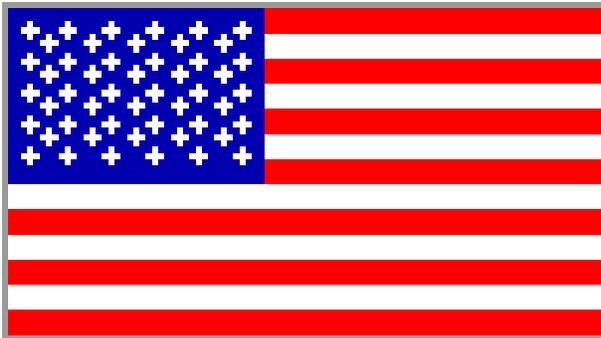
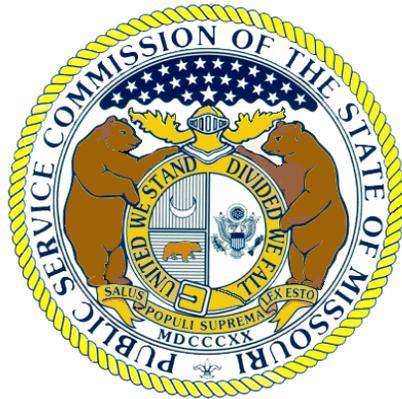


**Rwanda Utilities Regulatory Agency (RURA), National Association of Regulatory Utility Commissioners (NARUC) and Missouri Public Service Commission (MPSC)**

**Regulatory Partnership Program**



Sponsored by US Agency for International Development (USAID)

# RURA and NARUC Partnership

Wednesday, October 27<sup>th</sup>, 13:30 to 14:30

Warren Wood

## Social Policies and Tariffs

## Social Policies and Tariffs

Tariffs provide the basis of services and corresponding charges for a utility. They basically describe all the charges, terms of service, and obligations of the utility and the customer. They are derived through the following three items:

- Missouri Statutes
- Commission Rules
- Commission Case Decisions

## Social Policies and Tariffs

### 1) Statutes:

Statutes are laws that have been enacted by the legislature and signed by the Governor. They are enacted as public policy. They give the Commission the Legal Authority to regulate the investor-owned utilities within the State.

Statutes represent the general basis and guidance of utility regulation in the State of Missouri.

## **Social Policies and Tariffs**

Many statutes are general in nature but some provide detailed specifications regarding the application of certain utility costs and services. State Statutes 386 and 393 apply to the Public Service Commission's authority and purpose.

## Social Policies and Tariffs

### 2) Commission Rules:

The Commission's rules provide the tariffs with detailed language, definitions, and applications. They are utility type specific (natural gas, electric, telecommunications, water, sewer, manufactured housing, etc...). These rules prescribe standards, practices and requirements that a utility must abide by.

## Social Policies and Tariffs

### 3) Commission Case Decisions:

Utility rates and specialty tariffs are derived from Commission decisions in cases. These are often specific to a particular utility company. These decisions establish customer classes, corresponding rates for those customer classes, and define the terms and conditions of utility service.

## **Social Policies and Tariffs**

Social policies that are implemented through any of these mechanisms will typically be integrated into the tariff since it often serves as a “stand alone” document.

## **Social Policies and Tariffs**

Some of the social policies that often appear in tariffs include low-income programs, programs for energy efficiency, and special terms for disconnection of customers who have not paid their bills.

## **Social Policies and Tariffs**

### **A Sample Breakdown of an Electric Tariff:**

#### Description of Territory

This portion of the tariff incorporates the description of the service territory the electric utility is authorized to provide electric services.

This can include copies of maps and legal descriptions of the area.

## Social Policies and Tariffs

### Residential Service

Qualifications for a residential customer is a single dwelling or to multi-family-dwellings within a single building.

### General Service

General Service would include the following customers:

Commercial, Small Heating Service, General Power Service, Large Power Service, and Special Transmission Service Contracts

## **Social Policies and Tariffs**

### Special Services

Special Service would include the following customers:

Municipal Street Lighting, Private Lighting Service, and Special Lighting Service

## **Social Policies and Tariffs**

### Riders

Riders often represent social policies or special contracts and may be used for items such as promotional practices, interruptible service, average payment plans and low-income programs. These tariffs usually target certain retail customers and assist these customers in ways of enabling them to pay their utility bills.

## **Social Policies and Tariffs**

### Rules and Regulations

This portion of the tariff incorporates the statutes and rules that are prescribed by the Commission. These tariff sheets govern the standards, practices and requirements that an electric utility must abide by.

## **Social Policies and Tariffs**

If you would like to look at currently effective tariffs that our agency is using please consider viewing these tariffs on our website.

## Social Policies and Tariffs

Instructions for how to access the Public Service Commission's website to review currently effective tariffs (Empire Company tariff is used as example):

Go to [www.psc.mo.state.us](http://www.psc.mo.state.us) and click on EFIS

Click OK to Accept the Terms of the Agreement

Click on the View Tariff Button and Click Yes

Under Utility Type, Click on Electric

Check Company Name and Click on Empire

Click on the Search Button

Click on JE-2003-0707 to view the tariff

Questions?

