

<b>COMMITTEE ON CONSUMER AFFAIRS</b>	
<b>SUNDAY, February 18, 2007</b>	
<b>1:00 pm – 4:00 pm</b>	
1:00 pm	<b>INTRODUCTION &amp; WELCOME REMARKS</b> <ul style="list-style-type: none"> <li><i>Hon. Ron Jones</i>, Director, Tennessee Regulatory Authority</li> </ul>
1:15 pm	<b>MISCELLANEOUS REPORTS</b> <ul style="list-style-type: none"> <li><b>FCC</b></li> <li><i>Scott Hempling</i>, Director, <b>NRRI</b></li> <li><b>NARUC</b></li> </ul>
2:30 pm	<b>CUSTOMER BENEFITS OF SMART METERS &amp; DEMAND RESPONSE: THE ILLINOIS EXAMPLE</b> <ul style="list-style-type: none"> <li><i>Hon. Robert Lieberman</i>, Illinois Commerce Commission</li> </ul>
3:00 pm	<b>BREAK</b>
3:15 pm	<b>RESOLUTIONS</b>
4:00 pm	<b>ADJOURN</b>

<b>STAFF SUBCOMMITTEE ON CONSUMER AFFAIRS</b>	
<b>SUNDAY, February 18, 2007</b>	
<b>9:00 am – 12:00 pm</b>	
9:00 am	<b>INTRODUCTION &amp; WELCOME REMARKS</b> <ul style="list-style-type: none"> <li><i>Sandra S. Sloane</i>, Director of Consumer Services, New York Public Service Commission</li> </ul>
9:15 pm	<b>MISCELLANEOUS REPORTS</b> <ul style="list-style-type: none"> <li><i>Scott Hempling</i>, Director, <b>NRRI</b></li> <li><i>Lauren Patrice</i>, <b>FCC</b>, LIFELINE/LINK-UP</li> <li><b>ANNUAL STAFF MEETING</b></li> </ul> <b>RESOLUTIONS</b>  <b>NEW BUSINESS</b>
10:00 am	<b>BREAK</b>
10:15 am	<b>STATE'S ROUNDTABLE (CLOSED SESSION)</b> <b>SNAP UPDATE</b>
12:00 pm	<b>ADJOURN</b>

<b>COMMITTEE ON CONSUMER AFFAIRS</b>	
<b>MONDAY, February 19, 2007</b>	
<b>10:45 am – 4:00 pm</b>	
10:45 am	<p><b>JOINT MEETING WITH COMMITTEE ON ENERGY RESOURCES AND THE ENVIRONMENT</b></p> <p><b>IMPLEMENTING THE NATIONAL ACTION PLAN for ENERGY EFFICIENCY – What are the next steps for NAPEE and how do we get there from here?</b>  Co-Moderators: <i>Pat Oshie</i>, Commissioner, Washington Utilities and Transportation Commission and <i>Ron Jones</i>, Director, Tennessee Regulatory Authority</p> <ul style="list-style-type: none"> <li>• <i>Jim Kerr</i>, President, NARUC (invited)</li> <li>• <i>Diane Munns</i>, Executive Director, EEI Retail Energy Services Group</li> <li>• <i>Lawrence Mansueti</i>, Director, State and Regional Assistance Office of Electricity Deliverability and Energy Reliability, DOE</li> <li>• <i>Kathleen Hogan</i>, Director, Climate Protection Partnerships Division, EPA (invited)</li> </ul>
12:00 pm	<b>LUNCH BREAK</b>
3:30 pm	<p><b>JOINT MEETING WITH COMMITTEE ON ENERGY RESOURCES AND THE ENVIRONMENT</b></p> <p><b>PROTECTING THE CUSTOMER FROM COST INCREASES CAUSED BY ENERGY EFFICIENCY INVESTMENTS – Exploring the costs and benefits to the utility and its customers created by energy efficiency investment</b>  Co-Moderators: <i>Ron Jones</i>, Director, Tennessee Regulatory Authority and <i>Diane Grueneich</i>, Commissioner, California Public Utilities Commission</p> <ul style="list-style-type: none"> <li>• <i>Clark Gellings</i>, Vice-President for Innovation, EPRI</li> <li>• <i>Calvin Shirley</i>, Vice-President, Energy Efficiency Services, Puget Sound Energy (invited)</li> <li>• <i>John Perkins</i>, Iowa Consumer Advocate, Office of Consumer Advocate, Iowa</li> </ul>
3:00 pm	<b>BREAK</b>
3:15 pm	<b>TBD</b>
4:00 pm	<b>ADJOURN</b>

<b>STAFF SUBCOMMITTEE ON CONSUMER AFFAIRS</b>	
<b>MONDAY, February 19, 2007</b>	
<b>1:30 am – 3:30 pm</b>	
1:30 pm	<p><b>COMPLAINT OPERATIONS &amp; BEST PRACTICES</b>  Moderator: <i>Hon. Patricia Acampora</i>, Chairwoman, New York Public Service Commission (Invited)</p> <ul style="list-style-type: none"> <li>• <i>Lisa Colosimo</i>, Investigation &amp; Audit Chief, Ohio Public Utilities Commission</li> <li>• <i>Lenora Best</i>, Chief, Consumer Services &amp; Policy Division, Pennsylvania Public Utility Commission</li> <li>• <i>Chuck Seel</i>, Customer Service Manager, Iowa Utilities Board</li> </ul>

<b>COMMITTEE ON CONSUMER AFFAIRS</b>	
<b>TUESDAY, February 20, 2007</b>	
<b>10:30 am – 12:00 pm</b>	
10:30 am	<p><b>JOINT PANEL WITH GAS COMMITTEE</b></p> <p><b>THE CASE FOR ENERGY EFFICIENCY AND HOW TO MAKE IT HAPPEN IN YOUR STATE</b></p> <p>Moderator: <i>Hon. Arnetta McRae</i>, Chairman, Delaware Public Service Commission</p> <ul style="list-style-type: none"> <li>• <i>Hon. Sandra Hochstetter</i>, Arkansas Public Service Commission</li> <li>• <i>Jerry Oppenheim</i> and <i>Theo MacGregor</i>, Democracy And Regulation</li> <li>• <i>John Ahearn</i>, Low Income Affordability &amp; Education Strategies Program Manager, New York State Energy &amp; Research Development Authority</li> </ul>
12:00 pm	<b>ADJOURN</b>