

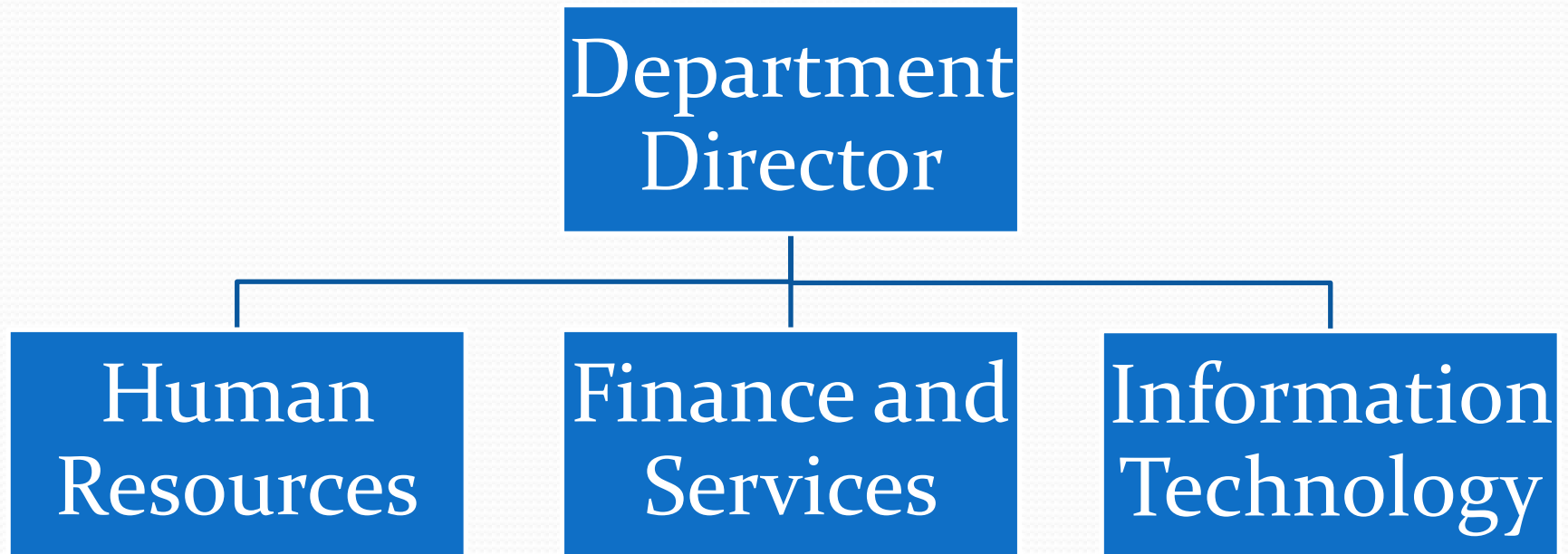
Business Resources

Provides management and operational support services for the Public Utilities Commission of Ohio

What We Do

- Manage assets so the PUCO staff is positioned and enabled to maximize operating performance
- Assets include:
 - People
 - Budget
 - Technology
- Internal Customers: Chairman and Agency Staff
- External Customers: Governor, Legislature, State and Federal Agencies, General Public and other stakeholders.

Business Resource Organization





Human Resources

- Staffing
- Staffing Efficiencies and Allocation
- Compensation and Benefits Management
- Compliance with State and Federal Labor Laws



Finance and Services

- Agency Maintenance Assessments
- Purchasing
- Tracking Revenues and Costs
- Building/Office Management
- Fleet Management

Information Technology

- Software Development and Maintenance
- Process Development and Support
- Computer Infrastructure
- Desktop/Printer Support
- Telephone Systems
- Webcasting and Website