.

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NECPUC • Johnson

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Board of Directors Dinner (Board Members Only)

7:00 – 9:30 p.m. • Designated Hitters Room at Camden Yards

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Registration Open

8:00 a.m. – 3:00 p.m. • Key Foyer

General Session

8:30 a.m. – 10:45 a.m. • Holiday Ballroom

8:30 a.m. – 10:45 a.m. **Mother Nature – The Ultimate Disrupter!**

The utilities industry has been facing disruptors coming from within the industry for many years now. We have talked about new business models and ways to increase demand and create new customers/revenue streams, but are we prepared for the disruptions to the industry from a force indifferent to the very existence of the industry? Recently, three major hurricanes have had severe impacts on the energy, water, gas, and telecommunications sectors. Some areas with total destruction are looking at starting from scratch. This session will feature a regulator, consumer advocate, and high-level representatives from the electricity, gas, water, and telecommunications industries.

During this timely session, attendees will:

- Understand how utilities were prepared for this kind of disruption.
- Learn how utilities will change their preparation for future natural disasters.
- Identify the role of the regulator in these circumstances—before, during, and after.
- Discuss expectations of consumers.

Moderator: Hon. Ron Brisé, Florida

Participants: Hon. Jeremy Oden, Alabama
Stephanie Brand, Director, NJ Division of Rate Counsel
Calvin Butler, Jr., CEO, Baltimore Gas & Electric
Joy Ditto, President and CEO, Utilities Technology Council
Christopher Franklin, President and CEO, Aqua America
Pierce Norton, CEO of OneGas and AGA Board chairman

Remarks by: M. Granger Morgan, the Hamerschlag University Professor of Engineering at Carnegie Mellon University. He holds appointments in three academic units: the Department of Engineering and Public Policy; the Department of Electrical and Computer Engineering; and the H. John Heinz III College.

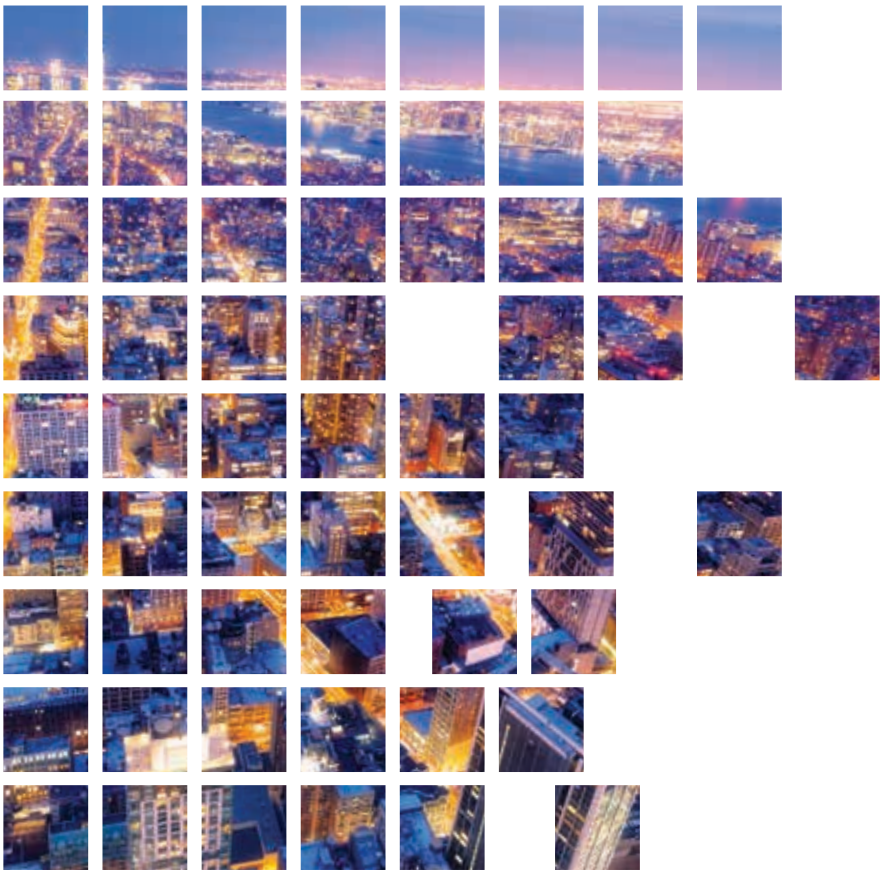
He currently chairs the Committee on Enhancing the Resilience of the Nation's Electric Power Transmission and Distribution System.

9:30 a.m. – 9:45 a.m. **Networking Break • Holiday Foyer**

9:45 a.m. – 10:45 a.m. **Mother Nature – The Ultimate Disrupter! Continued**

Networking Break

10:45 a.m. – 11:00 a.m. • Key Foyer



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Concurrent Sessions Section A

11:00 a.m. – 12:00 p.m.

11:00 a.m. – 12:00 p.m. **A1 The Bold and the Dutiful**

Key 9 Changing economics, ratepayer needs and expectations, renewable resource strategies, and distributed generation are just a few of the hot topics regulators and the utility industry are navigating today. As the pace of innovation and change in the energy landscape accelerates, regulators and utilities are being asked to think more strategically – and more short term. Attendees will hear how regulators and utilities balance their core tenets: reliable service to consumers, affordable rates, sound risk management plans, and transparent processes in this new environment. Participants will answer the following: How do regulators see the balance of innovation vs the level of risk and ratepayer impact? How is innovation utilized without exposing companies to regulatory turbulence? How can innovation be effected without a substantial rate increase? Are these changes needed and cost-effective to the ratepayer?

Moderator: Hon. Brien Sheahan, Illinois

Participants: Hon. Nancy Lange, Minnesota
Tiffany Menhorn, EnerNOC, Inc., Wholesale Procurement

11:00 a.m. – 12:00 p.m. **A2 Is A Cyber 9/11 In Our Future?**

Key 6 In August, the President's National Infrastructure Advisory Council (NIAC) unanimously approved a 45-page report that found the federal government and the private sector are "falling short" in protecting critical systems. The report also states that the nation faces "a pre-9/11-level cyber moment, with a narrow and fleeting window of opportunity to coordinate our resources effectively."

Attendees will:

- Receive an overview of the NIAC report and its specific 11 recommendations to address vulnerabilities.
- Hear experts discuss their reactions to the report.
- Learn what actions are being taken to secure critical infrastructure networks from cyberattacks.

Moderator: Hon. Gladys Brown, Pennsylvania

Participants: Caitlin Durkovich, Leadership, Toffler Associates
Robert H. Mayer, Senior Vice President – Cybersecurity, USTelecom Association
NIAC Representative
Susan Story, President & CEO, American Water

11:00 a.m. – 12:00 p.m. **A3 Weathering the Storm: Communications Network Resilience**

Key 2 Hurricanes Katrina and Rita, Superstorm Sandy, and the 2012 Derecho taught us many lessons. Changes in response time, resilience measures to the network, and mutual assistance procedures were just a few measures examined in some regions. During this session, regulators will discuss how measures implemented from previous experiences impacted recent restoration efforts and timelines and what lessons were learned this time around.

Moderator: Hon. Julie Brown, Florida

Participants: Hon. John Clendenin, Virgin Islands
Hon. Mary-Anna Holden, New Jersey
Hon. Gregg Sayre, New York
Hon. DeAnn Walker, Texas
Hon. Stan Wise, Georgia

Tuesday, November 14

11:00 a.m. – 12:00 p.m. **A4 The Battle for Peak Capacity: Batteries vs. Gas**

Key 7 The United States electric grid is expected to need more peaking capacity resources, both to replace retiring units and to integrate higher levels of variable generation. Natural gas-fired power plants are the dominant technology providing peaking capacity. But for how long? Rapid and significant cost declines in battery energy storage have some proponents arguing that it can substitute for the gas peaking equipment. This session will debate whether battery storage can really compete with gas peakers.

Through an interactive Jeopardy-style experience, attendees will:

- Learn innovative ways regulators are approaching planning and procurement of new peaking capacity.
- Learn what the benefits are (if any) to consumers.

Moderator: Hon. Ted Thomas, Arkansas

Participants: Mikael Backman, Regional Director, North America, Energy Solutions, Wartsila Corporation

Praveen Kathpal, Vice President, AES Energy Storage

Chris Villarreal, President, Plugged-In Strategies

11:00 a.m. – 12:00 p.m. **A5 From the Joneses to the Jetsons! Smart Communities and Infrastructure**

Key 12 If communities are getting "smarter," regulators must stay ahead of the curve. Utilities are investing in a smarter electric grid that benefits customers and are working on projects in 'smart communities' to establish programs to bring more resilient and sustainable options to customers. As the smart technologies advance, industry, stakeholders, regulators, and policymakers should be on the same page.

Attendees will participate in a dynamic discussion that will address:

- How 'smart communities' are defined and how the emerging technologies will affect utility customers.
- What regulators may see in future proceedings and what investments utilities are making.
- Stakeholder perspectives on how ratepayers may be affected, along with privacy and cyber concerns.
- How financing these new programs will affect ratepayers in the near and far terms.
- Benchmarks and metrics to assess performance.

Moderator: Hon. Odogwu Linton, Maryland

Participants: Donna Cooper, President, Pepco Region for PHI

Brigham A. McCown, Nouveau, Inc

Michael Murray, President, Mission:data

David Owens, Retired Executive Vice President, Edison Electric Institute

Russ Vanos, VP Global Software, Services & Smart Cities, ITRON

Annual Officer Installation Luncheon and Innovation Awards

12:00 p.m. – 1:15 p.m. • Holiday Ballroom

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Concurrent Sessions Section B

1:45 p.m. – 2:45 p.m.

1:45 p.m. – 2:45 p.m. **Key 2**

B1 Power to the Market

The need for traditional sources of baseload electricity has taken the spotlight recently, particularly with the Department of Energy's filing of a Notice of Proposed Rulemaking directing FERC to "accurately price generation resources necessary to maintain reliability and resiliency." Because coal and nuclear generate half of the nation's electricity, some believe that these sources are necessary to ensure grid reliability, resilience and fuel diversity. Others believe the concept of baseload is outmoded and challenge the need to modify the rules or market. What is not in dispute is the large amount of traditional baseload generating capacity that has retired with more on the horizon. This panel will discuss: the future role of coal and nuclear; whether reliability and resiliency are being valued now and if not, whether they should be; what attributes should be valued; and what changes, if any, are needed to ensure just and reasonable rates.

Moderator: Hon. Ellen Nowak, Wisconsin

Participants: Hon. Kara Brighton, Wyoming

Paul Bailey, CEO, ACCCE

Kathleen Barron, Vice President of Federal Regulatory Affairs and Policy, Exelon

Martin (Marty) J. Durbin, Executive Vice President and Chief Strategy Officer, API

Steve Herling, Vice President - Planning, PJM

1:45 p.m. – 2:45 p.m. **Key 6**

B2 Frenemies and Free Riders

Who doesn't want a free ride? Utility poles are in place but are they available to anyone? A recommendation from the Federal Communications Commission's Broadband Deployment Advisory Committee (BDAC) on pole attachments is expected in early November. This report will likely include major changes to the rules governing pole attachments, conduits, and rights-of-way. The report may also suggest pre-emption of State and local authority.

Attendees will:

- Become better informed about the recommendations of the BDAC.
- Hear reactions to the realities on pole attachments and the BDAC's recommendations from the panel of experts representing telecommunications and electricity providers, regulators, and local governments.

Moderator: Hon. Michael Caron, Connecticut

Participants: Hon. Wendy Moser, Colorado

Hon. Karen Charles Peterson, Massachusetts

Allen Bell, Support Manager, Georgia Power

David Don, Vice President, Regulatory Policy, Comcast NBCUniversal

Mitsuko Herrera, Dept. of Technology Services, Montgomery County, Maryland

1:45 p.m. – 2:45 p.m. **Key 12**

B3 Charging Ahead: Part II

As sales of electric vehicles continue to rise, commissions are increasingly being presented with proposals from utilities to allow financial recovery for charging infrastructure investments. Building upon last year's panel, where regulators learned about electric vehicles and rate design, this session will examine developments that have occurred over the last year. Specifically, regulators will learn about recent State commission decisions on whether to finance electric vehicle infrastructure through general customer rates or other means. The application of traditional rate setting concepts, such as fairness to consumers and distribution of benefits, will also be explored.

Moderator: Hon. Rachael Eubanks, Michigan
Participants: Hon. Daniel Hall, Missouri
Max Baumhefner, NRDC

1:45 p.m. – 2:45 p.m.
Key 9

B4 Upstream with A Paddle

The water industry is grappling with challenges that require significant financial investment, technical expertise, and technological innovation. These challenges are exacerbated by widespread fragmentation. There are more than 52,000 community water systems where 83 percent of the water systems serve less than 3,300 people. Many small and mid-sized water utilities lack resources needed to surmount the critical issues they are facing. State legislatures have instituted legislative and regulatory solutions that encourage acquisition of struggling waters systems and incentivize investment. This panel will explore legislative and regulatory options to help ensure that water can be safely, reliably, and affordably provided to consumers.

Attendees will be presented with:

- Ideas to manage market fragmentation.
- Solutions to improve troubled water systems.
- Incentives to encourage long-term infrastructure investment.

Moderator: Hon. Sadzi M. Oliva, Illinois
Participants: Mayor Michael Cherepko, City of McKeesport, PA
Deborah Dewey, President, Indiana American Water
Ellen Tarquinio, Environmental Protection Specialist, EPA
Richard Verdi, Senior Equity Research Analyst-Water, Atwater Thornton

1:45 p.m. – 2:45 p.m.
Key 7

B5 Myth Busters...Family Feud Style

Reliability for wind and microgrids have been put to the test! Wind has earned a reputation for beating to its own drum – but does that make it unreliable from an operator's perspective? Is a 100% renewable grid possible? Are microgrids a reliability silver bullet? This session will explore some of the research and experiences of people in the industry about familiar antidotes to today's grid issues. Some say that wind is intermittent and therefore unreliable, whereas an operator may know something different. Some say that a 100% renewable grid is absolutely possible and that we should get a move on it already. Is that reality and what do others have to say about it? Microgrids might be a perfect fit for one campus, but should they be adopted everywhere? This session will break down some of the common, general questions and themes we are hearing.

Welcome to **Family Feud.** Our goal is to make this educational and entertaining. See our panelists go head to head to guess the top answers from survey questions. The winners get to pass or play, stake their claim first, or wait and rebut the others' claim. We'll then closeout the board with panelists guessing the rest of the survey answers. Three strikes and the other team can steal the board with a correct guess! Plan to join us for a fun and informative discussion. The winners won't get to play fast money, but they'll have NARUC bragging rights.

Moderator: Hon. Nick Wagner, Iowa
Participants: Hon. Michael Huebsch, Wisconsin
Rob Gramlich, President, Grid Strategies, LLC
Bruce Rew, Vice President, Operations, Southwest Power Pool, Inc.
Susan L. Satter, Public Utilities Counsel, Office of Attorney General Lisa Madigan, Illinois
Matthew Wald, Senior Communications Advisor, Nuclear Energy Institute
Don Wingate, Vice President – Utility Sales, Strategic Customers and Microgrid Solutions, Schneider Electric

Tuesday, November 14

3:00 p.m. – 4:30 p.m. **Ruth**

NARUC Research Lab MegaModel Mini Demo

NARUC has developed an interactive Excel-based game to teach regulators, legislators, advocates, and other decision-makers about utility business models and regulatory regimes. Explore performance-based and cost-of-service regulation in vertically integrated and restructured environments. Attendees will learn more about the game and take a test drive.

Moderators: Kerry Worthington, Senior Manager, NARUC Research Lab
Kiera Zitelman, Program Officer, NARUC Research Lab

NRRI Colloquium

3:00 p.m. – 4:30 p.m. • Poe

3:00 p.m. – 3:20 p.m.

Telecommunications Oversight 2017: A State Perspective

This presentation takes a look at the findings of the 2017 NRRI Regulation Survey. It addresses the ways in which State Commissions continue to oversee critical communications services to protect consumers, ensure competition, and support the public good, despite reduced regulation and the transition to new technology.

Presenter: Sherry Lichtenberg, NRRI

3:20 p.m. – 3:40 p.m.

Electrification: The Link Between Markets, Consumer Behavior, and Public Policy

Presenter: Ken Costello, NRRI

3:40 p.m. – 4:00 p.m.

Water Distribution System Improvement Charges: 20 Years in Review

Presenter: Kathryn Kline, NRRI

4:00 p.m. – 4:20 p.m.

IRP from Both Sides Now: Planning and Implementing Distributed Energy Resources

Combinations of DER are proving cost-effective in many circumstances, so actions to adopt DER options are being taken by policy-makers, regulators, utilities, and customers. This presentation reviews the major types of actions, looking at early case studies to identify lessons learned.

Presenter: Tom Stanton, NRRI

Board of Directors Meeting

3:00 p.m. – 4:30 p.m. • Johnson

Registration Open

8:30 a.m. – 11:00 a.m. • Key Foyer

Concurrent Sessions Section C

9:00 a.m. – 10:15 a.m.

9:00 a.m. – 10:15 a.m.
Key 9

C1 To Know or Not to Know: That is the Ethical Question

Scenario: A State Right-to-Know (RTK) requester was the Appellant in ongoing litigation he filed against a State utility in a court proceeding. The RTK requester asked the State public utility commission (PUC) for e-mail exchanges between counsel for the PUC and counsel for the utility regarding the PUC's strategy and participation as amicus curie in that court proceeding, as well as disclose the exchange of draft legal arguments. Because these communications were an attorney-client work product between the Commission's attorneys and the utility's counsel and were PUC counsel's legal strategies and consultations in furtherance of representation of the PUC's legal interest, those communications were withheld as confidential attorney-client and attorney work product.

The RTK requester appealed and the State Office of Open Records (OOR) ordered the disclosure of the communications. The OOR determined that because no confidentiality agreement existed between the PUC attorneys and the utility's counsel, and the Commission was only an amicus party, the Commission waived the privilege. OOR created a new separate standard for government attorneys when only the State Supreme Court has jurisdiction over the practice of law. No such requirement of an agreement exists when attorneys share the same litigation position. The OOR also ignored the ethical dilemma placed upon the attorneys by granting the RTK requester and his attorney access to privileged documents that could never be obtained under the Canons of Ethics. The ethical question was also raised for attorneys acting as solicitors for municipal governments, which are subject to the RTK Law in that State.

Attendees will:

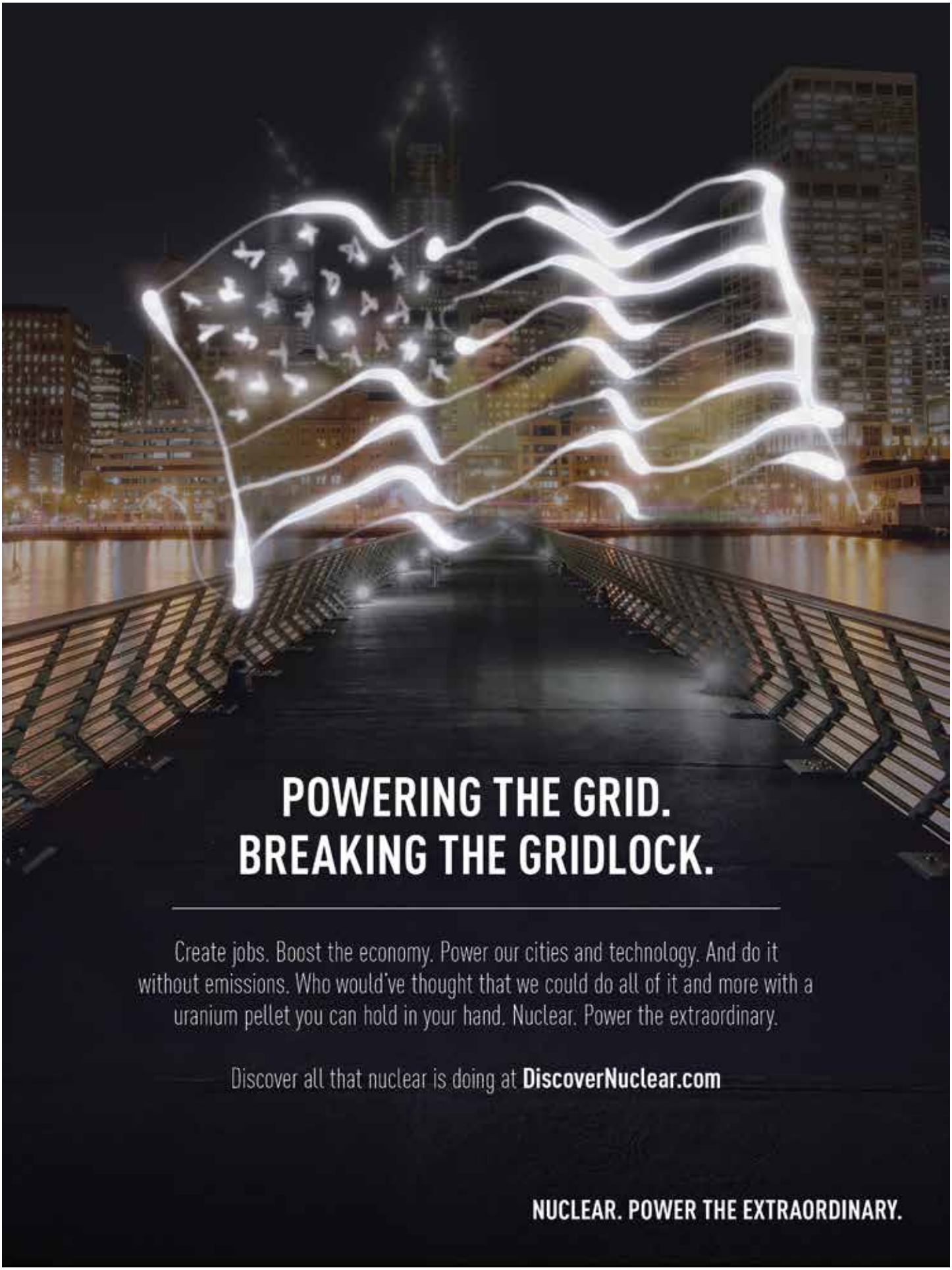
- Learn how to identify information and certain types of records to determine if the record fits the definition of a State's RTK Law.
- Review how to determine if a record is a public document or if it is protected by exemption from disclosure.
- Participate in a discussion on the ethical responsibility to protect certain types of information balanced against transparency of government operations and the public's right to know.

Facilitators: Hon. David Sweet, Pennsylvania
Rosemary Chiavetta, Secretary, Pennsylvania

9:00 a.m. – 10:15 a.m.
Key 11

C2 Water and Electric Cybersecurity: Stakeholder Perspectives and Partnerships

During this panel, we will explore cybersecurity approaches that are being used in the water sector as well as how coordination is conducted with the electric sector, which has common control systems. Speakers will discuss the controls and programs that water companies use to avoid being hacked, including how recent cyber incidents were prevented such as WannaCry, Petya, and more. We will also hear the regulatory perspective on the potential adverse impacts caused by cyber incidents in water and electric systems, including health threats, as well as how these threats are managed at the state level. Lessons from Indiana's recent cross-sector exercise, CritEx, will be shared. Additionally, we will learn about the role that partnerships can play in resiliency and cybersecurity, including lessons learned from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Create jobs. Boost the economy. Power our cities and technology. And do it without emissions. Who would've thought that we could do all of it and more with a uranium pellet you can hold in your hand. Nuclear. Power the extraordinary.
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Indiana's strategic approach in developing cross-sector partnerships through the Indiana Executive Council on Cybersecurity.

Moderator: Hon. Sarah Freeman, Indiana

Participants: Hon. Mary-Anna Holden, New Jersey
John Lucas, Vice President, Citizens Energy Group
Michael Luu, CIO & VP, Customer Service, California Water Service
Chetrice Mosley, State of Indiana Cybersecurity Program Director
Nick Santillo, VP Internal Audit & CSO, American Water

9:00 a.m. – 10:15 a.m. **C3 Oh, What a Beautiful 'Site'? New Realities in Siting**

Key 8

Multiple State and federal agencies are involved in transmission planning and siting. States are being asked to evaluate non-traditional projects, and economic and reliability projects are being proposed by a number of parties through integrated resource planning and other planning processes. New ways of thinking about electricity resources are affecting traditional transmission planning and siting, cost allocation, and the roles of State officials, utilities, and consumer advocates in these decisions. Siting discussions now include independent transmission owners and multiple local, State, and federal organizations, in addition to traditional utilities.

Attendees will:

- Hear the perspectives of State agencies as they navigate the changing transmission siting landscape.
- Learn processes for identifying infrastructure corridors on private and public lands.
- Tune into the State-level process challenges.

Moderator: Hon. Betty Ann Kane, District of Columbia

Participants: Hon. Ted Thomas, Arkansas
Patrick Donlon, Director, Ohio
Marissa Gillette, Senior Advisor to the Chairman, Maryland
Fred Hoover, NASEO
Tanya McCloskey, Acting Consumer Advocate for Pennsylvania and Executive Committee Member of NCEP.

Networking Break

10:15 a.m. – 10:30 a.m. • Holiday Foyer

Closing General Session

10:30 a.m. – 11:45 a.m. • Holiday Ballroom

Utility Scam Awareness Day and NARUC Business Meeting

The General Session will begin with the NARUC Annual Business Meeting. Commissioners are requested to take seats in the front of the meeting room.

The U.S. House of Representatives has designated the third Wednesday in November as Utility Scam Awareness Day. This year, we recognize it on November 15. Today, or on any given day, utility customers are receiving calls from people falsely asserting they represent a utility company. Callers are threatening to disconnect electric, water, or gas service, if immediate payment isn't made. These villains target vulnerable populations, including senior citizens and non-native English speakers. They use sophisticated tactics, including caller identification spoofing technology and recordings of the utility company's telephone menu messages. Utilities United against Scams (UUAS) is comprised of more than 100 (and growing) electric, water, and gas utilities, along with their respective trade associations in North America. The aim of UUAS is to educate customers about scam tactics in the hopes of ultimately putting an end to these types of crimes.

Attendees will:

- Learn how these scams have a negative financial, fear-inducing effect of fraud on utility customers.
- Learn the vital role that regulators play in working with utilities to protect consumers from scams.
- Learn the types of phone, in-person, and Internet scams utility customers are currently experiencing.
- Learn tips to share with constituents/consumers to avoid falling for utility impostor scams.
- Explore solutions adapted for websites, social media, and in-person outreach events/town halls.
- Hear about steps utilities and their partners have taken to educate consumers on these scams.

Moderator: Hon. Jack Betkoski, NARUC President, Connecticut

Participants: Bryan Batson, SVP, Southern Operations, Southern Company Gas

Sheri Givens, Author, Consumer Scam Awareness Guide & Executive Director, Utilities United Against Scams

Kristin Keckeisen, Director, AARP Campaigns

Elin Swanson Katz, Consumer Counsel, State of Connecticut

Maureen Westbrook, VP Customer & Regulatory, Connecticut Water Company

CLE Information

Certificate of Attendance

Be sure to get a certificate of attendance while at the Annual Meeting. Certificates will be available at the NARUC Registration Desk beginning Tuesday, November 14, at 9:00 a.m. Please pick up a certificate by 11:00 a.m. on Wednesday, November 15. Certificates of attendance are not distributed after the meeting. It is the responsibility of the individuals to collect any handouts required by their State accreditation board. For questions after the meeting, contact Wendy Harris at wharris@naruc.org.

CLE Credit

When offering CLE credit, NARUC abides by the rules and regulations of all applicable professional accrediting boards and agencies. NARUC will not be able to provide CLE credit for attendees who leave the session before the program ends. To attain CLE compliance, ensure the integrity of our CLE processes, and preserve the high value of our CLE offerings for all attendees, please attend and stay until the sessions end.

Pennsylvania CLE Board Reminder: Introductory remarks, keynote addresses, business meetings, breaks, receptions, etc., are not included in the computation of credit.

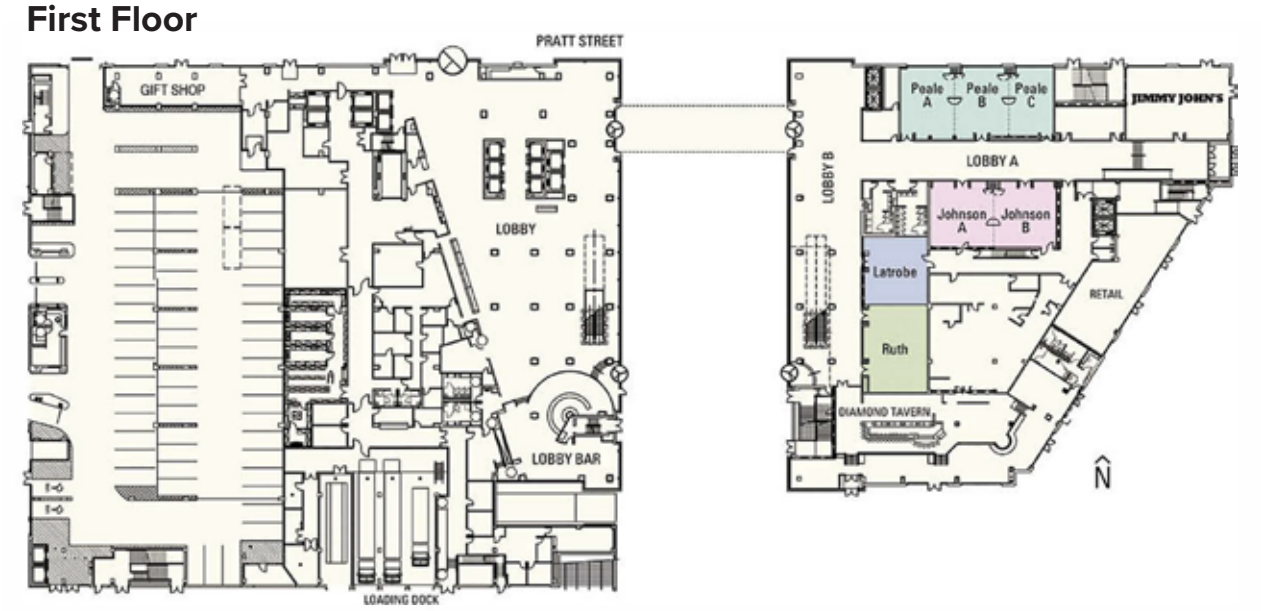
State	General Hours	Ethics Hours
Arkansas	8	1.25
Alabama	9	1
Colorado	9	-
Indiana	TBA	TBA
Iowa	7.5	1
Kansas	9	1
Maine	9	1
Minnesota	7.5	1.25
Missouri	11	1
New York	9	1
North Carolina	TBA	TBA
North Dakota	8	1.5
Ohio	9	TBA
Oklahoma	8	1.5
Pennsylvania	9	1
South Carolina	9	1
Tennessee	TBA	TBA
Texas	TBA	TBA
Utah	TBA	TBA
Washington	TBA	TBA
West Virginia	11	1.5
Wyoming	9	1

NARUC INTERNATIONAL

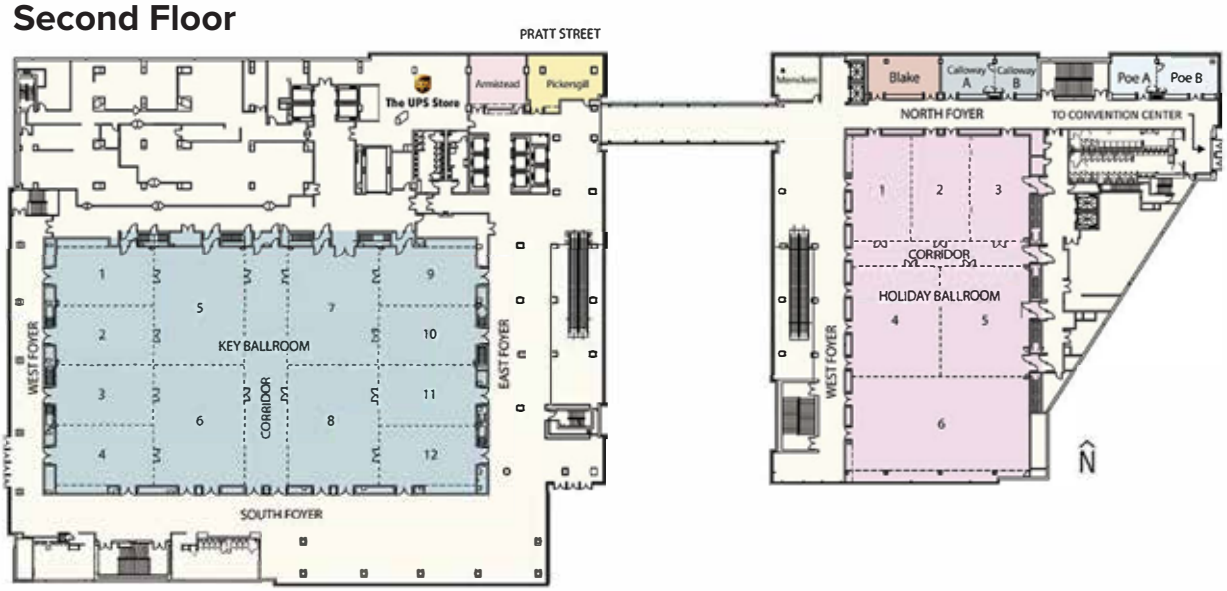
NARUC works around the world to support quality and effective energy regulation. Share your experience and knowledge to help solve problems and improve people's lives.

To Learn More, Contact International Programs Director Erin Hammel at ehammel@naruc.org or visit naruc.org/international

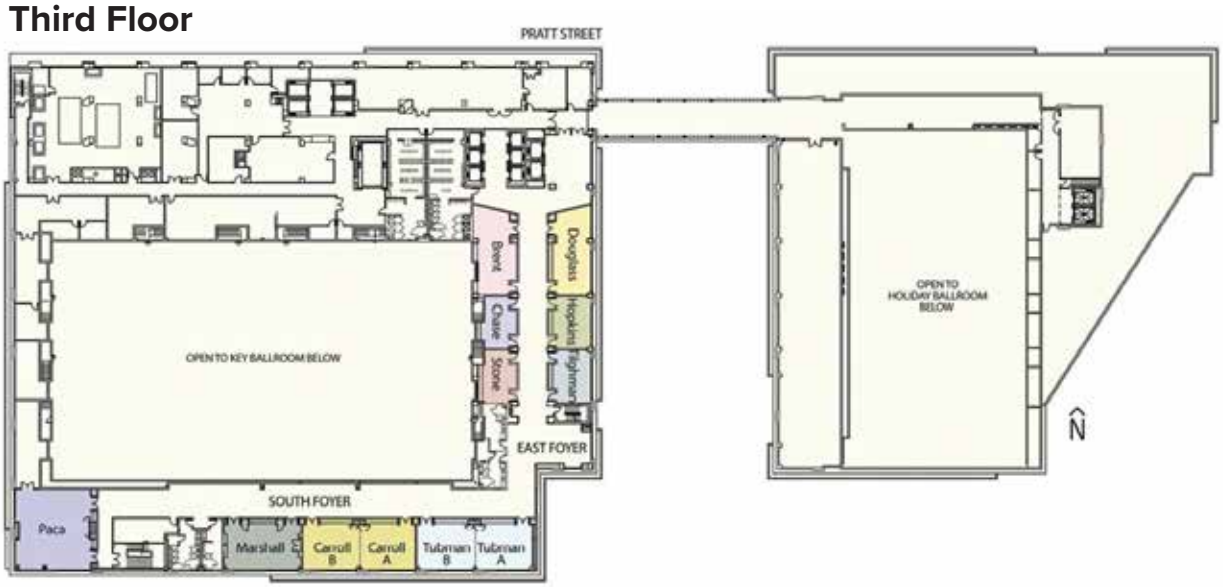
First Floor



Second Floor



Third Floor



Thank you for attending the 129th Annual Meeting and Education Conference. We look forward to seeing you at the 2018 Winter Policy Summit.

Mark your calendars!

Registration opens in December.

NARUC Winter Policy Summit

February 11–14, 2018
Renaissance Washington Hotel
Washington, D.C.

The printing of this program was sponsored in part by

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