# New York's Commercial and Technical Issues

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General rule is that voltages are maintained within +/-5% of design voltage level.

Studies of critical buses are performed to determine pre-contingency voltage levels needed to ensure system disturbance doesn't result in post-contingency voltage limits associated with voltage collapse.

- Solve Voltage control of the NY Independent System Operator secured transmission system is coordinated to provide adequate voltage at all times to maintain power transfer capability.
- When there is a major emergency due to voltage problems, the NY Independent System Operator notifies all transmission operators of the condition and directs the necessary corrective action.

If it is anticipated that adequate time will not exist to prevent a voltage collapse following a contingency, then the NY Independent System Operator directs the necessary corrective action, including load shedding, to maintain a minimum voltage equal to the pre-contingency low limit.

If the actual voltage at any critical bus declines below the post-contingency low limit and is indicative of a system voltage collapse, then the NY Independent System Operator will immediately order load shedding in the amount and at the locations deemed necessary to maintain a minimum voltage equal to the precontingency low limit.

#### Commercial / Technical

- Public Service Commission (PSC) requires utilities to meet American National Standards Institute (ANSI) C84.1-1995 which sets voltage deviation limits
  - > Explicit voltage ranges for low and medium voltage
  - Percent ranges for high voltage
  - Commission has authority to mandate corrective actions for non-compliance
    - Occurrences not that common
    - Utility have agreed to corrective action where necessary

#### Commercial / Technical

- Utilities expected to meet Institute of Electrical & Electronics Engineers, Inc. (IEEE) 519 (harmonics) but no specific PSC mandate
- Power quality complaints investigated upon request
  - > Typically find issues with utility and customer
  - > We don't control customer actions

#### Complaint from a customer with a 1.5 MW load

#### Review of complaint found

- Momentary interruptions and voltage sags above normal
- Sustained interruptions were average
- Internal customer grounding and uninterruptable power supply issues

#### Recommendations for utility

- > Add recloser on utility circuit
- Circuit reconfiguration
- These actions substantially reduced momentary interruptions and voltage sags

#### Large Industrial Customer

➤ Service at 115 kV

#### Customer owned substation

- > 115/13.8 kV
- > 4 banks plus spare

#### Complained of voltage sag from utility

- > Sag determined to be limited to one bank
- Assisted customer in determining they had a faulty tap changer

#### **Small manufacturer**

Complained that utility voltage disrupting customer equipment

# Determined to be unbalanced utility three phase load

#### Utility at Staff's urging

- > shifted load
- > Extended another feeder
- Rebuilt portion of circuit

#### **S** Concrete Manufacturer

Complained that utility service disrupting electronic controls, causing driers to trip off-line and disrupting production

#### Determined to be unbalanced utility load

Extended feeder with spare capacity