Resolution On Caller ID

WHEREAS, The Federal Communications Commission has opened a docket (CC Docket 91–281) to consider rules and policies regarding calling number identification service (Caller ID); and

WHEREAS, The FCC indicates it does not propose to preempt state Caller ID policies, but that it indicates it may consider such preemption if it determines that intrastate and interstate Caller ID rules cannot coexist; and

WHEREAS, Numerous state regulatory commissions have considered intrastate Caller ID services in accord with state statutory and constitutional provisions; and

WHEREAS, Caller ID services as currently offered are primarily intrastate services; and

WHEREAS, Consumer confusion may arise if the FCC adopts blocking rules that do not honor blocking requests made by the calling party under state regulations; and

WHEREAS, The NARUC has opposed Congressional legislation that would preempt state regulatory authority over intrastate Caller ID service; and

WHEREAS, There are other services such as 800, 900, 700 and billing service that are currently offered by interexchange and local carriers that use Automatic Number Identification (ANI) and provide the called party with the telephone number of the calling party; and

WHEREAS, The customers would benefit from an advisory provided to them that clearly states how and when their telephone number is being released to others; and now, therefore, be it

RESOLVED, That the National Association of Regulatory Utility Commissioners (NARUC), convened at its 103rd Annual Convention in San Antonio, Texas, asks that any rules adopted by the FCC should include consumer advisory procedures and requirements on the interexchange and local exchange carriers to provide customers with information periodically and at the time telephone service is established concerning how a customer's telephone number is passed on to other parties; and be if further

RESOLVED, That the NARUC General Counsel should file comments in FCC Docket 91–281 which oppose any federal preemption of state authority over Caller ID, and which propose that the FCC require interstate Caller ID services to honor blocking requests made by the calling party under state regulations.

Sponsored by the Committee on Communications
Adopted November 13, 1991