

# Will Big Ideas and Innovation Benefit the Small Consumer?

# AARP Utility Policy and Advocacy

- **Oppose increased customer charges**
- **Low utility rates and a surplus are not a problem. Oppose power plant subsidies.**
- **Support voluntary time of use rates**
- **Fight against mandatory demand charges**
- **Question benefits of new “smart” meters**
- **Advocate against multi-year rate increase proposals**
- **Question benefits of growing RTO sphere of influence, impacts on consumers**
- **Support consumer advocate offices**





# NARUC Winter Policy Summit

## OUR MISSION: To Power the Quality of Life



We work for a population served of over **6 million** and provide **8700 jobs**

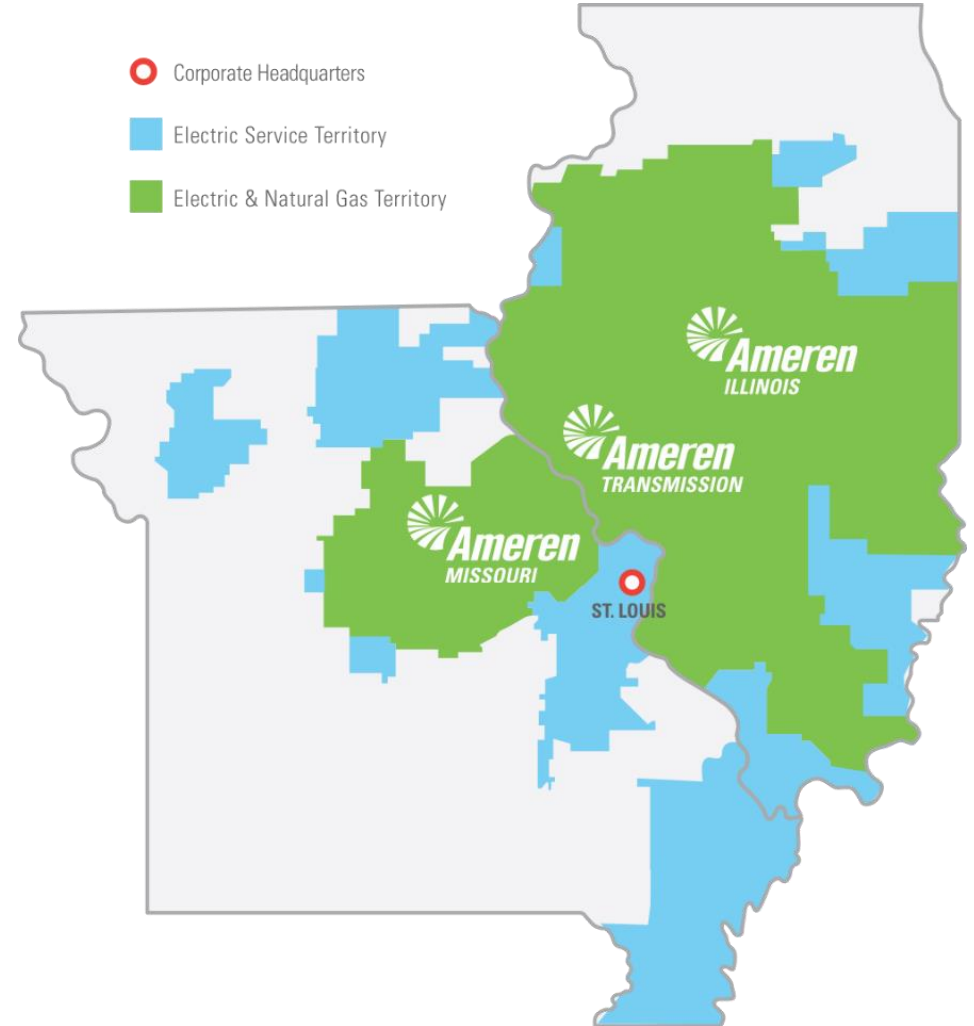


We've supplied safe, reliable, and affordable energy for over **100 years**



And we're **committed to doing more** for our customers **tomorrow**

**Tara Oglesby**  
Vice President, Customer Experience  
Ameren Missouri





*“Consumers are the  
future of energy”*

## **DEFG’s Low Income Energy Issues Forum (LIEIF):**

The Forum is composed of utility directors, managers and program administrators, energy service providers, state regulatory staffers and commissioners, energy assistance administrators, social service providers, consumer advocates, and product and software vendors

In 2013, the Low Income Energy Issues Forum adopted this challenge statement:

***Propose innovative and integrated policies and approaches that help close the widening gap between what vulnerable energy consumers can pay and their current utility bills***

To join, contact: [ntreadway@defgllc.com](mailto:ntreadway@defgllc.com)



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