

# NARUC Summer Policy Summit

## How to Summit, Separately

### Need the NARUC App? Click Here from your phone

- Enter the same email that you used to register.
- Create a **unique password for yourself**.
- Tap the Summer Policy Summit picture.
- Then hit the JOIN button.
- Accept ALLOW NOTIFICATIONS when prompted

### Already have the NARUC App?

- Click the box/arrow on the top left to switch events.

### Get the NARUC WebApp - Click Here from Computer or Tablet

Best viewed using Chrome.

- Enter the Passphrase NARUCSPS, when prompted.
- Enjoy the event!
- **IGNORE** the **DOWNLOAD** button on the top left as this is a reminder for Mobile devices.

### Technical Issues

Please email [memberservices@naruc.org](mailto:memberservices@naruc.org) or [support@socio.events](mailto:support@socio.events) with any questions. The team will work as quickly as possible to assist you to have an exciting and productive meeting!

### Helpful Tips

- Use Google Chrome to view our Web App (Other browser may have spotty connections)
- Be sure your internet connection is at full speed

- *Turn off other devices that may be slowing down your service (I.e., Tablets, Netflix and Security Cameras)*
- *Zoom is not needed to connect to our platforms.*
- *All sessions are available to 'JOIN' about 3 - 5 minutes before the start time.*
- *After leaving a session, refresh your browser before you resume*
- *Sessions will open 5 minutes early to allow attendees to Join Live Stream. If you click in too early, the doors aren't open yet. Please hit Join Live Stream again.*
- *Polling is easy. We created an icon just for the polls. On your computer or an Apple product you should be able to continue viewing and answer polls. Unfortunately Androids don't allow for this multitasking.*
- *Refresh often! Hit the refresh button (circular arrow).*
- *Watch the APP tutorial video for other Tips – Like Shake to Connect!*