

Resolution Honoring Vicki Elliott, Washington Utilities and Transportation Commission

WHEREAS, Vicki Elliott served as the Assistant Director of Consumer Affairs for the Washington Utilities and Transportation Commission from February 1996 to December 2004; *and*

WHEREAS, Vicki has been recognized for her leadership qualities by her peers in other States, being elected as the first Vice-Chairman of the NARUC Staff Subcommittee on Consumer Affairs from 2000 through 2002 and again from 2003 through 2004; *and*

WHEREAS, Vicki relentlessly pursued the public good and consumer interest for the State of Washington and NARUC in all regulatory areas affecting consumers serving in positions of regulatory leadership; *and*

WHEREAS, Vicki has always been a leader in attempting to facilitate better cooperation between the NARUC and the Federal Communications Commission (FCC) as evidenced by her significant contribution to the creation of the State and National Action Plan (SNAP) that provides coordination between the Federal Communications Commission and State agencies on consumer issues and enforcement actions against violators; *and*

WHEREAS, Vicki's contribution to the Truth in Billing Model Rules work group emphasized her commitment to consumer protection by addressing the problems of confusing and misleading telephone bills; *and*

WHEREAS, Vicki worked tirelessly on the development of the FCC/State program to delegate slamming complaints to the States for those States that opt-in to the program; *and*

WHEREAS, Vicki's courage, determination and commitment in the area of consumer utility issues has won her the respect of NARUC and the appreciation of all consumers; *now therefore be it*

RESOLVED, That the Board of Directors of the National Association of Regulatory Utility Commissioners (NARUC), convened at its February 2005 Winter Meetings in Washington, D.C., extends its sincere appreciation to Vicki Elliott for her outstanding public service and conveys to her its best wishes for her future endeavors at the Washington Utilities and Transportation Commission.

Sponsored by the Committee on Consumer Affairs

Adopted by the NARUC Board of Directors February 16, 2005