

Resolution Honoring Karlen Reed

WHEREAS, Karlen Reed, much to the chagrin of her colleagues and staff, retired from the Massachusetts (Mass.) Department of Telecommunications and Cable (Department), on July 1, 2015, after several years of dedicated public service at not only the Department as the Director of the Competition Division, but also at the Mass. Office of the Attorney General as an Assistant Attorney General, and the Mass. Department of Telecommunications and Energy as an attorney and Hearing Officer; *and*

WHEREAS, During her tenure at the Department, Karlen was an active and respected member of the National Association of Regulatory Utility Commissioners' (NARUC) Staff Subcommittee on Telecommunications, also acting as the lead for the Consumer Issues Subgroup; served as the State Telecommunications Chair for the New England Conference of Public Utilities Commissioners (NECPUC), being awarded NECPUC's George Dunn Award in 2013 for her telecommunications work; served as an Alternate Member for the Department on the North American Numbering Council; and represented the Department at the Massachusetts Emergency Management Agency; *and*

WHEREAS, Karlen also spent several years honing her legal and policy skills as a Senior Regulatory Counsel with the National Telecommunications Cooperative Association, as an Assistant Clerk at the Nevada Supreme Court, and as a wireless co-location consultant; *and*

WHEREAS, As a solid foundation for her career, Karlen earned her Bachelor's Degree from Montana State University, a Juris Doctor from the University of Montana School of Law, and in testament to her character and drive, decided to return to school several years later to earn a Master of Public Administration from the University of Nevada to broaden her knowledge base; *and*

WHEREAS, During her long and distinguished career, and as a glutton for punishment, Karlen took the bar exam and gained admission to practice law in three separate States in that manner, as well as gained admittance in three additional States, six total, all beginning with the letters "M" or "N"; *and*

WHEREAS, A native Montanan and country girl at heart, Karlen never quite took to the habit of Boston jaywalking, was quite the considerate driver to the confusion of other Boston drivers, and kept stalks of wheat from an old family field in her office, but, despite this, could talk circles at twice the speed of any tried and true Bostonian; *and*

WHEREAS, Karlen could often be found with a cup of black coffee day or night, helping to fuel her drive, dedication, and, above all, passion for her work; *and*

WHEREAS, Karlen's Department colleagues and staff recognize that these few words provide only a limited snapshot of the character, presence, and good-hearted person that is Karlen Reed; *now, therefore be it*

RESOLVED, That the Board of Directors of the National Association of Regulatory Utility Commissioners, convened at its 2015 Summer Meetings in New York, New York, extends its gratitude to Karlen Reed for her dedicated service to NARUC and to the citizens of the Commonwealth of Massachusetts, and further extends its best wishes to Karlen in her future endeavors.

Sponsored by the Committee on Telecommunications

Recommended by the NARUC Board of Directors July __, 2015