

CA-2/ ERE-2 Resolution on Utility Programs on Customer Energy Usage Data

WHEREAS, Electric and gas utilities collect and store energy usage information about their customers; and

WHEREAS, Customers should know what energy usage data is being collected about their usage, and utilities should have programs that provide customers with their usage data; and

WHEREAS, Customers can benefit from having access to their energy usage data; and

WHEREAS, Customers should know how to access their utility energy usage data programs; and

WHEREAS, When customers have access to their energy usage data they can use this data in a variety of tools and applications that can help them make decisions about their energy use; and

WHEREAS, In addition, for utilities providing information on utility energy usage programs, it may also be helpful to provide utility program information in a central location; and

WHEREAS, The U.S. Department of Energy and the National Renewable Energy Laboratory have created a website, www.OpenEI.org³, to give customers a simple way to find out what energy usage data is available to them through their utility; and

WHEREAS, The NARUC Board of Directors, on July 20, 2011, passed the “Resolution on Smart Grid Principles” that states “Customers should have access to their own energy usage data;” and

WHEREAS, The NARUC Board of Directors, on July 20, 2011, passed the “Resolution on Access to Whole-Building Energy Data and Automated Benchmarking” that encourages State public utility commissions to take all reasonable measures to facilitate convenient, electronic access to utility energy usage data for building owners, now, therefore be it

RESOLVED, That the Board of Directors of the National Association of Regulatory Utility Commissioners, convened at its 2012 Summer Committee Meetings in Portland, Oregon, encourages utilities to inform their customers of the energy information that is available to them by their utility in clear and understandable language; and be it further

RESOLVED, That NARUC encourages State public utility commissions to request that their utilities inform customers that energy usage program information may be made available at a central location, such as the “Utility Data Access Map” located on OpenEI.org.

*Sponsored by the Committee on Energy Resources & the Environment and Consumer Affairs
Adopted by the NARUC Board of Directors July 25, 2012*