



Resilience in Practice – From Framework to Forward Motion Workshop Workbook

This Workbook is intended to serve as your personal reference sheet throughout the workshop. It is meant to be helpful for you - we will not be collecting it.

Your name: _____

Your organization: _____





RESILIENCE FRAMEWORK WORKSHOP

Part 1: Visioning

The prompts in this initial step should help you focus your attention on the resilience needs (not solutions, that comes later!) in your jurisdiction. You will also have the chance to see your peers' responses, which may help you refine your thinking or expand your responses in new directions. This assessment is the first step in developing your specific resilience goals and objectives.

Please answer the Visioning prompts succinctly on sticky-notes and add to the flip-charts as described. The prompts are repeated below for convenience and so you can also record your answers here, if you wish, for your own records.

What's a recent or recurring disruption or challenge you're planning around or are concerned about? Put another way, what's one system, asset, or service you absolutely cannot afford to lose during a disruption?

Ignoring any cost considerations or rate impacts, what's the first thing you'd implement to increase resilience in your state?

What resilience efforts have already taken place in your jurisdiction?



RESILIENCE FRAMEWORK WORKSHOP

Are there communities in your jurisdiction that are affected by service disruptions more often than others?

Are there specific weather events that routinely impact your system?

Are there areas on your system that are more challenging to bring back online after a disruption than others?



RESILIENCE FRAMEWORK WORKSHOP

Step 2: Defining Priorities & Perspectives

This step will include both individual reflection and facilitated discussion with your table-mates. To better support identifying solutions, strategies, or actions that can promote resilience, you will first consider how aspects of resilience challenge your jurisdiction, customers, and stakeholders. In effect, this is developing the problem definition.

In what ways has the electric system in your jurisdiction been most vulnerable or least prepared in the past 5 to 10 years? If you can, identify the top two or three risks to grid resilience in your jurisdiction.

What, if anything, surprised you during your last extreme weather or outage event?

What critical services or vulnerable communities are most at risk during a prolonged outage or extreme event?

Which stakeholders are a priority for engagement on resilience?



RESILIENCE FRAMEWORK WORKSHOP

What information or data do you need to make decisions on resilience investments, and do you have it? If not, who does, if anyone?



RESILIENCE FRAMEWORK WORKSHOP

Step 3: Structuring Goals & Objectives

Now that you have considered the potential impacts of resilience and identified challenges, it is time to develop goals and objectives to guide your state's continued work on resilience. You can start with either a **goal** or an **objective**.

- **Goals** are desired outcomes that are aligned with policies, laws, and statutes. They may be legally binding or aspirational.
- **Objectives** are targets and activities that help achieve one or more goals. They may inform the tasks or steps necessary to reach goals and should be tangible and measurable.

What specific outcome(s) (goal OR objective) do you want to achieve related to resilience (e.g., protect critical infrastructure, reduce outage durations, reduce the number of people affected by long-duration outages, minimize grid investment costs)?

Outcome: _____

Is this a goal or an objective? _____

If your outcome is a goal:

What measurable change would indicate progress and be the basis for an objective? Or can you articulate one or more objectives already?

If your outcome is an objective:

What larger goal does this objective serve?

Is the objective "SMART: Specific, Measurable, Achievable, Relevant, and Time-bound?" If not, please try to rewrite your objective(s) using the SMART model.



RESILIENCE FRAMEWORK WORKSHOP

If you are having difficulty developing goals or objectives: What barriers have limited your jurisdiction's ability to invest in resilience (e.g., funding, authority, data)?

Optional prompts:

List 2 or 3 "quick win" actions you can implement within 3 months to begin progress towards your objective(s).

1. _____
2. _____
3. _____

List 2 or 3 longer-term actions aligned with your goal(s) or objective(s).

1. _____
2. _____
3. _____



RESILIENCE FRAMEWORK WORKSHOP

Part 4: Synthesis & Commitments

Our jurisdiction's resilience goal is to _____ by _____, in order to _____.
<date>

An objective in support of this goal is to _____, which we will measure by _____.

Our jurisdiction's resilience goal is to _____ by _____, in order to _____.
<date>

An objective in support of this goal is to _____, which we will measure by _____.

(Optional) Overall workshop reflections you want to remember:

(Optional) Contact information of someone you want to connect with on this topic after the workshop:
