



\$1 Energy Fund, Inc.

Cindy Datig
Executive Director
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[So what is a “**hardship fund**”?]

- A **hardship fund** is a program which raises private and/or corporate dollars to provide residential energy assistance to low-income households.

[\$1 Energy Fund, Inc.]

- Created in 1983
- 4th largest fuel fund in United States
- Largest fuel fund in Pennsylvania
- Reach over 180,000 consumers annually
- Independent, non-profit organization

[Our Mission]

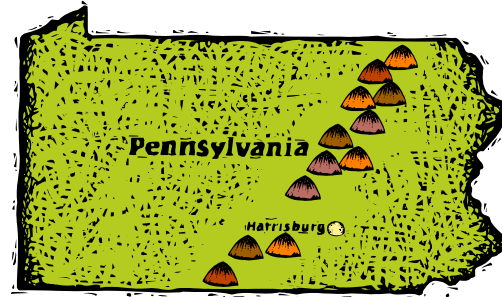
- A non-profit organization that provides assistance and tangible aid to families and individuals experiencing difficulty in affording adequate and safe utility supplies in order to maintain basic living standards.

[Why were we created?]

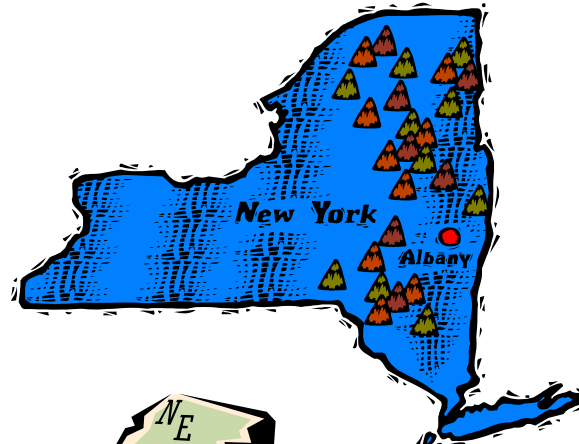
- To assist households that have nowhere to turn
- To create a “one stop shop”
- To increase public awareness

[Service Territory]

- Pennsylvania



- New York



- New Jersey



[Hardship Program]

- Gas
- Light
- Water
- 17 Participating Utility companies
- 130 community based organizations

[Demographics]

- Average Grant: \$301
- Family Size: 2.75
- Number of household members under 18: 13, 916
- Number of household members over 62: 2, 611
- Average monthly income: \$1, 177
- Income sources
 - Highest-Employment & Social Security

[Funding the Hardship Program]

1. Contributions from utility customers
2. Contributions from utility foundations
3. Contributions from utility shareholders
4. Individual solicitations
5. Special events
6. Positive variance from the administrations of low income programs
7. Positive variance from workforce development contracts

[Hardship Fund]

- Sincere effort of payment
- Gas & Electric bills= \$150
- Water bills=\$100
- Fund of last resort
- Maximum grant is \$400
- Number of applications received-16,000 annually
- Dollars Distributed-\$2.5 million

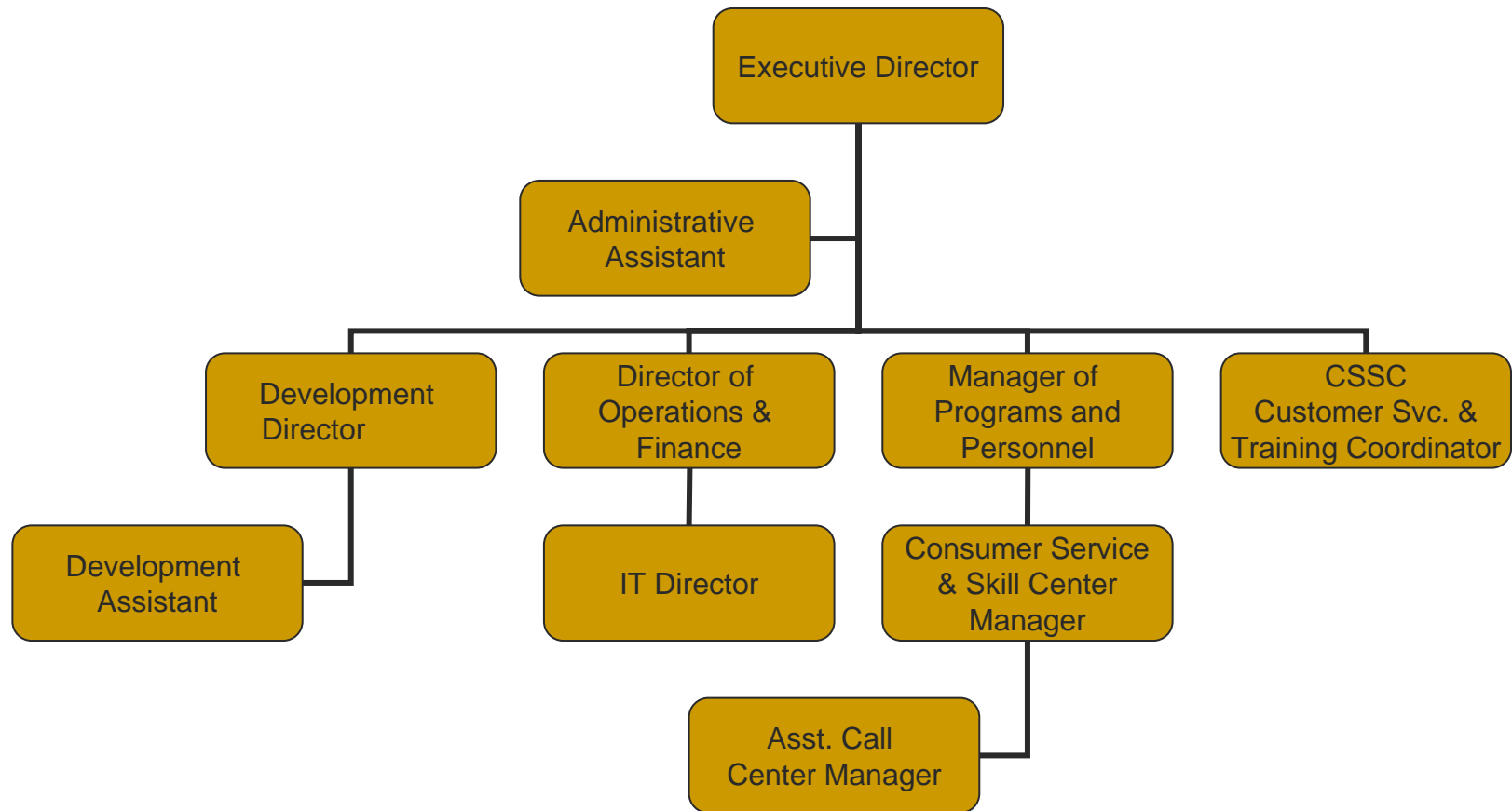
[Other Programs]

- Utility Education
- Customer Assistance Program (CAP)
- Low Income Home Energy Assistance
- Payment Counseling
- Social Service Information & Referral
- Weatherization
- Outreach

[Activities]

- Low-income energy issues
- Advocacy
- Energy conservation
- Assistance with utility bills
- Source of public information and education on low-income energy problems

[Organization Chart]



[Development]

- Customer Service Supply Chain
 - Free training for low income
 - 32 Corporation Call Centers
 - Funded by the State of Pennsylvania

[Special Events]

- Groundhog Day
- Light Up Night
- Fashion Show
- Silent Auction