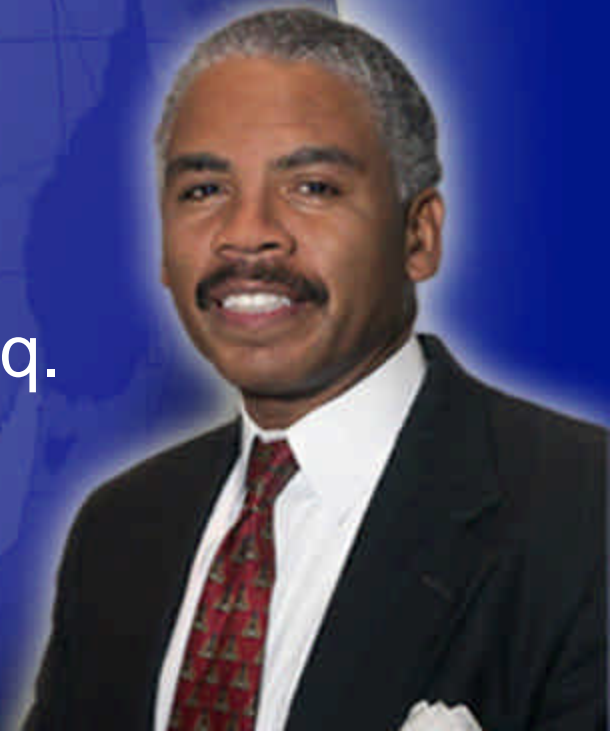




Regulators' Working Relationship with Governmental & Public Stakeholders

Chairman
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Commission Appointment

- Terms
 - Length
 - Staggered
- Nomination and confirmation
- Reappointment

Interaction with Governor

- Regular contact with Governor and/or his staff.
- Discussions limited to general policy issues and not any case pending before the Commission.
- Views expressed by the Governor in a public forum may give general policy direction to a Commissioner.



Interaction with Governor

- Budget
- Executive policy goals
- Frequent contact

Interaction with Legislature

- Different constituencies
- Different issues.
- Constituent pressures on Legislators
- Substantive issues with Leg.
- Instant response is critical


Interaction with Legislature

- Budget hearings
- Explain the budget needs
- Simplicity in presentation.
- Any subject or issue can be raised during these hearings
– preparation important.

Interaction with Stakeholders

- Different types:
 - Consumers
 - Utilities
 - Suppliers
 - Advocates (government & non-government)
 - Other interested parties (e.g., meter manufacturers may have an interest in the outcome of certain metering rules)

Interaction with Stakeholders

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- A blue-tinted background image of the Pennsylvania State Capitol dome, showing its ornate architecture and the statue on top.
- Important to keep channels of communication open.
 - Absolutely no discussion of any issue pending before the Commission.
 - Working groups or round table format is a good method of resolving technical issues.
 - Key staff contacts should be identified for ease of communication.

Conclusion

- Three important considerations:
 - 1) Communication!
 - 2) Communication!
 - 3) Communication!