

Low Income Rates

CAMPUT Regulatory Key Topics Meeting
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Discussion Topics

Low Income Tariff Schedules

Other Low Income Support and Subsidies

- Low Income Energy Assistance Program (Federal)
- State and Private Programs
- Subsidies Funded through Public Benefit Charges
- Disconnection Policies
- Bad Debt Forgiveness
- Budget Billing

Federal Law

16 USC 46.2624

(a) No provision of this chapter prohibits a State regulatory authority...or a non-regulated electric utility from fixing, approving, or allowing to go into effect a rate for essential needs...of residential electric consumers which is lower than a rate under the standard referred to in section 2621(d)(1) of this title [cost of service rates].

**RATE SCHEDULE E-3
RESIDENTIAL SERVICE
ENERGY SUPPORT PROGRAM**



Arizona Public Service Company

The Total Bill as calculated according to the Applicable Residential Rate Schedule (before Taxes, Regulatory Assessments and Franchise Fees) will be Discounted by:

For Bills with Usage of :

0 - 400 kWh	40%
401 - 800 kWh	26%
801 -1200 kWh	14%
1201 kWh and above	\$13.00

Power Supply Adjustment does not apply.

Demand Side Management Adjustment does not apply.

**RATE SCHEDULE E-4
RESIDENTIAL SERVICE
MEDICAL CARE EQUIPMENT SUPPORT PROGRAM**



Arizona Public Service Company

The Total Bill as calculated according to the Applicable Residential Rate Schedule (before Taxes, Regulatory Assessments and Franchise Fees) will be Discounted by:

For Bills with Usage of :

0 - 800 kWh	40%
801 - 1400 kWh	26%
1401 -2000 kWh	14%
2001 kWh and above	\$26.00

Power Supply Adjustment does not apply.

Demand Side Management Adjustment does not apply.

Monthly Income Guidelines
(150% of Federal Poverty Guidelines)



Number of people per household	Monthly maximum income level	Number of people per household	Monthly maximum income level
1 Person	\$1,355	6 People	\$3,692
2 People	\$1,821	7 People	\$4,160
3 People	\$2,289	8 People	\$4,626
4 People	\$2,757	9 People	\$5,094
5 People	\$3,224	10 People	\$5,562

District of Columbia



A PHI Company

	Residential Aid Discount	Residential Aid Discount All Electric	Residential	Residential All Electric
Distribution Service Charge	\$2.50	\$2.50	\$6.65	\$6.65
Summer (per kWh)				
1 st 400 kWh	\$0.00737	\$0.00281	\$0.00737	\$0.00799
In excess of 400 kWh	\$0.02144	\$0.02368	\$0.02144	\$0.02368
Winter (per kWh)				
1 st 400 kWh	\$0.00737	\$0.00281	\$0.00737	\$0.00799
In excess of 400 kWh	\$0.01490	\$0.01315	\$0.01490	\$0.01315

Generation and Transmission Charges are added to the Above Distribution Charges



Pennsylvania Customer Assistance Program

	% of Federal Poverty Guidelines	Residential	Residential Heating
CAP A (extenuating circumstances)	$\leq 25\%$	\$12.00 / mo. for up to 1,000 kWh; if more usage, CAP D rate applies	Winter: \$30/mo. up to 2,000 kWh Summer: \$30 / mo. up to 1,000 kWh; if more usage CAP D rate applies
CAP B	$\leq 25\%$	93% discount on total bill subject to a maximum discount	87% discount on total bill subject to a maximum discount
CAP C	$\geq 26\%$ to $\leq 50\%$	86% discount on total bill subject to a maximum discount	75% discount on total bill subject to a maximum discount



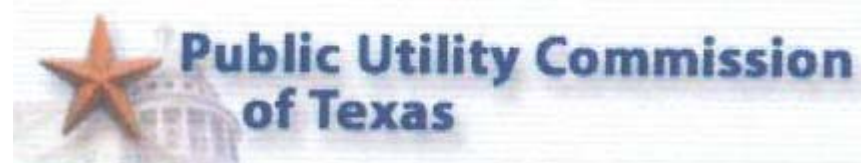
Pennsylvania Customer Assistance Program

	% of Federal Poverty Guidelines	Residential	Residential Heating
CAP D	$\geq 51\%$ to $\leq 75\%$	70% discount on total bill subject to a maximum discount	45% discount on total bill subject to a maximum discount
CAP D1	$\geq 76\%$ to $\leq 100\%$	62% discount on total bill subject to a maximum discount	24% discount on total bill subject to a maximum discount
CAP E	$\geq 101\%$ to $\leq 125\%$	41% discount on total bill subject to a maximum discount	0% discount
CAP E1	$\geq 126\%$ to $\leq 150\%$	29% discount on total bill subject to a maximum discount	0% discount



Massachusetts Electric

	Regular Residential	Low Income (60% of state median income or on a listed benefits program)
Customer Charge	\$4.00/month	25% Discount
Distribution Charge 1 st 600 kWh Excess kWh	\$0.03351/ kWh \$0.04013/ kWh	25% Discount
Transmission Charge	\$0.01729 / kWh	25% Discount
Transition Charge	\$0.010 / kWh	25% Discount
Energy Efficiency Charge	\$0.00596 / kWh	25% Discount
Renewables Charge	\$0.0005 / kWh	25% Discount



LITE-UP Texas Program

Discounts to eligible customers in
MAY, JUNE, JULY, AND AUGUST

Automatically qualified if currently receiving Medicaid
and Food Stamps

- Otherwise, can apply if $\leq 125\%$ of federal poverty guidelines

Discount is 17% off of the Provider of Last Resort Rate.

Low Income Energy Assistance Program (LIEAP)

State and Federally (mostly) Funded Program

- For 2011, total allocations of \$3.9 Billion from Federal Funds

Help pay Home Heating Bills (Cooling Bills)

- October through May
- Covers Cost of
 - Electric, Natural Gas, Propane, Wood, Diesel Heating Oil, Coal, Pellets used for Heating

Some funds also available for Crisis Assistance

- Paid directly to supplier
 - Helps with deposits
 - Helps with back bills to prevent a shut-off
 - Helps with out of fuel situations (e.g., propane)
 - Funds also available to replace or repair furnaces
- Maximum benefit of \$600

Customers may also be eligible for Weatherization Assistance

State and Private Programs

Example: Energy Share of Wyoming

- Administered by the Salvation Army
- Private donations
- Helps with energy-related emergencies
 - All other forms of assistance have been exhausted
 - One time payment up to \$400
- December 1st through May 1st or until funds exhausted
- First priority to Wyoming residents who are at or above 185% of the federal poverty level

Public Benefit Charges



Wisconsin Customers Pay a Public Benefits Charge

- Used in part to fund low-income energy assistance programs
- 70% collected from residential customers
- 30% from non-residential customers

Residential

- 3% of total pre-tax electric bill
- Maximum of \$3.15 per month

Non-Residential

- Maximum monthly charge of \$9.80, \$27.40, or \$113.47 depending on rate schedule

Bad Debt Forgiveness



Percentage of Income Payment Plan (PIPP) Plus

- If you heat with gas
 - pay 6% of monthly household income to gas company and 6% to electric company
- If you heat with electricity
 - pay 10% of monthly household income to electric company
- Income must be $\leq 150\%$ of federal poverty level
- Must apply for all assistance for which eligible

Incentive Credit

- Each time monthly payment is on-time and in-full
 - no longer owe the rest of that month's billed amount
 - receive a 1/24 credit toward old debt

Can't participate in Customer Choice and PIPP Plus at same time

Disconnection Policies

Payment Plans

- Customers who fell behind on bills will generally not be disconnected if meet the terms of an agreed-upon payment plan

Weather or Seasonal Prohibitions for Low Income Customers

- Disconnection may be prohibited if above a specified temperature (too hot!) or if below a specified temperature (too cold!)
- Disconnections may not be allowed during certain seasons (e.g., winter or November through March)

Budget Billing

Bills that are spread out throughout the year may help customers keep from falling behind during high usage months

Allows for better planning

Contact Information

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