

**For Immediate Release**

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**NARUC**  
National Association of Regulatory  
Utility Commissioners

## **New Workforce Development Video Series Provides a “Day in the Life” Perspective of Working at a Public Utilities Commission**

**WASHINGTON** (November 10, 2023) — The National Association of Regulatory Utility Commissioners Center for Partnerships & Innovation released a five-part video series titled “Day in the Life” that highlights the benefits and value of working for a public utility commission at the forefront of the transforming energy landscape, which may include clean energy growth, protecting critical infrastructure and driving essential industry practices that result in transformative change. This video series was produced as a resource for public utility commissions to support their workforce recruitment and retention efforts.

The five videos in the “Day in the Life” campaign cover core aspects of working at a public utility commission and provide unique insight into the roles of commissioners and staff, as well as the crucial energy topics they address through their work:

- [\*\*Video 1: A Commissioner’s Tale: Working at a Public Utility Commission\*\*](#) provides general context of what a public utility commission is, its scope of work and its importance.
- [\*\*Video 2: Safeguarding Communities: Cybersecurity\*\*](#) spotlights the work surrounding cybersecurity conducted at PUCs and its role in protecting critical infrastructure.
- [\*\*Video 3: The Journey: Commission Staff POV\*\*](#) highlights how the backgrounds of the commissioners and commission staff contribute to the PUC’s mission, specifically highlighting the benefits of public service and the value they derive from their careers.
- [\*\*Video 4: On the Frontlines: Energy Transformation\*\*](#) provides context on the scope of commissions’ positive impacts and conceptualizes how they contribute to energy transformation and grid reliability.
- [\*\*Video 5: Inside Look: DC Public Service Commission\*\*](#) gives a sneak peek into the everyday activities of commissioners and commission staff by giving a behind-the-scenes look at the DC Public Service Commission.

“This video series helps shine a light on the important work being done by our members,” said NARUC Executive Director Greg White. “As someone who worked for a state PUC, I know firsthand that most people do not fully appreciate the scope of what goes on in utility commissions. Keeping the lights on, ensuring that there’s safe drinking water, providing access to telecommunications, protection from cyber threats and more—while keeping rates low are not simple tasks. It’s a rewarding field for anyone interested in pursuing public service.”

The “Day in the Life” video series was produced with support from the U.S. Department of Energy, Office of Cybersecurity, Energy Security, and Emergency Response. The series was produced by [Christopher Jason Studios](#). NARUC would like to thank the commissions who volunteered to participate in the series, including the DC Public Service Commission, California Public Utilities Commission, Colorado Public Utilities Commission, Illinois Commerce Commission, New York Department of Public Service, North Carolina Utilities Commission, North Dakota Public Service Commission, Pennsylvania Public Utility Commission, Virginia Corporate Commission and Washington Utilities and Transportation Commission.

Find all five videos and accompanying trailers on the [NARUC Workforce Recruitment & Retention page](#).

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#### **About NARUC**

*NARUC is a non-profit organization founded in 1889 whose members include the governmental agencies that are engaged in the regulation of utilities and carriers in the fifty states, the District of Columbia, Puerto Rico and the Virgin Islands. NARUC's member agencies regulate telecommunications, energy, and water utilities. NARUC represents the interests of state public utility commissions before the three branches of the federal government.*