

Resolution Honoring Catherine W. Black

WHEREAS, Catherine W. Black served as the Director of the Office of Consumer Services for the New York State Department of Public Service since November 1995; *and*

WHEREAS, Catie has been an active participant in all regulatory areas affecting consumers, including the Communications Policy Advisory Committee and emerging competitive issues; *and*

WHEREAS, She holds a Bachelor of Arts Degree from the University of Windsor, Ontario and a Master's of Public Administration from the Rockefeller Institute of Public Affairs at the State University of New York at Albany; *and*

WHEREAS, Catie has also served as Chairman of the State and National Action Plan (SNAP), a group comprised of State public utility commissions' consumer affairs representatives and Federal Communication Commission personnel who work together on consumer protection and education issues; *and*

WHEREAS, In meetings with high-level utility personnel, she never failed to remind them of "who really matters here"; *and*

WHEREAS, Catie single-handedly produced a brochure about NARUC's Consumer Affairs Committee and its Staff Subcommittee and urged "the few, the proud" to take up the gauntlet; *and*

WHEREAS, Catie was always up on the issues of slamming, cramming, spamming, bamming and other "scammings;" *and*

WHEREAS, Catie was a stickler for "order" and "process" and thought a strategic plan was necessary for every Subcommittee endeavor; *now therefore be it*

RESOLVED, That the Board of Directors of the National Association of Regulatory Utility Commissioners convened in its 115th Annual Convention in November 2003 in Atlanta, Georgia, extends its sincere appreciation to Catherine W. Black for her outstanding public service and conveys to her its best wishes for all her future endeavors in "retirement."

Sponsored by the Committee on Consumer Affairs

Recommended by the NARUC Board of Directors November 18, 2003

Adopted by NARUC Convention November 19, 2003