

OVERVIEW OF THE PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA



PUBLIC SERVICE COMMISSION



The Public Service Commission of the District of Columbia was established by the US Congress in 1913 as an independent District Government agency to regulate the electric, natural gas and telephone companies serving the District.



PUBLIC SERVICE COMMISSION



CHAIRMAN

First appointed by Mayor Adrian Fenty, Betty Ann Kane began her term as a Commissioner in March 2007, and she was appointed the Chairman of the PSC in March 2009. Mayor Fenty reappointed her in 2011. Chairman Kane has over 30 years of service to the District Government in elected and appointed positions such as elected member of the DC Board of Education in the mid 1973 and three terms on the DC Council from 1978 to 1990. Her DC Council service included chairing the Public Services and Cable Television Committee, with legislative, budgetary and oversight responsibility for the PSC, Office of the Peoples Counsel, and Office of Cable Television.

Chairman Kane has also been a government relations advisor. She wrote a telecommunications and cable television guidebook for the National League of Cities. Chairman Kane also served as a Trustee and Executive Director of the DC Retirement Board, and led the transformation of the Board from an investment agency managing \$3.2 billion in pension funds to a full-service retirement and investment agency.

Chairman Betty Ann Kane currently serves as chairman of the Telecommunications Committee of the Mid-Atlantic Conference of Regulatory Commissioners, is a member of the Telecommunications Committee of NARUC and has been appointed by the FCC to the Joint Conference on Advanced Telecommunication Service and the North American Numbering Council. Chairman Kane is a graduate of Middlebury College and has a Masters Degree in English from Yale University. She is a 40-year resident of the District of Columbia. She and her husband, attorney Noel W. Kane, have two grown children.



Betty Ann Kane
Chairman



PUBLIC SERVICE COMMISSION

COMMISSIONER



Joanne Doddy Fort was nominated by Mayor Gray and confirmed as Commissioner by the Council effective October 3, 2012 for a term ending June 30, 2016.



Joanne Doddy Fort
Commissioner

Joanne Doddy Fort is an experienced attorney who has practiced law in the District of Columbia for more than three decades and has served as a corporate officer in the private sector. Commissioner Fort has an extensive background in the fields of utility regulation, administrative law and ethics. Before joining the PSC, Commissioner Fort served as Vice President and General Counsel of Urban Service Systems Corporation, a waste management and transportation company. Prior to joining the company, she was a partner in three local law firms where, among other matters, she litigated cases before the PSC -- first on behalf of the Staff of the PSC and later on behalf of the Office of the People's Counsel. The D.C. Court of Appeals appointed Commissioner Fort to the Board on Professional Responsibility, the Commission on Admissions and the Access to Justice Commission. Mayor Barry appointed her to a term on the Real Estate Commission for the District of Columbia.

Raised in the District of Columbia, Commissioner Fort has a Bachelor of Arts Degree in Political Science from Bryn Mawr College and a Juris Doctor degree from the University of Pennsylvania Law School. She has taught and lectured on professional responsibility at Howard University Law School and the College of Law at American University. Commissioner Fort has served on a variety of nonprofit boards. She is a member of the District of Columbia Bar.



PUBLIC SERVICE COMMISSION COMMISSIONER



Willie L. Phillips was nominated by Mayor Vincent Gray and confirmed as a PSC Commissioner by the D.C. Council effective July 14, 2014, for a term ending June 30, 2018.



**Willie L. Phillips
Commissioner**

Commissioner Phillips is an experienced regulatory attorney combining over a decade of legal expertise in private practice and as in-house counsel. Commissioner Phillips has an extensive background in the areas of public utility regulation, bulk power system reliability, and corporate governance.

Prior to coming to the PSC, Commissioner Phillips served as Assistant General Counsel for the North American Electric Reliability Corporation (NERC), a not-for-profit international regulatory authority, in Washington, D.C. Before joining NERC, Phillips was an attorney at Van Ness Feldman LLP in Washington, D.C., and Balch & Bingham LLP in Birmingham, Ala., where he advised clients on regulatory compliance and policy matters and assisted on litigation and administrative proceedings on the Federal and State level. He has also worked as an aide on Capitol Hill.

Commissioner Phillips is a member of the National Association of Regulatory Utility Commissioners where he serves on the Committee on Electricity. He is also a member of the Mid-Atlantic Conference of Regulatory Utility Commissioners, Energy Bar Association, and American Association of Blacks in Energy.

Commissioner Phillips has a Bachelor of Science degree from the University of Montevallo and a Juris Doctor degree from Howard University School of Law. He is also a member of the District of Columbia Bar and Alabama State Bar Association.



OUR JOB AT THE COMMISSION



Natural Gas



Customer Service



Electricity



Pay Telephones



Telecommunications





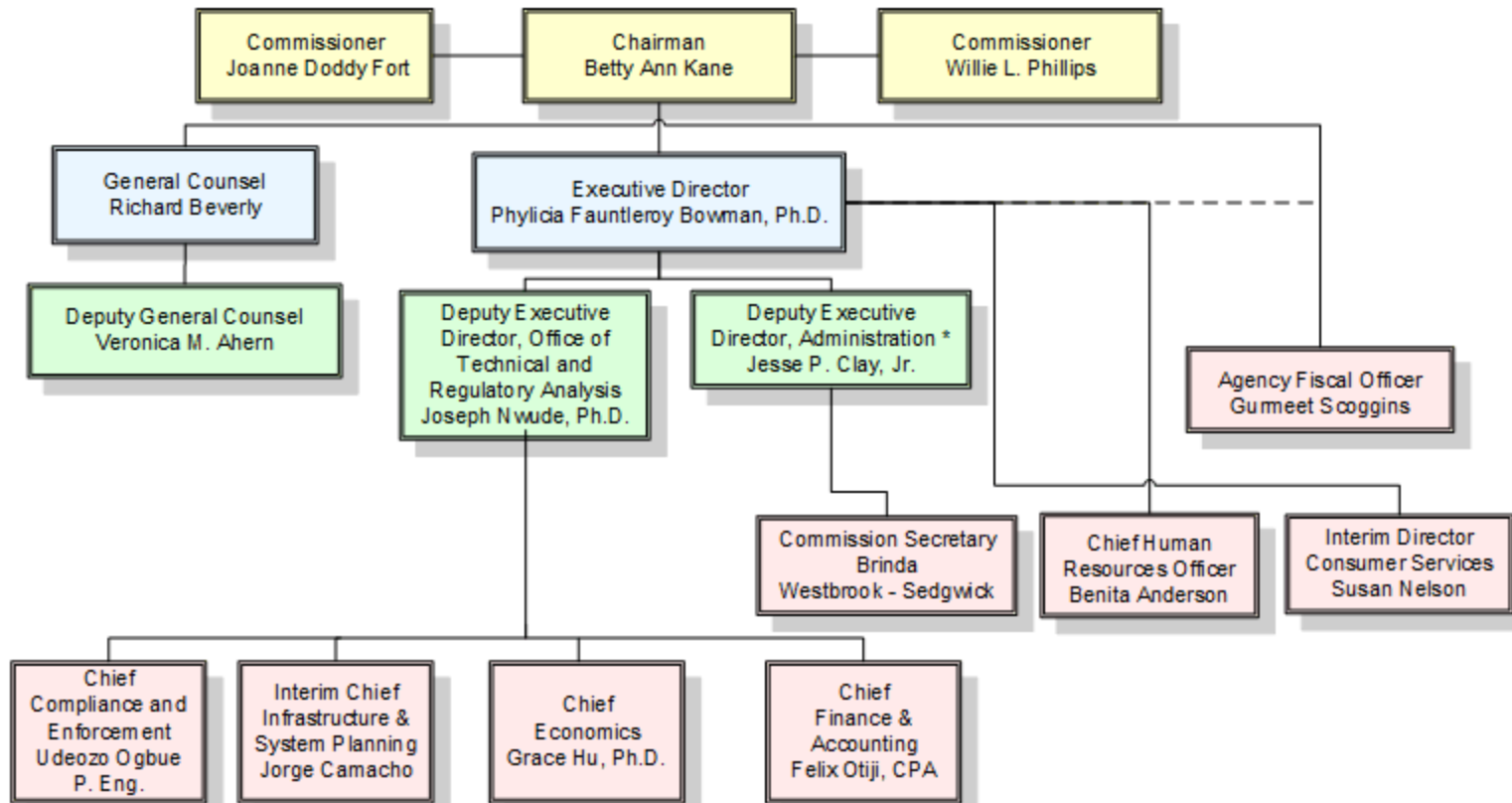
MISSION STATEMENT



- **The mission of the Public Service Commission of the District of Columbia is to serve the public interest by ensuring that financially healthy electric, natural gas and telecommunications companies provide safe, reliable and quality utility services at reasonable rates for District of Columbia residential, business and government customers.**
- **We do this by:**
 - **Motivating customer– and results–oriented employees;**
 - **Protecting consumers to ensure public safety, reliability, and quality services;**
 - **Regulating monopoly services to ensure their rates are just and reasonable;**
 - **Fostering fair and open competition among service providers;**
 - **Conserving natural resources and preserving environmental quality;**
 - **Resolving disputes among consumers and service providers; and**
 - **Educating consumers and informing the public.**



ORGANIZATIONAL STRUCTURE



*Staff includes the Chief Information Technology Officer



ORGANIZATIONAL STRUCTURE



PSC Staff



ORGANIZATIONAL STRUCTURE



PSC Offices

The PSC has nine offices to help accomplish the organizational mission.

1. The Offices of the Chairman and the Commissioners

The Offices of the Chairman and Commissioners consist of the Commissioners and their administrative staff and policy advisors. Through their Offices, the Commissioners review and make decisions on matters before the Commission and on issues of public policy pertaining to utility regulation and the mission of the Commission. The Commissioners provide testimony before the D.C. Council and represent the Commission on a local, regional and national level on various boards, Committees, and task forces. These include, among others, participation in the Sustainable Energy Utility (SEU) Advisory Board, the Eastern Interconnection States' Planning Council (EISPIC), the Organization of PJM States (OPSI), the Mid-Atlantic Conference of Regulatory Utility Commissioners (MACRUC), the Multi-State Task Force on Cybersecurity, and various committees of the National Association of Regulatory Utility Commissioners (NARUC).



ORGANIZATIONAL STRUCTURE



2. The Office of the General Counsel (OGC)

OGC advises the Commissioners on all matters and proceedings related to the PSC's enabling statute. OGC is responsible for all legal issues involving the day-to-day operations of the PSC, as well as a broad spectrum of issues that relate to the Commissioners' regulatory responsibilities. The staff attorneys prepare orders and legal advisory memoranda, and assist the Commissioners in conducting all proceedings. Staff attorneys also serve as hearing officers in formal consumer and pay telephone complaint hearings. OGC monitors proceedings at the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC) and makes filings at those agencies, when appropriate. OGC also tracks legislation at the D.C. Council and prepares comments on draft legislation that may impact the PSC and its jurisdictional authority.



ORGANIZATIONAL STRUCTURE



3. The Office of the Executive Director (OED)

OED is comprised of the Executive Director (ED) and her Executive Assistant. The ED plans, directs, coordinates, and manages the internal affairs of the PSC on a day-to-day basis under the broad direction of the Chairman. The ED oversees the technical and administrative offices of the PSC and serves as the performance officer for the PSC. The ED is also responsible for all strategic planning initiatives and the management of the program-side of the agency's budget and financial responsibilities.



ORGANIZATIONAL STRUCTURE



4. The Office of Technical and Regulatory Analysis (OTRA)

OTRA advises the Commissioners on accounting, economics, engineering, and financial issues in formal cases that are before the PSC. In addition, OTRA staff monitors electric, natural gas, and local telecommunications markets at the retail and wholesale levels. This includes keeping abreast of energy activities at the Federal Energy Regulatory Commission (FERC) and PJM Interconnection (the Regional Transmission Organization) and telecommunications activities at the Federal Communications Commission (FCC). The Office also conducts compliance reviews and audits, and helps manage formal cases and investigations. Staff conducts annual surveys to gauge the status of local competition in the District. Finally, OTRA staff administers the federally funded Natural Gas Pipeline Safety Program, and educates Commissioners, staff, and the public, directly and through the website and outreach activities, on current and emerging issues. OTRA also tracks and analyzes energy and telecommunications prices and activities at the local, regional, and federal levels.

The Office of Compliance and Enforcement (OCE) is also under OTRA. OCE monitors and enforces compliance of service providers, conducts inspections, and registers applications to install new pay telephones, and inspects pay telephones.



ORGANIZATIONAL STRUCTURE



5. The Office of Human Resources (OHR)

OHR provides human resources services to the PSC so that it can attract, develop, retain, and motivate a qualified and diverse workforce. OHR facilitates employee training and development to increase productivity, enhance workforce skills, and improve morale and performance.



ORGANIZATIONAL STRUCTURE



6. The Office of Consumer Services (OCS)

OCS serves as the consumer relations arm of the PSC. OCS' consumer specialists are responsible for mediating consumer complaints regarding utility providers and responding to inquiries. OCS and its consumer specialists also implement and manage the PSC's community outreach program to help consumers make informed choices about retail electric and natural gas suppliers and raise awareness about the Utility Discount Program for low-income District residents. Each year, OCS has an annual goal of participating in 100 outreach events.

OCS also keeps the Commissioners and staff informed of local and national consumer-related trends, and provides the PSC with information on how well local providers serve their customers. OCS conducts customer satisfaction surveys to obtain feedback on its handling of consumer complaints and inquiries. OCS prepares all of the factsheets and brochures used in conjunction with the agency's outreach program. OCS is also responsible for drafting press releases and coordinating/scheduling media interviews or requests as well as preparation and distribution of the annual report.



ORGANIZATIONAL STRUCTURE



7. The Office of the Deputy Executive Director for Administrative Services (ODEDAM)

ODEDAM is responsible for overseeing a variety of management and administrative areas, including information technology, contracts and procurement, facility management, vehicle administration, telephone administration, and other PSC administrative programs and projects, including the Office of the Commission Secretary. ODEDAM is responsible for purchasing goods and services for the PSC pursuant to its own procurement and contracting authority, rules, and regulations. ODEDAM develops the purchasing / contracting methods that will ensure the best value, competition, and price, while meeting the PSC's requirements.



ORGANIZATIONAL STRUCTURE



8. The Office of the Commission Secretary (OCMS)

OCMS maintains the official files and records of the PSC, ensures their safety and integrity and provides appropriate access to records and files. OCMS also manages e-Docket, the PSC's electronic filing system. In addition, OCMS schedules, staffs and coordinates the evidentiary, community, and public interest hearings and open meetings. OCMS provides coverage for the PSC's reception area support for telephone calls placed to the PSC's primary telephone numbers and face-to-face service to PSC visitors. OCMS staff serves as the primary web administrator and determines, develops and updates the Commission's website content and mobile application in addition which includes identifying data and content trends and problems. OCMS staff also serves as the key operator for copier and audio-visual equipment, schedules courier services, manages and delivers all Commission mail and hires transcription service providers for formal case hearings.



ORGANIZATIONAL STRUCTURE



9. The Office of the Agency Fiscal Officer (OAFO)

The OAFO is responsible for the execution of the PSC's annual operating budget and the tracking of expenditures in conformance with the budget. OAFO staff are employees of the Office of the Chief Financial Officer (OCFO), under the direction of the D.C. Chief Financial Officer. They are assigned to the Commission by the OCFO, but are paid out of the PSC budget. The PSC's OAFO is tasked with the responsibility of ensuring that the PSC's budgeting and financial operations are managed in compliance with OCFO guidelines. The OAFO manages all fund receipts and disbursements for each revenue type and for the PSC's formal cases. OAFO additionally is responsible for accounting operations for the PSC and the financial reporting of all funds to the PSC's Chairman, Executive Director, and the Associate CFO of the Economic Development and Regulation Cluster of the OCFO. The OAFO also supports the PSC Chairman during budget hearings before the D.C. Council's Committee on Public Services and Consumer Affairs.



THE COMMISSION'S REGULATORY JURISDICTION



- Electric
 - Pepco has a monopoly over the distribution of electricity to consumers.
 - Competitive Electric Generation and Transmission Suppliers - CES supply the generation and interstate transmission of electricity to Pepco's distribution system.
- Natural Gas
 - Washington Gas Light has a monopoly over the distribution of natural gas to consumers.
 - Competitive Commodity Gas Suppliers - CGS supply the natural gas that flows through Washington Gas Light's pipes and mains.
- Local Telephone
 - Verizon, DC
 - Competitive local telephone providers called Competitive Local Exchange Carriers (CLECs)



Commission

Privately-Owned Utility Companies

e.g., Pepco, Verizon, and WGL

*Public – Utility
Customers*

Office of the People's Counsel (OPC) – Consumer Advocate

Representing residential ratepayers

Government Intervenors –

e.g., DC Govt. including D.C.
Energy Office, and Federal
Govt.

Private Intervenors –

e.g., Apartment & Office
Building Association (AOBA),
Competitive Suppliers/Providers



ELECTRICITY **RESTRUCTURING**



- **The DC Council passed legislation at the end of 1999 which permits the DCPSC to introduce competition into the electric industry in the District.**
- **After the passage of the legislation, PEPCO divested its generation assets in the District. The last generating facilities closed in 2012.**
- **Since January 2001, consumers can choose the supplier of their electric generation and transmission services. Distribution services will continue to be supplied by PEPCO, the only distribution company.**



ELECTRICITY **RESTRUCTURING**



How Generation, Transmission and Distribution Services are Regulated

- **Generation rates:** Prices are market-based. PEPCO procures its power supply through a competitive solicitation under the direction of the Commission and monitored by the Office of the People's Counsel. New rates go into effect on June 1.
- **Transmission rates:** Prices are regulated by the Federal Energy Regulatory Commission and passed on to consumers.
- **Distribution rates:** The Commission sets the rate for the distribution portion of the bill through a base rate case.



COMMISSION'S OPERATING BUDGET ASSESSMENTS

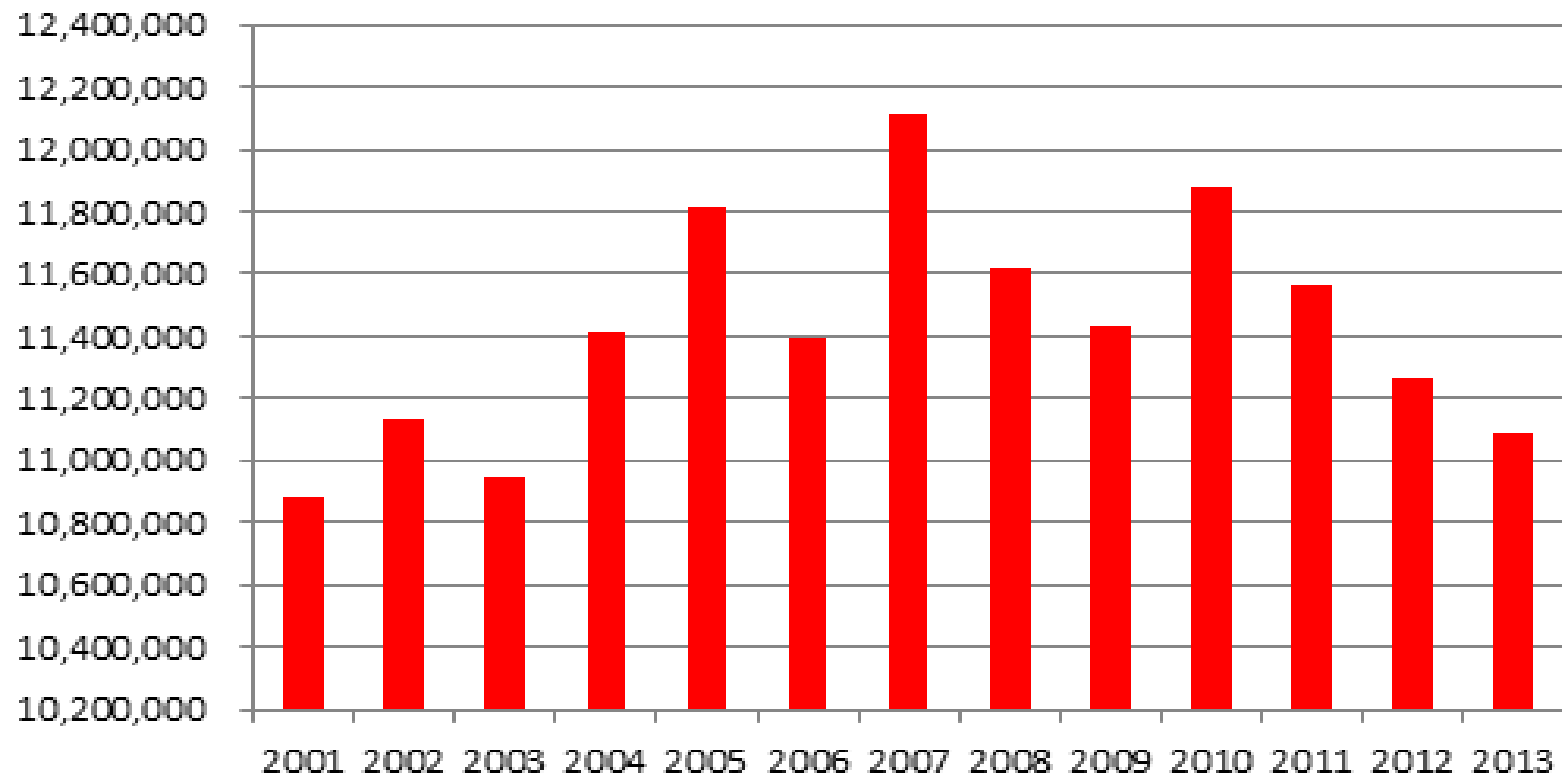


- **The Commission assesses the 3 utility companies(Pepco, Verizon, and Washington Gas) , alternative electric and natural gas suppliers, and Competitive Local Exchange Carriers (CLECs) who are serving the District for its annual operating budget.**
- **In March of each year, the Commission conducts an annual survey to obtain the revenues of electric, natural gas, and telephone utility companies and alternative electric and natural gas suppliers and Competitive Local Exchange Carriers (CLECs) serving the District for the previous calendar year.**
- **Other companies' shares of the Commission's budget are based on their shares of total utility industry revenue in the District, minus the aggregate amount of the first-year CLECs' payments**



ENERGY PROFILE

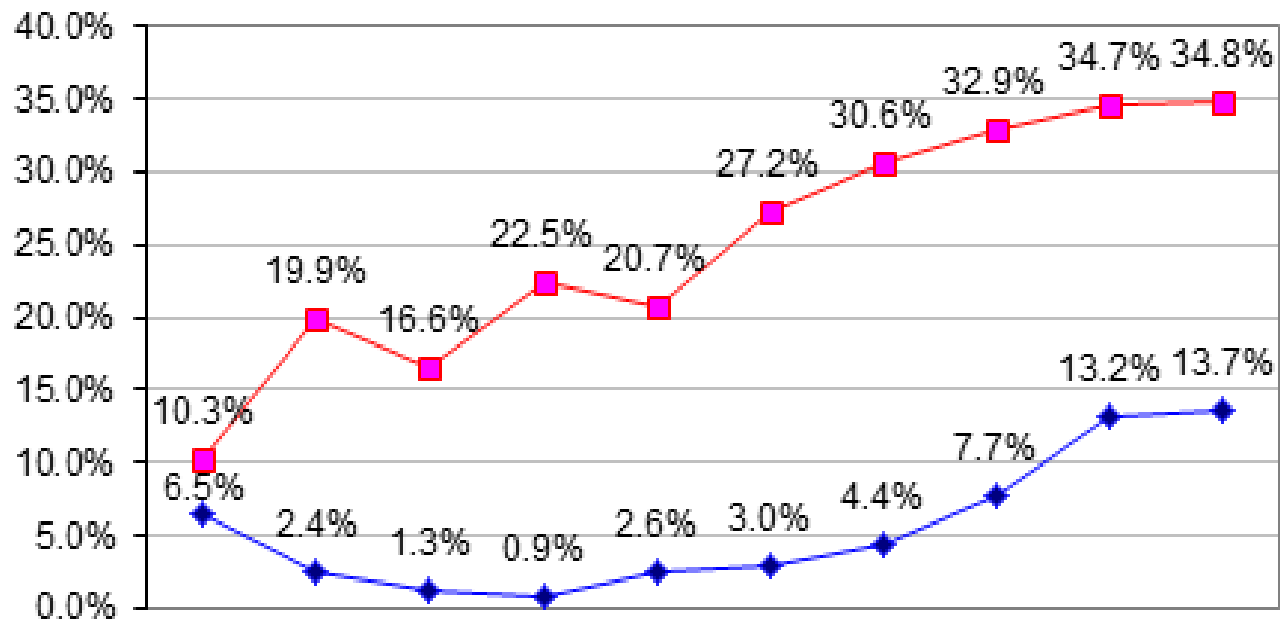
Electricity Retail Sales (MWH)





ENERGY PROFILE

Competitive Electricity Suppliers' Share of Customers

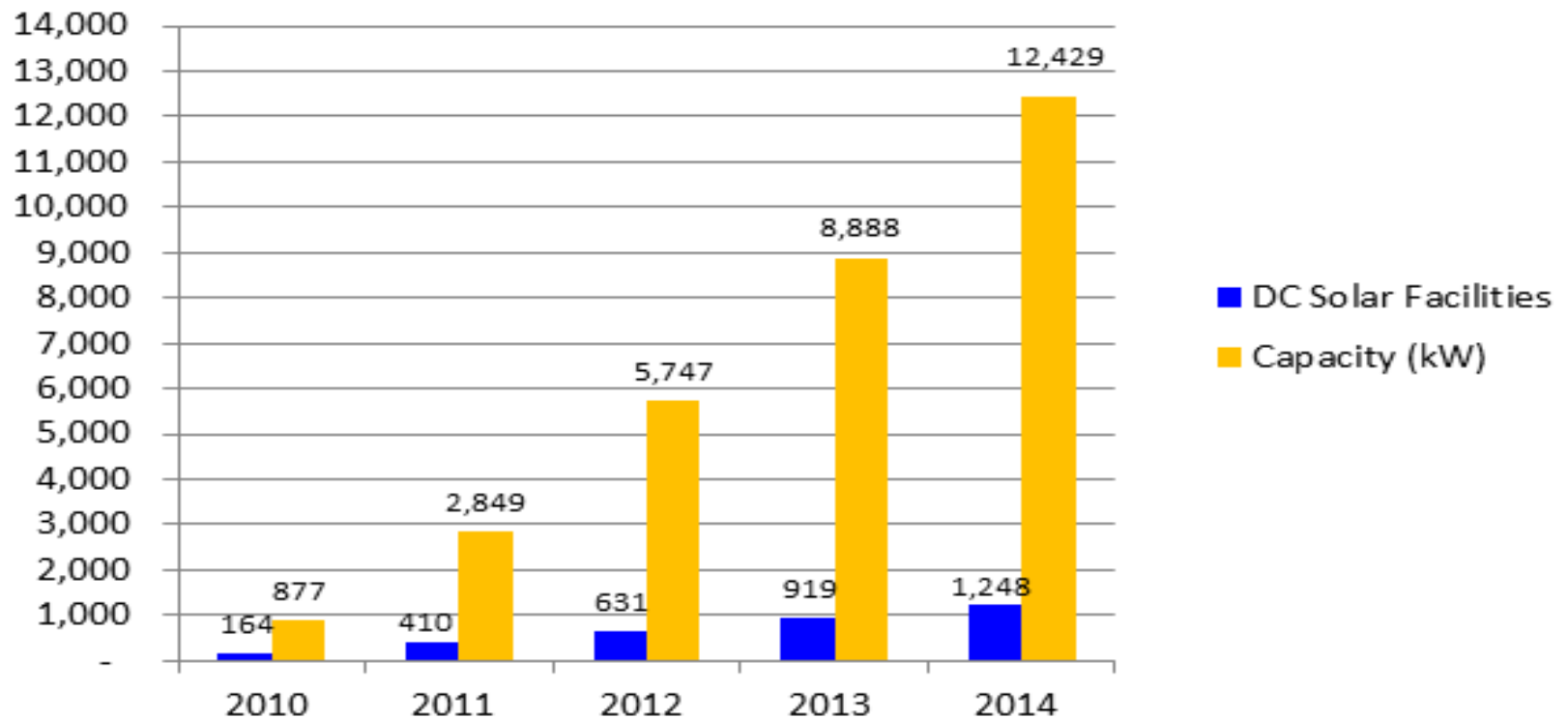


	Dec-04	Dec-05	Dec-06	Dec-07	Dec-08	Dec-09	Dec-10	Dec-11	Dec-12	Dec-13
◆ Residential	6.5%	2.4%	1.3%	0.9%	2.6%	3.0%	4.4%	7.7%	13.2%	13.7%
■ Non-Residential	10.3%	19.9%	16.6%	22.5%	20.7%	27.2%	30.6%	32.9%	34.7%	34.8%



ENERGY PROFILE

DC Solar Facilities and Capacity Approved for Renewable Portfolio Standard



Data for 2014 is as of October 1



ENERGY PROFILE

U.S. Energy Information Administration 2012 Data

	Amount	Rank
Total Energy Production	0	51
Total Energy Consumed per Capita	267m BTU	36
Total Energy Expenditures per Capita	\$3,398	50
Average Retail Price Electricity for • Residential	12.17 cents/kWh	29
Average Retail Price Natural Gas for • Residential	\$18.72/thousand cu ft	23



ENERGY PROFILE

PJM System Fuel Mix, 2013

