

| COMMITTEE ON CONSUMER AFFAIRS | |
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| Sunday, July 11, 2004 | |
| 8:30 am – 5:00 pm | |
| 8:30 a.m. – Noon | COMMITTEE BUSINESS MEETING <i>Moderator: Honorable Carl Wood, California PUC and Committee Chair</i> <ul style="list-style-type: none"> • FCC Report • Telephone Directory for Wireless Customers • NEADA presentation on LIHEAP participation • ATIS presentation on local service end-user migration |
| 1:30 – 4:45 p.m. | COMMITTEE STRATEGIC PLANNING (CLOSED SESSION) <i>Moderator: Honorable Carl Wood, California PUC and Committee Chair</i> <i>Facilitator: John Wilhelm, NRRI</i> |

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| Monday, July 12, 2004 | |
| 10:30 am – 5:00 pm | |
| 10:30 – 11:30 a.m. | COMMITTEE BUSINESS MEETING <i>Moderator: Honorable Carl Wood, California PUC and Committee Chair</i> <ul style="list-style-type: none"> • Wrap-up any remaining issues from business meeting and strategic planning |
| 1:15 – 3:00 p.m. | JOINT MEETING WITH ELECTRIC COMMITTEE: “VALUING RELIABILITY RESOURCES” How much is reliability worth to consumers? Can ‘excess’ reliability result in excess costs? Who should pay for reliability? What needs to be considered in the quest to provide customer with a reliable electric system? <i>Moderator: Honorable Robert Garvin, Wisconsin</i> <i>Speakers: Honorable Nora Mead Brownell, Federal Energy Regulatory Commission</i> <i>David Cook, North American Electric Reliability Council</i> <i>Joseph Eto, Lawrence Berkley National Laboratory</i> <i>Lawrence J. Reilly, National Grid USA</i> <i>Richard Cowart, Regulatory Assistance Project</i> <i>Robert Finkelstein, The Utility Reform Network</i> |
| 3:30 – 5:00 p.m. | JOINT MEETING WITH ERE COMMITTEE: TOUR OF SNOWBIRD RESORT The ERE and Consumer Affairs Committee will tour the Snowbird Resort, located in Little Cottonwood Canyon along Utah’s Wasatch Front Mountain Range. The resort is home to a co-generation plant, which provides clean energy to all buildings and uses recycled water to cool its turbines. Snowbird has been recognized for its commitment to preserving the environment. |

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| Tuesday, July 13, 2004 | |
| 2:00 pm – 5:00 pm | |
| 2:15 – 3:30 p.m. | JOINT MEETING WITH TELECOMMUNICATIONS COMMITTEE: “SMALL BUSINESS IN THE COMPETITIVE TELECOMM ENVIRONMENT” <i>Moderator: Honorable Ted Boyer, Utah</i> <i>Speakers: Betty Jo Toccoli, President California Small Business Association</i> <i>Jerry Watts, Vice President for Government and Regulatory Affairs, ITC Deltacom</i> <i>Jonathan Askin, General Counsel, Pulver Enterprises</i> <i>Terry Huntsman, Sales Director, Salt Lake Small Business Center, Qwest Communications</i> |
| 3:45 – 5:00 p.m. | CALIFORNIA TELECOMMUNICATIONS BILL OF RIGHTS |

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| | <i>Presenter: Honorable Carl Wood, California PUC and Committee Chair</i> |
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