

Resolution Honoring Cheryl L. Parrino

WHEREAS, Cheryl L. Parrino served with distinction as the first Chief Executive Officer of the Universal Service Administrative Company (USAC), an independent, not-for-profit company formed in 1997. USAC is the administrator of the high cost, low income, rural health care, and schools and libraries universal service support mechanisms, under the direction of the Federal Communications Commission (FCC); *and*

WHEREAS, Ms. Parrino was the heart and soul of USAC during her tenure, guiding USAC through significant changes, including the merger of the Rural Health Care Corporation, Schools and Libraries Corporation, and USAC into a single corporation, the creation of new universal service support components, the modification of existing support components, and the implementation of numerous additional changes made by the FCC to the universal service support mechanisms; *and*

WHEREAS, Ms. Parrino managed all of these changes and carried her tremendous responsibilities with her characteristic grace, dignity, and sense of humor; *and*

WHEREAS, Ms. Parrino resigned from her position as USAC's CEO, effective January 31, 2004, to tackle new challenges and will be sorely missed by all who have had the privilege of working with her; *and*

WHEREAS, Ms. Parrino had a distinguished career with the Wisconsin Public Service Commission (PSC) prior to her appointment as USAC's CEO, where she served in a variety of positions of responsibility, including Executive Assistant to two Chairpersons of the PSC, Director of the PSC's Bureau of Utility Audits, and lead auditor for audits of all telephone utilities in the State of Wisconsin before commencing her lengthy and successful tenure as chair of the PSC; *and*

WHEREAS, Ms. Parrino made significant contributions to the National Association of Regulatory Utility Commissioners (NARUC). She served as President of NARUC from 1995 to 1996, at the critical time of the passage of the Telecommunications Act of 1996. Ms. Parrino also served as a member of SAFO, the top management committee of NARUC, the Executive Committee, the Committee on Communications, and the Committee on Communications Ad Hoc Legislative Team; *and*

WHEREAS, Ms. Parrino worked tirelessly to develop sound public policy through her service on a variety of committees and Boards, including her service as President of the Great Lakes Conference of Public Utility Commissioners, Chairman of the Board of Directors of the Wisconsin Public Utility Institute, member of the Bellcore Advisory Council, and member of the Federal-State Joint Board on Separations; *now therefore be it*

RESOLVED, That the Board of Directors of the National Association of Regulatory Commissioners, convened in its March 2004 Winter Meeting in Washington, D.C., recognizes the continued dedication, vision, and distinguished public service of Cheryl L. Parrino; *and be it further*

RESOLVED, That the NARUC Board of Directors wishes Cheryl L. Parrino the best in her future endeavors.

*Sponsored by the Committee on Telecommunications
Adopted by the NARUC Board of Directors March 10, 2004*

“Tribute to Cheryl”

By Irma Dixon

We enjoyed the hard work of Cheryl
Because of the key issues she hurtled
A great Commission she did run
Fixed Universal Services just for fun
And we really feel her leaving is in error