## Resolution Honoring Jolette Westbrook of Massachusetts

Whereas Jolette Westbrook was appointed by then-Massachusetts Governor Deval Patrick as a Commissioner for the Massachusetts Department of Public Utilities ("MDPU") in April 2009 and continued to serve as a Commissioner for MDPU under Governor Charlie Baker until June 2017;

Whereas Jolette Westbrook served for many years in public service. She was the Director of the Commonwealth of Massachusetts Lemon Law Arbitration Program in the Office of Consumer Affairs. She also served with distinction from 1991 until her Commissioner appointment to the MDPU in several capacities, including Director and General Counsel of the Energy Facilities Siting Division of the Commonwealth of Massachusetts;

Whereas Jolette Westbrook was a law clerk to the Honorable Charles Grabau, Associate Justice of the Commonwealth of Massachusetts in 1981, and thereafter spent time in private practice first as an instructor of the National Institute for Paralegal Studies and then with the law firm of Dawkins and Quarles with a focus on juvenile issues. Her dedication in the area of juvenile law was duly recognized when she became managing attorney supervising the appellate work and caseloads of attorneys and paralegal for the Southeastern Legal Assistance Corporation;

Whereas Jolette Westbrook at her very core of her entire career has always been dedicated to ensuring justice and helping those who need her most—whether it was with judicial litigants, students, consumers, children, or the ratepayers of the Commonwealth of Massachusetts;

Whereas Jolette Westbrook received a Bachelor of Science degree in Criminal Justice from Russell Sage College and a Juris Doctor degree from Northeastern University Law School;

Whereas Jolette Westbrook has been a long-time resident in Massachusetts, where she raised her beloved daughter. Originally she was born in Buffalo, New York, where her parents operated a news agency and where she went to school (including her undergraduate studies), was elected student government president, played in the state volleyball championship, and traveled to England;

Whereas Jolette Westbrook served the National Association of Regulatory Utility Commissioners ("NARUC") as Chair of the NARUC-Department of Energy Liquefied Natural Gas Partnership with dynamic leadership and integrity and as a member of NARUC's Committee on Gas, and was also a member of the Board of Directors of NARUC;

Whereas during her tenure at NARUC she was known as someone who would work collaboratively with her fellow NARUC Commissioners and staff seeking to find common ground and opportunities for educational learning;

Whereas as a member of NARUC, she was called upon to participate in countless national conversations on important issues to provide the regulatory perspective;

Whereas Jolette Westbrook was noted for her supportive leadership and warm rapport with her NARUC colleagues;

Whereas Jolette Westbrook in her personal life was an avid tennis player and coach of youth basketball and soccer;

Whereas Jolette Westbrook was appreciated for her kindness, hard work ethic, and graciousness—no matter how complicated and contentious the issue; and

Whereas Jolette Westbrook will be missed greatly by the Committee on Gas and its Staff Subcommittee, as well as her NARUC colleagues; now, therefore be it

*Resolved*, that the Board of Directors of the National Association of Regulatory Utility Commissioners, convened at its 2017 Summer Policy Summit in San Diego, California, extends and expresses its deepest and sincere appreciation and gratitude to Jolette Westbrook by recognizing her outstanding public service and conveys to her its best wishes in all of her future endeavors.

Sponsored by the Committee on Gas on July 18, 2017 Recommended by the NARUC Board of Directors, July 19, 2017